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Request for NMT uptime / outage logs for public transparency (Toronto Pearson)

From info@pearsonaccountabilityalliance.org <info@pearsonaccountabilityalliance.org>

Date Fri 2026-01-09 1:56 PM

To   service@navcanada.ca <service@navcanada.ca>; communityengagement@gtaa.com
<communityengagement@gtaa.com>; Thomas, Steven ██████████████

Dear GTAA Noise Management Team and NAV CANADA,

I am writing as a resident under the Toronto Pearson flight paths and as the administrator of the Pearson Accountability Alliance website, which documents noise, operations, and public-health impacts tied to Toronto Pearson International Airport.

Your public materials state that there are approximately 25 permanent Noise Monitoring Terminals (NMTs) around the airport and that noise from aircraft operations is continuously monitored through the Airport Noise and Operations Monitoring System (ANOMS) and related tools.

For this monitoring network to be credible, communities, investigators, and public officials need to know not only where monitors are located, but when they have actually been operating.

I am therefore requesting that GTAA and NAV CANADA provide a formal uptime / outage log for each NMT serving the Toronto Pearson area, in a format suitable for public analysis and publication on the Pearson Accountability Alliance website.

Specifically, I am requesting, for each NMT in the Pearson network:

1. Monitor identity and location
   - NMT identifier / name
   - Site description (e.g., "Acacia Ave / Acacia Park", "Meadow Glen Park", etc.)

2. Uptime / downtime history
   - A date- and time-stamped record of when the monitor was:
   – Fully operational
   – Partially operational (degraded or intermittent)
   – Out of service / offline

3. Outage details
   - Start and end date/time of each outage (or degraded state)
   - Stated reason (e.g., equipment failure, power issue, communication problem, planned maintenance, decommissioning)
   - Any remedial steps taken (temporary replacement, mobile monitoring, etc.)

4. Coverage period
   - Ideally, the above information for at least the last 10 years, and, if reasonably available, back to the earliest date for which outage tracking was recorded in your systems.

5. Format
  • A machine-readable format (for example, CSV, XLSX, or similar), so the logs can be analysed
    and clearly presented to the public.

We intend to publish these uptime / outage records, with appropriate explanation and context, on the Pearson Accountability Alliance website so that affected communities, journalists, health professionals, and public officials can see how the NMT network has performed over time, and where any significant gaps in monitoring have occurred.

I recognize that GTAA and NAV CANADA are not subject to the federal Access to Information Act in the same way as government institutions. In parallel with this direct request, I will be seeking related records from Transport Canada through a formal ATI process, given its regulatory oversight responsibilities. However, given your role as the operators and service providers, a direct and transparent response from you would be the most efficient way to clarify the record.

If any part of this information is already publicly available (for example, in reports, committee presentations, or dashboards), please indicate where the complete logs can be accessed. If there are periods for which you cannot provide data, it would be helpful if you could specify the time ranges and the reasons why records are unavailable.

This request is about the operational status of the NMT network itself (uptime / downtime / outages). Its purpose is to allow transparent, fact-based discussion of how reliably Pearson's noise-monitoring infrastructure has been functioning in communities around the airport.

If you need to route this request to a specific department or contact person (e.g., a data or systems administrator), please let me know. I would appreciate an acknowledgement of receipt and an indication of the process and expected timeframe for a response.

Thank you in advance for your cooperation.

Sincerely,

Fabio Ovettini
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Toronto, Ontario
pearsonaccountabilityalliance.org