

## Fabio Ovettoni

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**From:** info <info@pearsonaccountabilityalliance.org>  
**Sent:** February 24, 2026 13:40  
**To:** deborah.flint@gtaa.com; ZZG-Community Engagement; steven.thomas@gtaa.com  
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ovais.mateen@tc.gc.ca; duwayne.williams@tc.gc.ca; service@navcanada.ca  
**Subject:** Monitoring reliability concerns — WebTrak outage, offline NMTs, and invalid fixed readings  
**Attachments:** Screenshot 2026-02-24 131614.png

To the GTAA Noise Management Office,

Good afternoon,

I am writing to request clarification regarding several recent issues affecting the reliability and transparency of GTAA's public noise-monitoring and flight-tracking systems.

### **WebTrak outage**

The current WebTrak outage did not begin the morning of February 24 as indicated in the posted message. Flight-track data stopped displaying yesterday afternoon. The notice therefore appears to understate the duration of the outage.

### **Pond Street NMT**

The Pond Street Noise Monitoring Terminal has been offline for roughly the past couple of weeks. I have not seen any public notice indicating that this monitor was out of service or under maintenance during that period.

### **Lisgar Green Park NMT**

On January 10, the Lisgar Green Park monitor was also offline (screenshot attached). Again, I did not observe any public notice explaining the outage.

### **Marvin Heights Public School NMT**

For approximately 20 days in January, the Marvin Heights Public School monitor appeared to be locked at readings in the 60–80 dB range. The values did not fluctuate in a manner consistent with normal monitoring and appeared to be fixed or invalid. No notice was issued indicating that the monitor was malfunctioning or that the data should be treated as unreliable.

In addition to the above, concerns regarding the reliability and uptime of several Noise Monitoring Terminals have been raised repeatedly since at least 2023. Despite those earlier concerns, similar issues continue to occur — including unreported outages, monitors appearing online but not functioning properly, and periods where data is unavailable or questionable without disclosure.

The persistence of these problems over multiple years raises serious questions about monitoring reliability, data integrity, and the adequacy of current notification protocols. Communities rely on these

systems to understand real-world noise impacts, and when monitors are offline or producing unreliable data without disclosure, it undermines confidence in the monitoring program as a whole.

Given that these systems are presented as core transparency tools for surrounding communities, timely and accurate disclosure when monitors or tracking systems are offline — or producing invalid data — is essential.

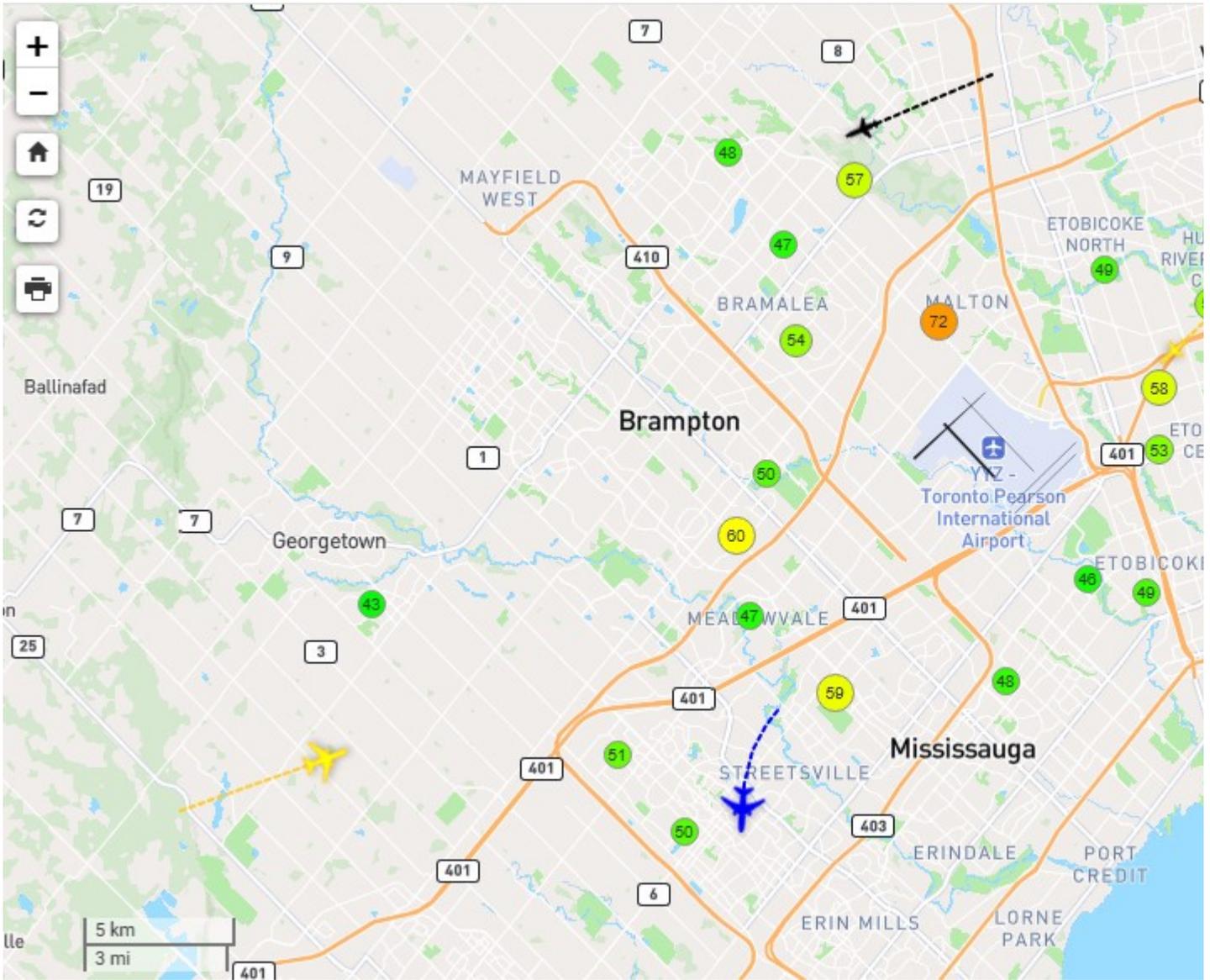
Accordingly, I would appreciate clarification on the following:

1. The actual start time of the current WebTrak outage
2. The cause and expected restoration timeline
3. The dates and cause of the Pond Street NMT outage
4. Confirmation of the Lisgar Green Park outage on January 10
5. Details regarding the Marvin Heights monitor during the ~20-day period where readings appeared fixed in the 60–80 dB range
6. Whether any data from these periods has been flagged internally as invalid or unreliable
7. What protocol GTAA follows for notifying the public when monitors are offline, malfunctioning, or producing questionable data
8. What steps GTAA has taken since 2023 to address recurring uptime and data-quality issues across the monitoring network
9. Whether a public log of monitoring outages and data-quality issues exists or could be made available

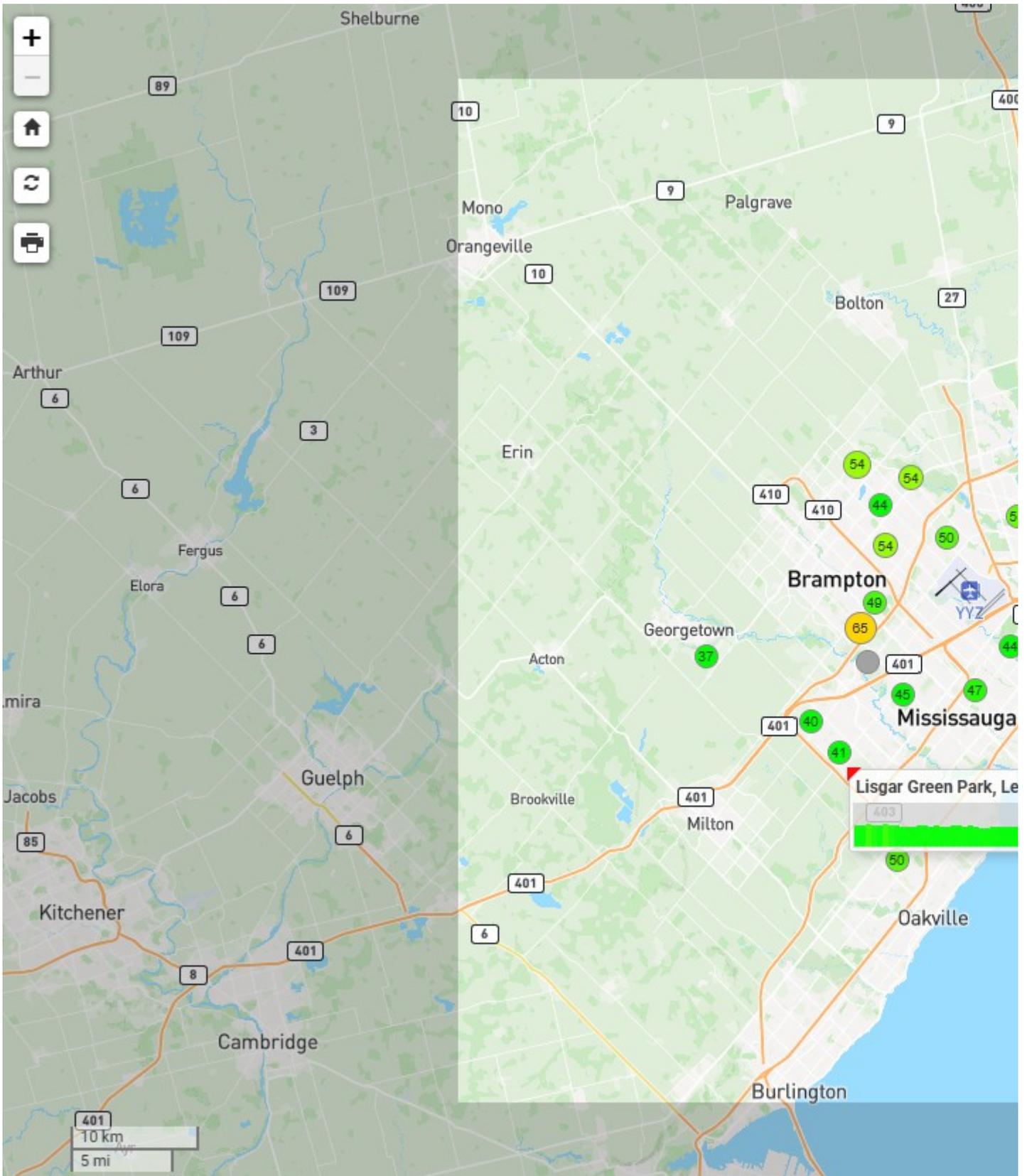
For ease of reference, I am attaching screenshots documenting each of the above.

Reliable monitoring and transparent disclosure of downtime or data-quality issues are essential for maintaining public confidence and ensuring communities are not relying on incomplete or invalid data without being aware of it.

I would appreciate your response at your earliest convenience.









**Fabio Overtini**

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Independent, evidence-based research and public education on the health, safety, and environmental impacts of Toronto Pearson Airport.