

19 (1)

From: Lalumiere, Kate (TC/TC)
Sent: Mon, 22 Dec 2025 20:15:45 +0000
To: Sawyer, Auramarina (TC/TC); Richardson, Andrew (TC/TC); Munro, Emmaleigh (TC/TC); McCuaig, Selena (TC/TC)
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC; Richardson, Andrew (TC/TC)
Subject: RE: MP Judy Sgro Requests Meeting with Minister McKinnon

Good afternoon MinO,

Please find the response below. Don't hesitate to reach out if there is anything else we can provide.

Response:

- On September 4, 2025, Transport Canada Officials (TC) attended a community meeting for select constituents hosted by the Honourable Judy Sgro, Member of Parliament for Humber Creek–Black River, along with Toronto Pearson's airport authority, the Greater Toronto Airports Authority (GTAA), and NAV CANADA. The open forum provided an opportunity for the attending constituents to directly express their concerns and experiences resulting from the noise generated by airport operations.
- TC's role in attending the town hall was solely as an observer.
- The GTAA committed to continued community engagement and discussions with concerned residents regarding noise and air traffic concerns.
- Following the town hall held on September 4, 2025, the GTAA reached out to TC Officials on November 3, 2025, seeking departmental contact information to provide to concerned residents to close-out their remaining action items. The ON Civil Aviation generic inbox (aviation.ont@tc.gc.ca) contact was provided as the residents already had an established forum to contact TC via ministerial correspondence, and the TC Communications Centre inbox. In providing the generic inbox contact, the approach ensures that all incoming requests are triaged promptly and re-directed to the appropriate subject matter expert.
- There were no action items for TC following the town hall.
- Questions or further concerns should be directed to the GTAA directly as they are the responsible party for overseeing and managing community noise issues, air traffic concerns and the daily operations of the airport.
- The GTAA may be contacted at the following:
 - Phone:
 - Website: [Noise Management Program | Pearson Airport \(torontopearson.com\)](#)
- TC continues to engage with stakeholders and is committed to working collaboratively with all parties.

Thank you,
 Kate

Kate Lalumiere (she/her/elle)

Policy Analyst | Analyste des politiques
Policy & Issues Management Directorate | Groupe des politiques et de la gestion des enjeux
Office of the Deputy Minister | Cabinet du sous-ministre
Transport Canada | Transports Canada
kate.lalumiere@tc.gc.ca | Cell : 343-540-9149



From: Sawyer, Auramarina (TC/TC) <auramarina.sawyer@tc.gc.ca>
Sent: Friday, November 07, 2025 3:44 PM
To: Simba, Chris (TC/TC) <chris.simba@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; Richardson, Andrew (TC/TC) <andrew.richardson@tc.gc.ca>
Subject: RE: MP Judy Sgro Requests Meeting with Minister McKinnon

Good afternoon Chris: Thank you for your email. We have reached out to the department to get a status of the action items from the townhall.

Reference number: 14477

Auramarina Sawyer

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Transports Canada, Gouvernement du Canada
auramarina.sawyer@tc.gc.ca | Tél. cell. : 613-294-8115



From: Simba, Chris (TC/TC) <chris.simba@tc.gc.ca>
Sent: Friday, November 07, 2025 12:44 PM
To: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: FW: MP Judy Sgro Requests Meeting with Minister McKinnon
Importance: High

19 (1)

Hello team, could we get a status on this inquiry?

Cordialement,

Chris K. Simba

chris.simba@tc.gc.ca | Cell: (819) 639-4719

From: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>

Sent: Wednesday, October 01, 2025 5:54 PM

To: Simba, Chris (TC/TC) <chris.simba@tc.gc.ca>

Subject: FW: [External/Externe]: RE: MP Judy Sgro Requests Meeting with Minister McKinnon

Importance: High

Can you ask the dept for the status of the action items from the townhall?

From: [REDACTED] <[REDACTED]@lgcc.gc.ca>

Sent: Wednesday, October 01, 2025 5:41 PM

To: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>

Subject: [External/Externe]: RE: MP Judy Sgro Requests Meeting with Minister McKinnon

Importance: High

Hi Dane,

Thank you for your understanding on the Minister's new- added- situation. 😊
Adding Transport Canada DOps, **Sarah Jackson**.

Regards,

[REDACTED]

Bureau du Leader du gouvernement à la Chambre des Communes

Office of the Leader of the Government in the House of Commons

[REDACTED] <[REDACTED]@lgcc.gc.ca> [REDACTED]

From: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>

Sent: Wednesday, October 1, 2025 5:26 PM

To: [REDACTED] <[REDACTED]@lgcc.gc.ca>

Subject: MP Judy Sgro Requests Meeting with Minister McKinnon

Hi [REDACTED]

19 (1)

This is for the Minister regarding Transportation, but I do not see an ON Desk for Transportation on file.

Judy requests an urgent meeting with the minister to discuss an ongoing issue we have had throughout Toronto ridings for the past 3-4 years regarding the outdated Noise Exposure Forecast for Toronto Pearson International Airport and its associated health, environmental, and governance concerns.

Generally, this is about noise pollution and federal regulations allegedly not being followed / needing to be updated at Pearson International Airport. We held a townhall in Toronto with GTAA and Transport Canada and there are some follow-up items we need to take care of.

Please let me know if he can spare a short discussion with her about this. I understand he must be very busy and has just taken on this role – we tried not to email on the first day.

Thank you for your help!



Legislative Assistant

Office of the Hon. Judy A. Sgro

Member of Parliament for Humber River-Black Creek

Chair Standing Committee on International Trade

Privy Council

Room 1180 Valour Building

House of Commons

Ottawa (Ontario) K1A 0A6

613-992-7774 Telephone

613-947-8319 Fax

From: Sauv , D sir e (she,her | elle,la) (TC/TC)
Sent: Thu, 14 Aug 2025 16:00:20 +0000
To: Thangaraj, Arun (he,him | il,lui) (TC/TC)
Subject: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFI 

Arun,

When you spoke to the Minister yesterday, she asked about GTAA and what has been done/can be done re noise complaints.

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
- TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner.
- One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: [Noise Management Program | Pearson Airport](#).
- TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours.
- Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please see: [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).
- Under the GTAA's Noise Management Committee, there is a dedicated website, [InsightFull for Toronto Pearson](#) offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.

•
TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.

Désirée Sauvé
(she, her, elle)

Chief of Staff / Chef de cabinet
Office of the Deputy Minister of Transport / Cabinet du sous-ministre des transports
Executive Office, Transport Canada / Bureau de la haute direction, Transports Canada
desiree.sauve@tc.gc.ca 613-513-3907

Please feel free to respond in the official language of your choice. Further, my working hours and your working hours may be different. Please do not feel obligated to reply outside your normal working hours. N'hésitez pas à répondre dans la langue officielle de votre choix. Aussi, mes heures de travail et les vôtres sont peut-être différentes. SVP ne vous sentez pas dans l'obligation de répondre à l'extérieur de vos heures normales de travail.

From: Sawyer, Auramarina (TC/TC)
Sent: Tue, 18 Nov 2025 20:40:38 +0000
To: Richardson, Andrew (TC/TC)
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC
Subject: RE: MP Judy Sgro Requests Meeting with Minister McKinnon

Good afternoon Andrew: sending a gentle follow up.

Merci beaucoup,

Auramarina Sawyer

A/Coordination and Special Projects Officer, Departmental Liaison Team
Policy & Issues Management Directorate
Office of the Deputy Minister
Transport Canada, Government of Canada
auramarina.sawyer@tc.gc.ca | Cell: 613-294-8115

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Groupe des politiques et de la gestion des enjeux, Cabinet du sous-ministre
Transports Canada, Gouvernement du Canada
auramarina.sawyer@tc.gc.ca | Tél. cell. : 613-294-8115



From: Sawyer, Auramarina (TC/TC) <auramarina.sawyer@tc.gc.ca>
Sent: Monday, November 10, 2025 1:20 PM
To: Richardson, Andrew (TC/TC) <andrew.richardson@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMLIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: RE: MP Judy Sgro Requests Meeting with Minister McKinnon

Good afternoon, Andrew: For this request, would it be possible to find out if the town hall referenced in the email was the one hosted by MP Sgro at the beginning of September?

With gratitude,

Auramarina Sawyer

A/Coordination and Special Projects Officer, Departmental Liaison Team
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Good afternoon Chris: Thank you for your email. We have reached out to the department to get a status of the action items from the townhall.

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Importance: High

Hello team, could we get a status on this inquiry?

Cordialement,

Chris K. Simba
chris.simba@tc.gc.ca | Cell: (819) 639-4719

19 (1)

From: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>
Sent: Wednesday, October 01, 2025 5:54 PM
To: Simba, Chris (TC/TC) <chris.simba@tc.gc.ca>
Subject: FW: [External/Externe]: RE: MP Judy Sgro Requests Meeting with Minister McKinnon
Importance: High

Can you ask the dept for the status of the action items from the townhall?

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Sent: Wednesday, October 01, 2025 5:41 PM
To: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>
Subject: [External/Externe]: RE: MP Judy Sgro Requests Meeting with Minister McKinnon
Importance: High

Hi Dane,

Thank you for your understanding on the Minister's new- added- situation. 😊
 Adding Transport Canada DOps, **Sarah Jackson**.

Regards,
 Silvia

[REDACTED]
 Bureau du Leader du gouvernement à la Chambre des Communes
 Office of the Leader of the Government in the House of Commons

[REDACTED] <[\[REDACTED\]@lgcc.gc.ca](mailto:[REDACTED]@lgcc.gc.ca)> [REDACTED]

From: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>
Sent: Wednesday, October 1, 2025 5:26 PM
To: [REDACTED] <[\[REDACTED\]@lgcc.gc.ca](mailto:[REDACTED]@lgcc.gc.ca)>
Subject: MP Judy Sgro Requests Meeting with Minister McKinnon

Hi [REDACTED]

This is for the Minister regarding Transportation, but I do not see an ON Desk for Transportation on file.

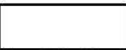
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Generally, this is about noise pollution and federal regulations allegedly not being followed / needing to be updated at Pearson International Airport. We held a townhall in Toronto with GTAA and Transport Canada and there are some follow-up items we need to take care of.

Please let me know if he can spare a short discussion with her about this. I understand he must be very busy and has just taken on this role – we tried not to email on the first day.

Thank you for your help!



Legislative Assistant

Office of the Hon. Judy A. Sgro

Member of Parliament for Humber River-Black Creek

Chair Standing Committee on International Trade

Privy Council

Room 1180 Valour Building

House of Commons

Ottawa (Ontario) K1A 0A6

613-992-7774 Telephone

613-947-8319 Fax

From: Brown Deschamps, Meghan (TC/TC)
Sent: Wed, 3 Sep 2025 20:27:57 +0000
To: Williams, Duwayne (TC/TC); Sawyer, Auramarina (TC/TC); TC.F ONT PX RDGO / BDGR PX F.TC; Lawlor, Kieran (TC/TC); Mateen, Ovais (TC/TC); So, Wilfred (TC/TC)
Cc: TC.F NCR AA ADMO / BSMA RCN F.TC; TC.F NCR AC ADMO / BSMA RCN F.TC; TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC; Sauvé, Désirée (she/her | elle,la) (TC/TC); George, Marcia (TC/TC)
Subject: RE: Meeting with GTAA & NAV Canada September 4

Hi Duwayne,

MinO just spoke with the MP's office. Answers to your Qs in red text are below.

- What is the meeting agenda?
- No agenda set. It is a discussion of the ongoing issue around airport noise near Pearson.
- Who will be in attendance?
- Representatives from GTAA, Nav Canada, and MP Sgro's office representing the community
- They understand that TC will only be there as an observer because the issue is managed by GTAA and NAV.
- Noted, and mentioned to MP Sgro's team

Can you kindly confirm with the MP's office or provide authorization for the Department to do so?

- I have shared the information with the MPs office.

Thank you again for being there – please let us know if you need anything else from DMO/MinO, M

Meghan Brown (she/her/elle)

Director, Policy and Issues Management

Office of the Deputy Minister

Transport Canada / Government of Canada

meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

Directrice des politiques et de la gestion des enjeux

Cabinet du sous-ministre

Transports Canada / Gouvernement du Canada

meghan.browndeschamps@tc.gc.ca / Mobile: 343-550-5059

From: Brown Deschamps, Meghan (TC/TC)

Sent: Wednesday, September 03, 2025 11:09 AM

To: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>; Sawyer, Auramarina (TC/TC)

<auramarina.sawyer@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>; So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>

Cc: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; Sauvé, Désirée (she,her | elle,la) (TC/TC) <desiree.sauve@tc.gc.ca>; George, Marcia (TC/TC) <marcia.george@tc.gc.ca>

Subject: RE: Meeting with GTAA & NAV Canada September 4

Hi Duwayne,

Thank you! I have been asking for additional information from MinO, and have just pushed MinO again, providing the additional context that we need this to ensure that this is not a negative experience.

I'll let you know as soon as we get more info back.

Thanks so much,
M

Meghan Brown (she/her/elle)

Director, Policy and Issues Management

Office of the Deputy Minister

Transport Canada / Government of Canada

meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

Directrice des politiques et de la gestion des enjeux

Cabinet du sous-ministre

Transports Canada / Gouvernement du Canada

meghan.browndeschamps@tc.gc.ca / Mobile: 343-550-5059

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>

Sent: Wednesday, September 03, 2025 10:53 AM

To: Sawyer, Auramarina (TC/TC) <auramarina.sawyer@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>; So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>

Cc: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; Sauvé, Désirée (she,her | elle,la) (TC/TC) <desiree.sauve@tc.gc.ca>; George, Marcia (TC/TC) <marcia.george@tc.gc.ca>

Subject: RE: Meeting with GTAA & NAV Canada September 4

Importance: High

UNCLASSIFIED / NON CLASSIFIÉ

Morning everyone

Confirming that I will be at the meeting tomorrow. However, I need more information to ensure a productive meeting.

Auramarina –

- What is the meeting agenda?
- Who's in attendance?
- Confirm that TC will only be there as an observer because the issue is managed by GTAA and NAV.

I attended one of these in the past (without us knowing the above context) and it turned out to be a live media event with multiple MPs and city councilors in attendance. Can I please get an answer back today at COB ? I recommend someone contacting the MP's office to confirm the answers and communicate the 3rd point as well.

Kieran -

I will need answers for the following questions (for both Ovais and I to use during tomorrow's session). I don't need them in the form of speaking points; just simple transitory background language that I can leverage to formulate my own verbal responses. Please work with CivAv to develop a response. Due tomorrow at 11am EST.

1. why is there an increase of complaints in this riding?
2. Did the number of flights increase over this riding?
3. What type of complaints are they generating - time of day - aircraft type etc?
4. What role does transport canada play in noise control and management?
5. can we enforce ?
6. Who is responsible for noise management?
7. Regarding noise management, what happens around other airports in Ontario and Canada?
8. Runway usage: why cant YYZ use the other runways (why are they flying over this area)?
9. How are flight paths planned?
10. what is the Minister planning to do to address this issue?

Duwayne Williams, P.Eng., MBA

Regional Director General - Ontario Region
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duwayne.williams@tc.gc.ca / Cell: [416-420-4909](tel:416-420-4909) / TTY: [1-888-675-6863](tel:1-888-675-6863)

Directeur général régional - région de l'Ontario
Transports Canada / Gouvernement du Canada
duwayne.williams@tc.gc.ca / Tél. cell. : [416-420-4909](tel:416-420-4909) / ATS : [1-888-675-6863](tel:1-888-675-6863)

From: Sawyer, Auramarina (TC/TC) <auramarina.sawyer@tc.gc.ca>
Sent: Tuesday, September 02, 2025 8:56 AM
To: TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Cc: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: RE: Meeting with GTAA & NAV Canada September 4
Importance: High

UNCLASSIFIED / NON CLASSIFIÉ

Good morning: Happy Tuesday! Sending a gentle follow up. Can you kindly let us know if the RDG is able to join this meeting?

Auramarina Sawyer

A/Coordination and Special Projects Officer, Departmental Liaison Team
Policy & Issues Management Directorate
Office of the Deputy Minister
Transport Canada, Government of Canada
auramarina.sawyer@tc.gc.ca | Cell: 613-294-8115

Agente de coordination et des projets spéciaux p.i., Équipe de liaison départementale
Groupe des politiques et de la gestion des enjeux, Cabinet du sous-ministre
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auramarina.sawyer@tc.gc.ca | Tél. cell. : 613-294-8115



From: Sawyer, Auramarina (TC/TC) <auramarina.sawyer@tc.gc.ca>
Sent: Friday, August 29, 2025 10:51 AM
To: TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Cc: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: Meeting with GTAA & NAV Canada September 4

UNCLASSIFIED / NON CLASSIFIÉ

Good morning, Ontario Region colleagues: MP Sgro's team is meeting with GTAA and NavCanada about noise near Pearson Airport on September 4th. **Can the RDG join this meeting?** MinO has confirmed that a TC Senior official would be in attendance.

Here are the details of the meeting:

Date: Thursday September 4th, 2025

Time: 6 pm to 8 pm

Location: St. Jude's Church - 3265 Weston Rd, North York, ON M9M 2T9

Can you kindly confirm that the RDG can attend the meeting next week **by COB today Friday August 29?**

With gratitude,

Auramarina Sawyer

A/Coordination and Special Projects Officer, Departmental Liaison Team

Policy & Issues Management Directorate

Office of the Deputy Minister

Transport Canada, Government of Canada

auramarina.sawyer@tc.gc.ca | Cell: 613-294-8115

Agente de coordination et des projets spéciaux p.i., Équipe de liaison départementale

Groupe des politiques et de la gestion des enjeux, Cabinet du sous-ministre

Transports Canada, Gouvernement du Canada

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Sent: Wed, 3 Sep 2025 20:28:40 +0000
To: Jackson, Sarah (TC/TC)
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC; Sauvé, Désirée (she/her | elle,la) (TC/TC)
Subject: RE: [External/Externe]: Meeting with GTAA & NAV Canada

Thanks Sarah – I've relayed to Duwayne. I'll let you know if I receive any other Qs. Otherwise, hopefully the meeting will go smoothly.

Thanks,
M

Meghan Brown (she/her/elle)

Director, Policy and Issues Management

Office of the Deputy Minister

Transport Canada / Government of Canada

meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

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Subject: RE: [External/Externe]: Meeting with GTAA & NAV Canada

I've told the office that TC will be there in an observation capacity. Answers to the questions below in red

From: Brown Deschamps, Meghan (TC/TC) <meghan.browndeschamps@tc.gc.ca>
Sent: Wednesday, September 03, 2025 11:07 AM
To: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; Sauvé, Désirée (she/her | elle,la) (TC/TC) <desiree.sauve@tc.gc.ca>
Subject: RE: [External/Externe]: Meeting with GTAA & NAV Canada

Hi Sarah,

Thanks for this. Duwayne Williams, our Regional Director General for Ontario Region will join the meeting.

However, he has asked for additional details in advance, as the last time he participated in a similar type of meeting, there was media, multiple MPs and city councilors in attendance (which led to negative outcomes). We want to ensure that the MP's office is aware that TC is attending to OBSERVE and that GTAA/NAVCANADA is the lead on this issue.

Would it be possible to ask the MP's office to confirm:

- What is the meeting agenda?
- No agenda set. It is a discussion of the ongoing issue around airport noise near Pearson.
- Who will be in attendance?
- Representatives from GTAA, Nav Canada, and MP Sgro's office representing the community
- They understand that TC will only be there as an observer because the issue is managed by GTAA and NAV.
- Noted, and mentioned to MP Sgro's team

Can you kindly confirm with the MP's office or provide authorization for the Department to do so?

- I have shared the information with the MPs office.

Thank you,
M

Meghan Brown (she/her/elle)

Director, Policy and Issues Management

Office of the Deputy Minister

Transport Canada / Government of Canada

meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

Directrice des politiques et de la gestion des enjeux

Cabinet du sous-ministre

Transports Canada / Gouvernement du Canada

meghan.browndeschamps@tc.gc.ca / Mobile: 343-550-5059

From: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>

Sent: Wednesday, September 03, 2025 11:01 AM

To: Brown Deschamps, Meghan (TC/TC) <meghan.browndeschamps@tc.gc.ca>

Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; Sauvé, Désirée (she/her | elle,la) (TC/TC) <desiree.sauve@tc.gc.ca>

Subject: RE: [External/Externe]: Meeting with GTAA & NAV Canada

Hi Meghan,

I don't know who is attending from GTAA and NavCan as I am not organizing the meeting. Do you know who will be joining from the department?

Sarah

From: Brown Deschamps, Meghan (TC/TC) <meghan.browndeschamps@tc.gc.ca>
Sent: Tuesday, September 02, 2025 1:07 PM
To: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; Sauvé, Désirée (she/her | elle,la) (TC/TC) <desiree.sauve@tc.gc.ca>
Subject: RE: [External/Externe]: Meeting with GTAA & NAV Canada

Hi Sarah,

Following up on this to confirm that NAVCAN will be the lead on this issue, but we will have someone from TC to observe. We are hoping to confirm who from NAVCAN will be at the meeting. Can you confirm please?

Thanks!
M

Meghan Brown (she/her/elle)

Director, Policy and Issues Management
Office of the Deputy Minister
Transport Canada / Government of Canada
meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

Directrice des politiques et de la gestion des enjeux
Cabinet du sous-ministre
Transports Canada / Gouvernement du Canada
meghan.browndeschamps@tc.gc.ca / Mobile: 343-550-5059

From: Brown Deschamps, Meghan (TC/TC)
Sent: Thursday, August 28, 2025 10:22 PM
To: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>; TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: RE: [External/Externe]: Meeting with GTAA & NAV Canada

Hi Sarah,

Apologies for the delay in acknowledging. We will liaise with the Department and find an appropriate official(s) to attend. Would it be possible to inquire who from the GTAA and NAVCANADA are attending on behalf of their organizations?

Thanks!
M

19 (1)

Meghan Brown (she/her/elle)

Director, Policy and Issues Management

Office of the Deputy Minister

Transport Canada / Government of Canada

meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

Directrice des politiques et de la gestion des enjeux

Cabinet du sous-ministre

Transports Canada / Gouvernement du Canada

meghan.browndeschamps@tc.gc.ca / Mobile: 343-550-5059

From: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>

Sent: Thursday, August 28, 2025 5:14 PM

To: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>

Subject: FW: [External/Externe]: Meeting with GTAA & NAV Canada

Importance: High

Good afternoon issues team,

MP Sgro's team is meeting with GTAA and NavCanada about noise near Pearson Airport on September 4th. Can someone from the department join this meeting?

Thank you,

Sarah

From: [REDACTED] (Sgro, Judy A. - MP) <[REDACTED]@parl.gc.ca>

Sent: Thursday, August 28, 2025 3:57 PM

To: Jackson, Sarah (TC/TC) <sarah.jackson@tc.gc.ca>

Cc: [REDACTED] (Sgro, Judy A. - MP) <[REDACTED]@parl.gc.ca>

Subject: [External/Externe]: Meeting with GTAA & NAV Canada

Importance: High

You don't often get email from amy.calderan.521@parl.gc.ca. [Learn why this is important](#)

Hello Sarah,

I hope this message finds you well!

I'm following up on your conversation with my colleague Albert to share details about the upcoming meeting we requested with a few community members, GTAA, and NAV Canada.

19 (1)

MP Sgro spoke with MP Freeland a few weeks ago in this regard, and MP Freeland assured that a representative from her office would attend.

Please see the meeting details below. If you need anything further or have any questions, feel free to reach out.

Thanks again, and I appreciate your support!

Date: Thursday September 4th, 2025

Time: 6 pm to 8 pm

Location: St. Jude's Church - 3265 Weston Rd, North York, ON M9M 2T9

Regards,



[Redacted]
Constituency Office Manager | Hon. Judy A. Sgro, MP
Member of Parliament
Humber River-Black Creek

Constituency Office:
2201 Finch Ave. West, Unit # 25
North York, ON M9M 2Y9
[Redacted]@parl.gc.ca
Tel: [Redacted] Fax: 416-952-1696

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Saiyed, Akram (TC/TC)

From: ONT Civil Aviation Issues / Enjeux Aviation Civile ONT (TC/TC)
Sent: Tuesday, October 07, 2025 1:34 PM
To: TRakocevic-QP@ndp.on.ca
Subject: RE: Relief from excessive airport noise
Attachments: 2025-10-07 - Letter Response to Tom Rakocevic.pdf

UNCLASSIFIED / NON CLASSIFIÉ

Dear MPP Tom Rakocevic,

Please see the attached response sent on behalf of Marcia George, Regional Director, Civil Aviation, Ontario Region.

Regards,

Issues Management

Civil Aviation, Ontario Region
Transport Canada / Government of Canada
TC.ONTCivAvIssues-EnjeuxAvCivONT.TC@tc.gc.ca

Gestion d'enjeux

Aviation civile, Région de l'Ontario
Transports Canada / Gouvernement du Canada
TC.ONTCivAvIssues-EnjeuxAvCivONT.TC@tc.gc.ca

From: Rakocevic-QP, Tom <TRakocevic-QP@ndp.on.ca>
Sent: Thursday, September 18, 2025 11:16 AM
To: steven.mackinnon@parl.gc.ca; Minister of Transport / Ministre des Transports (TC) <TC.MinisterofTransport-MinistredesTransports.TC@tc.gc.ca>
Cc: councillor_perruzza@toronto.ca; judy.sgro@parl.gc.ca
Subject: [External/Externe]: Relief from excessive airport noise

542100

Dear Minister MacKinnon,

Please find attached and below, correspondence sent on behalf of MPP Tom Rakocevic.

Sept 18, 2025

The Honourable Steven MacKinnon, P.C., M.P.
Minister of Transport
House of Commons

Ottawa, ON
K1A 0A6

Dear Minister MacKinnon,

RE: Our community deserves relief from excessive airport noise

Congratulations on your appointment as Canada's new Minister of Transport. I wish you success as you take on this important role. As the Member of Provincial Parliament for Humber River – Black Creek, I am writing to bring forward concerns raised by many residents within my community regarding excessive airport noise stemming from Pearson International Airport.

Pearson is our country's largest and busiest airport, and for communities who live close to Pearson, airplane noise has impacted their health and overall quality of life. As a result, many residents continue to reach out to all levels of government and other authorities to advocate for relief from the loud planes running at all hours of the day and night.

I have consulted with stakeholders and officials to learn more about best practices and have found that jurisdictions across North America, Europe, and Australia have implemented various residential noise mitigation programs. If they can do it, so can we. Many of these programs include free home retrofits to mitigate noise such as sound insulation and ventilation upgrades. I recently tabled Motion 9 at the Ontario Legislature which calls on the Federal Government to establish a residential noise mitigation program.

Motion 9 Mr. Rakocevic (Humber River—Black Creek):

“That, in the opinion of the house, the Federal Government should protect residents and implement a Residential Noise Mitigation Program for those impacted by airport operations under federal jurisdiction, modelled on existing programs in North America, Europe, and Australia, including financial assistance for home retrofits such as soundproofing, ventilation, noise barriers, and other measures.”

These sound mitigation programs are successfully implemented in other jurisdictions around the world, and I strongly encourage you to consider their implementation here.

Sincerely,

Tom Rakocevic, Member of Provincial Parliament Humber River – Black Creek

19 (1)

Saiyed, Akram (TC/TC)

From: ONT Civil Aviation Issues / Enjeux Aviation Civile ONT (TC/TC)
Sent: Thursday, August 29, 2024 9:21 AM
To: [REDACTED]
Subject: RE: CASE 55646 - FW: Blackfriar Park Noise Monitor on Webtrack
Attachments: 2024-08-29 - Letter Response to [REDACTED].pdf

UNCLASSIFIED / NON CLASSIFIÉ

Good morning

Please see the attached response sent on behalf of Marcia George, Regional Director, Civil Aviation, Ontario Region.

Regards,

Issues Management

Civil Aviation, Ontario Region
Transport Canada / Government of Canada
TC.ONTCivAvIssues-EnjeuxAvCivONT.TC@tc.gc.ca

Gestion d'enjeux

Aviation civile, Région de l'Ontario
Transports Canada / Gouvernement du Canada
TC.ONTCivAvIssues-EnjeuxAvCivONT.TC@tc.gc.ca

From: Rodriguez, Pablo - Député <Pablo.Rodriguez@parl.gc.ca>
Sent: Wednesday, July 31, 2024 7:25 AM
To: Minister of Transport / Ministre des Transports (TC) <TC.MinisterofTransport-MinistredesTransports.TC@tc.gc.ca>
Subject: [External/Externe]: TR: CASE 55646 - FW: Blackfriar Park Noise Monitor on Webtrack

XAP-2024-534982

De [REDACTED]
Envoyé : 30 juillet 2024 19:30
À : Trudeau, Justin - Député <justin.trudeau@parl.gc.ca>; Rodriguez, Pablo - Député <Pablo.Rodriguez@parl.gc.ca>
Cc : [REDACTED]; Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; Poilievre, Pierre - M.P. <pierre.poilievre@parl.gc.ca>; Singh, Jagmeet - M.P. <Jagmeet.Singh@parl.gc.ca>; Sorbara, Francesco - M.P. <Francesco.Sorbara@parl.gc.ca>; [REDACTED]

fightback@zoomer.ca;

19 (1)

[redacted]
[redacted]@navcanada.ca> [redacted] Mayor Chow
<mayor_chow@toronto.ca>; 'Councillor Perruzza' <councillor_perruzza@toronto.ca>; [redacted]@toronto.ca;
Navcanada Service <service@navcanada.ca>; Tom Rakocovic <TRakocovic-CO@ndp.on.ca>; [redacted]
[redacted]
[redacted]

Objet : Re: CASE 55646 - FW: Blackfriar Park Noise Monitor on Webtrack

Hello Pablo

The Blackfriar Park noise monitor is still not displaying a decibel reading for Pearson Airport on Webtracker. NAV Canada assigned a case number 55646 to this noise monitor on July 10, 2024, and stated that they lost visibility with the GTAA connection. They informed me that their specialists would work on restoring visibility, but no estimated time of completion was provided. This monitor has not displayed a decibel reading for approximately two months now. Additionally, my community noise monitor at Acacia Park was not functioning for an extended period a couple of years back. There appears to be a pattern of inadequate maintenance provided for these noise monitors.

I request that you investigate this matter and determine when the decibel readings will be restored for the Blackfriar Park noise monitor on Webtracker. I would appreciate it if you could provide a response before the end of this week to everyone copied on this email.

The Pearson Airport Complaints Department has not responded to my inquiries about the Blackfriar Park noise monitor not working. This lack of response is unacceptable and needs to be addressed. The Pearson Airport Complaints Department is not fulfilling its responsibility to respond to my requests in a callback, despite my having made several requests to them for one. You should contact the Pearson Airport Complaints Department to inquire why they have not responded to me.

This is a federal matter for your Ministry of Transportation to handle here.

Sincerely,

[redacted]
[redacted]

19 (1)

From: [REDACTED]
Sent: July 10, 2024 9:19 AM
To: [REDACTED]; judy.sgro@parl.gc.ca <judy.sgro@parl.gc.ca>; pierre.poilievre@parl.gc.ca <pierre.poilievre@parl.gc.ca>; Singh, Jagmeet - M.P. <jagmeet.singh@parl.gc.ca>; Francesco Sorbara <francesco.sorbara@parl.gc.ca>; [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]; fightback@zoomer.ca
<fightback@zoomer.ca>; [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]; Mayor Chow <mayor_chow@toronto.ca>; 'Councillor Perruzza' <councillor_perruzza@toronto.ca>; [REDACTED]@toronto.ca <[REDACTED]@toronto.ca>; Tom Rakocovic <TRakocovic-CO@ndp.on.ca>; [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Subject: Fw: CASE 55646 - FW: Blackfriar Park Noise Monitor on Webtrack

Hello Everyone,

I contacted NAV Canada regarding the Blackfriar Park airplane noise monitor not displaying the decibel reading on Webtracker, and here is a forwarded email from them.

I also contacted Pearson Airport's Complaints Department with a request for a callback to receive an explanation on why the Blackfriar Park noise monitor was not displaying the decibel reading on Webtracker, but they did not reply to me.

It concerns me that these airplane noise monitors on Webtracker for Pearson Airport are sometimes down for extended periods of time — ranging from days to weeks, and even months. I hope that the Federal Minister of Transportation, Pablo Rodriguez, shares my concern and takes responsibility to investigate this matter to make improvements. It would be great to receive a reply from the Federal Minister of Transportation, Pablo Rodriguez to see what he intends to do. Valuable airplane noise information may not be recorded and is lost.

Take care,

[REDACTED]

From: Customer Service Centre/ Service à la clientèle <service@navcanada.ca>
Sent: July 10, 2024 7:19 AM
To: [REDACTED]
Subject: RE: CASE 55646 - FW: Blackfriar Park Noise Monitor on Webtrack

19 (1)

Hello [REDACTED]

Thank you for contacting NAV CANADA.

We lost visibility with the GTAA connection. We have informed the specialists and they will work on restoring visibility. No ETA has been provided.

Regards,

NAV CANADA

Customer and Stakeholder Services - Service à la clientèle et aux parties prenantes

service@navcanada.ca

151 Slater St., Ottawa, ON K1P 5H3

Toll Free| Sans frais: 1-800-876-4693

www.navcanada.ca



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Si vous ne désirez plus recevoir de communications électroniques, veuillez cliquer [ICI](#).

From: [REDACTED]

Sent: Monday, July 8, 2024 11:50 PM

To: Customer Service Centre/ Service à la clientèle <service@navcanada.ca>

Cc: judy.sgro@parl.gc.ca; [REDACTED]
[REDACTED]

Subject: [EXT] Fw: Blackfriar Park Noise Monitor on Webtrack

19 (1)

From: [REDACTED]
Sent: July 8, 2024 11:38 PM
To: [REDACTED]@navcanada.com [REDACTED]@navcanada.com>

Cc: judy.sgro@parl.gc.ca <judy.sgro@parl.gc.ca> [REDACTED]
[REDACTED]

Subject: Blackfriar Park Noise Monitor on Webtrack

Hello [REDACTED]

The Blackfriar Park airplane noise monitor has not displayed decibel readings on WebTrack for a few weeks now. Do you know the reason why?

Take care,

[REDACTED]

[REDACTED]

--

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From: Mateen, Ovais (TC/TC)
Sent: Wed, 3 Sep 2025 13:11:35 +0000
To: Williams, Duwayne (TC/TC)
Cc: So, Wilfred (TC/TC); Mawji, Hanif (TC/TC)
Subject: RE: Pre-brief: Meeting with GTAA & NAV Can Sept 4
Attachments: July 2025 Neighbourhood Table Presentation.pdf

Morning Duwayne,

Prior to our prep meeting, below is the information regarding noise at Pearson. I've also attached the recent presentation

BACKGROUND:

Greater Toronto Airports Authority (GTAA) that operates Pearson Airport monitors and manages the noise program.

GTAA monitors noise and handles noise complaints through their noise management program.

TC's role is to enforce the Noise Abatement Procedures and Noise Operating Restrictions and audit our Night Flight Restriction Program. TC is also responsible for enforcing the rules when potential violations of noise procedures or operational requirements are identified.

NAV CANADA, the air navigation provider in Canada, is responsible for safe and efficient movement of aircraft. NAV CANADA designs and publishes a network of flight paths based on criteria set by Transport Canada and the International Civil Aviation Organization (ICAO). NAV CANADA also assigns runways at Pearson by considering winds, weather, capacity and the preferential runway system.

GTAA has a very interactive website that the public can access and utilize to learn about noise and lodge a noise complaint

<https://www.torontopearson.com/en/community/noise-management>. All advisory and updates are available via this link.

GTAA also hosts meetings quarterly with Political Reps, Neighborhood Reps, & the general public. The last meeting was held on July 22nd to 24th for the political reps, neighborhood, & public where the attached presentation was delivered. The next meetings are scheduled for November.

Main takeaway from the presentation is that there was a huge increase in the # of complaints year over year. **In Q2-2024, there were 71,518 complaints and in Q2-2025 there were 251,459 complaints.** But the takeaway is that the # of complainants reduced by 11. **The highest complaints are from the Humber River-Black Creek riding.**

TAKEAWAY:

Based on the data presented during the recent noise meetings, overall complainants appear to have decreased between 2024 and 2025. However, there has been a notable increase in complaints originating from the federal riding. This suggests that a small number of individuals may be submitting multiple complaints.

It was also previously noted during these discussions that the complaints are being submitted electronically potentially using an automated system such as robocalls.

Complaints by Federal Riding Q2 2025

Federal Riding	Complaints	Individuals	Employees	Federal Riding	Complaints	Individuals	Employees
Brampton Centre	1	1	1,162	Milton East--Halton Hills South	341	8	862
Brampton East (Est)	18	2	1,748	Mississauga Centre	5	1	1,132
Brampton North (Nord)--Caledon	67	1	1,320	Mississauga East--Cooksville	88	10	1,022
Brampton South (Sud)	77	8	1,187	Mississauga--Erin Mills	260	9	781
Brampton West (Ouest)	1	1	1,157	Mississauga--Lakeshore	10	5	674
Brampton--Chinguacousy Park	38	13	1,658	Mississauga--Malton	1,584	16	2,090
Burlington North--Milton West	6,183	5	646	Mississauga--Streetsville	675	22	876
Davenport	17	2	658	Oakville East (Est)	4,039	33	458
Don Valley North (Nord)	47	2	361	Oakville West (Ouest)	24	2	444
Don Valley West (Ouest)	1,188	6	337	Scarborough Centre--Don Valley East	38	3	417
Eglinton--Lawrence	6	1	535	Taiaiko'n-Parkdale-High Park	6,134	2	756
Etobicoke Centre	322	48	1,346	Thornhill	5,140	6	378
Etobicoke North (Nord)	1,657	30	2,036	Toronto--Danforth	3	1	315
Etobicoke--Lakeshore	83	13	898	Toronto--St. Paul's	114	8	340
Humber River--Black Creek	221,689	125	835	Vaughan--Woodbridge	1,293	17	631
King--Vaughan	57	6	512	Willowdale	24	6	476
Markham--Thornhill	5	3	250	York Centre	65	4	698
Markham--Unionville	1	1	268	York South--Weston--Etobicoke	165	1	1,146
				Total	251,459	422	30,410

Complaints 2024 Q2 vs 2025 Q2

2024 Q2: 71,518 complaints from 433 individuals



2025 Q2: 251,459 complaints from 422 individuals



Increase in complaints and decrease in individuals in 2025 Q2 compared to 2024 Q2.

- Complaints increase driven by Humber River-Black Creek

43

Complaints 2024

Federal Riding	Complaints	Complainants	Pearson Employees	Federal Riding	Complaints	Complainants	Pearson Employees
Aurora-Oak Ridges-Richmond Hill	3	2	230	Mississauga-Lakeshore	19	13	441
Brampton Centre	700	28	728	Mississauga-Malton	722	47	925
Brampton East	107	9	970	Mississauga-Streetsville	50576	84	629
Brampton North	6	4	939	Oakville	2059	29	389
Brampton South	760	66	863	Oakville North-Burlington	12595	86	546
Brampton West	655	5	993	Parkdale-High park	24878	8	411
Davenport	191	3	374	Richmond Hill	32	6	227
Don Valley East	1257	11	231	Scarborough Centre	70	2	284
Don Valley North	646	8	249	Scarborough North	11	1	206
Don Valley West	1396	10	162	Scarborough-Agincourt	11	3	232
Eglinton-Lawrence	61	8	324	Scarborough-Rouge Park	5	1	242
Etobicoke Centre	1296	75	617	Spadina-Fort York	1	1	350
Etobicoke North	56596	90	759	Thornhill	17180	28	252
Etobicoke-lakeshore	556	40	662	Toronto Centre	2	2	324
Hamilton East Stoney Creek	110	3	181	Toronto-Danforth	4	1	249
Humber River-Black Creek	25807	156	523	Toronto-St.Paul's	117	9	244
King-Vaughan	2864	18	409	University-Rosedale	3	3	184
Markham-Thornhill	87	8	194	Vaughan-Woodbridge	14754	38	439
Markham-Unionville	5	2	234	Wellington-Halton Hills	2223	18	344
Milton	26604	23	584	Willowdale	268	15	289
Mississauga Centre	25	5	573	York Centre	503	17	429
Mississauga East-Cooksville	235	19	548	York South-Weston	5	3	598
Mississauga-Erin Mills	1939	45	557				

Hope this information helps and we can further discuss.

Regards,
Ovais Mateen

A/Technical Team Lead – Operations Specialties
Transport Canada / Government of Canada
ovais.mateen@tc.gc.ca / Cel: 416-414-0350 / TTY: 1-888-675-6863

A/Chef d'équipe technique – Opérations Spécialités
Transports Canada / Gouvernement du Canada
ovais.mateen@tc.gc.ca / Tél. cell. : 416-414-0350 / ATS: 1-888-675-6863

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>
Sent: Wednesday, September 03, 2025 8:16 AM
To: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>
Subject: RE: Pre-brief: Meeting with GTAA & NAV Can Sept 4

UNCLASSIFIED / NON CLASSIFIÉ

Morning - in advance of the meeting today at 10, please send me both background and historical documentation the civav team has on yyz noise management.

Thx

DW

Duwayne Williams, P.Eng., MBA
Regional Director General - Ontario Region
Transport Canada / Government of Canada
duwayne.williams@tc.gc.ca / Cell: 416-420-4909 / TTY: 1-888-675-6863

Directeur général régional - région de l'Ontario
Transports Canada / Gouvernement du Canada
duwayne.williams@tc.gc.ca / Tél. cell. : 416-420-4909 / ATS : 1-888-675-6863

-----Original Appointment-----

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>
Sent: Tuesday, September 02, 2025 3:22 PM
To: Williams, Duwayne (TC/TC); Mateen, Ovais (TC/TC)
Subject: Pre-brief: Meeting with GTAA & NAV Can Sept 4
When: Wednesday, September 03, 2025 10:00 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).
Where: Microsoft Teams Meeting

Feel free to meet in RDG Office if you are on site at 4900 Yonge St.

16 (2) (c)

Microsoft Teams [Need help?](#)

Join the meeting now

Meeting ID: Passcode:

Dial in by phone

+1 613-367-5503, # Canada, Ottawa[Find a local number](#)Phone conference ID

Join on a video conferencing device

Tenant key: teams@tc.video.canada.caVideo ID: [More info](#)For organizers: [Meeting options](#) | [Reset dial-in PIN](#)



Noise Management Forums

Neighbourhood Table

July 23, 2025



Welcome + Introductions

Neighbourhood Table

Objective

- Provides a forum for community stakeholders who represent residents or ratepayer associations and community groups who have knowledge of and interest in airport operations
- Topics include updates on [Noise Management](#) as well as initiatives related to airport growth that may result in changes to aircraft noise impacts

Representation

Alderwood Airplane Noise
 Don Mills Residents Inc. Airplane Noise Committee
 Community Alliance Air Safety (CAAS)
 Former CENAC Reps
 Grand Highland/McKecknie Woods Park Community
 Leaside Property Owners' Association
 Long Branch Neighbourhood Association
 Markland Wood Homeowners Association
 Meadow Wood Rattray Residents Association
 Quality Airspace for Campbellville Milton
 Toronto Aviation Noise Group (TANG)

Agenda

- Fleet Update, Air Service Development
- Trends in Operations + Complaints Discussion
- NAV CANADA/INMB
 - CPRP update
- Toronto Pearson
 - LIFT Update
- Discussion and Roundtable

Appendix – Trends in Operations + Complaints



Hub Carriers Investing in Modern, Quieter and More Efficient Fleet

- ✦ Toronto Pearson's hub carriers continue to transition to newer, quieter and more efficient aircraft.
- ✦ Air Canada's narrowbody fleet growth is focused on the A220-300, some of which will likely replace A320 flying, and the A321XLR, which will enable more overseas flights to operate on narrowbodies.
- ✦ AC's widebody growth is focused on the B787-10, the newest variant of the B787 family.
- ✦ WestJet continues to transition from the older 737NGs to the 737Max family.
- ✦ Porter's Toronto Pearson operation continues to operate exclusively with the Embraer E-2 aircraft as the DH4 fleet is based at Toronto Billy Bishop.
- ✦ We expect Air Transat to shift to more narrowbodies on trans-Atlantic missions as the 321XLR fleet grows.
- ✦ Foreign carriers continue to modernize their fleets, both narrowbodies and widebodies.

Air Canada		
Aircraft	Active	Orders
223	35	28
319/320/321	43	
321Neo XLR		35
333	20	
7M8	47	6
763	7	
77L	6	
77W	19	
781		18
788	8	
789	32	

Other Hub Carriers			
Airline	Aircraft	Active	Orders
WestJet	7MJ		46
	7M8	54	26
	737/738	94	
	789	7	
Air Transat	321	8	
	321N	14	10
	332/333	16	
	7M8	1	
Porter	DH4	27	
	295	43	29
Flair	7M8	18	
	738	2	

Aircraft Movements by Noise Category

- 2024 saw Chapter 14 category movements increase by 24%, to a total of 22% of all movements (vs. 18% in 2023)
- Share of Chapter 4 and Chapter 14 aircraft expected to continue growing as fleet modernization continues

Noise Category	2023	2024	YoY	2023	2024
Chapter 14	60,605	75,295	+24.2%	18%	22%
Chapter 4	181,476	180,802	-0.4%	53%	52%
Chapter 3	94,122	83,778	-11.0%	27%	24%
Unknown	8,996	7,064	-21.5%	3%	2%
TOTALS	345,199	346,939	+0.5%	100%	100%

Hub Carriers Aircraft Orders by Category

Airline	Acft	Orders	Category
Air Canada	A220-300	28	14
	A321neoXLR	35	14
	B787-10	18	4
	B737Max8	6	4
WestJet	B737Max10	46	4*
	B737Max8	26	4
Air Transat	A321neoXLR	10	14
Porter	Embraer E195-E2	29	14

* Category info not available for the 737Max10, assumed the same as Max8 and Max9.

Trends in Operations + Complaints Discussion



CPRP Submission Results



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CPRP Submission

It is proposed that:

Departing aircraft fly longer and reach a higher altitude before they are able to turn
(this is similar to [] proposal)

Require aircraft to fly a track instead of a heading to keep them in line with the runway
longer thus keeping them over the commercial/industrial areas

Reduced use of early turn procedures on Runway 24L/R (that [] feels enable higher
traffic levels)

Could impact capacity and therefore does not meet criteria

Reduced use of Runway 24L/R for departures, consider greater use of Runway 23 if
lower population

Runway 23 is already the primary departure runway when in a westerly configuration

Technical Team Review

- Proposal to fly straight-out farther while departing 24L/R reduces departure capacity, especially with newer aircraft types flying at lower speeds to reduce fuel consumption. Best practice is to get them to turn sooner.
- Data suggests that a track vs heading will not significantly improve noise as the drift variance is minimal over a short distance from the runway end.
- The image below shows a sample of departures on 23 and 24L in June 2024. Departures on 24L maintain a heading that is consistent with an extended runway centreline track until past the residential area concerned. For traffic reasons, departures may be turned sooner, this would not be affected whether the departure procedure was changed to a prescribed track.
- The establishment of a departure procedure requiring a track would likely result in the track being designed to diverge from the parallel runway (RW05). This would mean the prescribed track would likely cause aircraft to fly closer to the residential area.



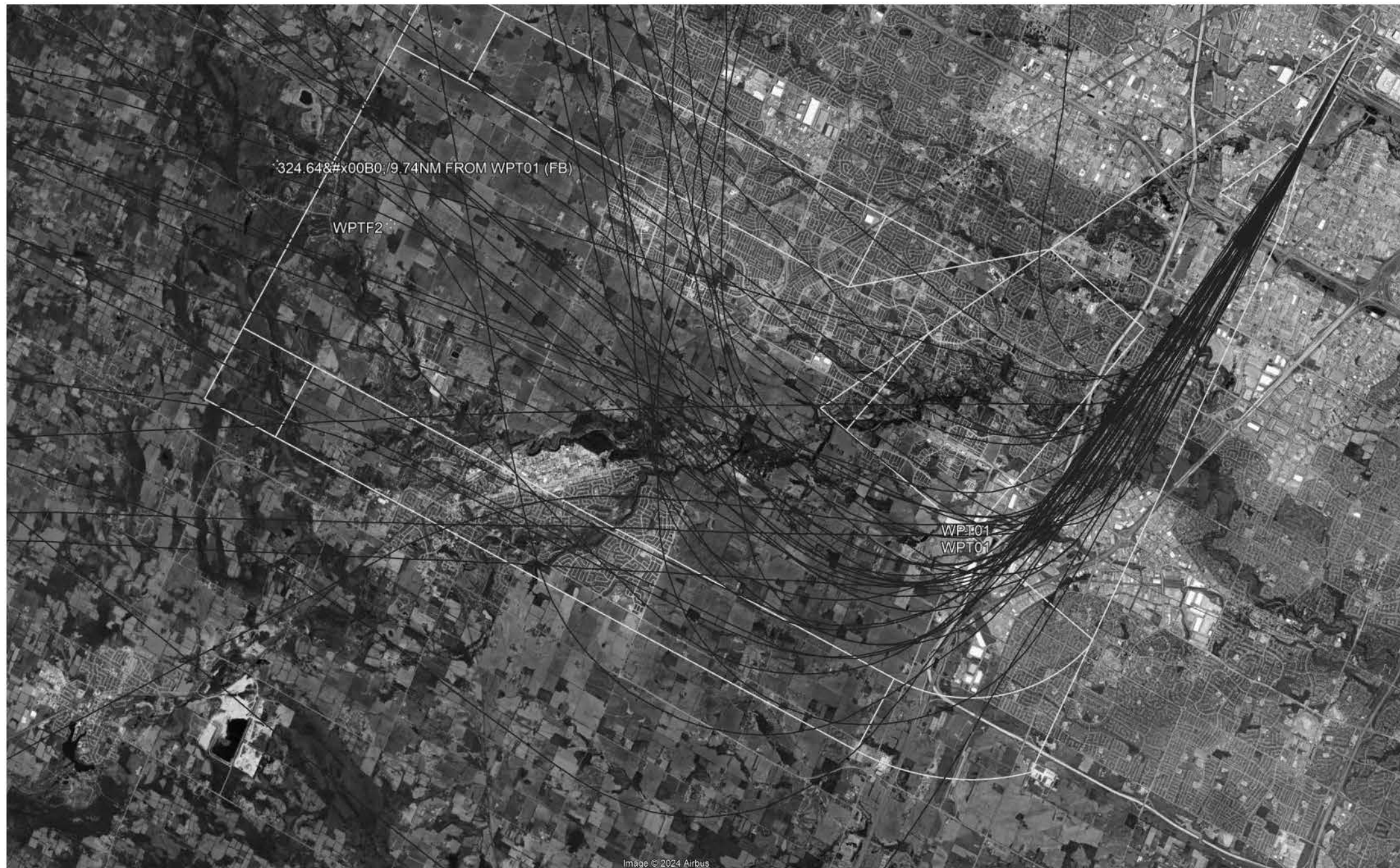


Image © 2024 Airbus

Review of CPRC Submissions

Proposal

It is the writer's opinion that no "new procedures" need be put into place; only that the Nav Canada proposed procedures be followed.

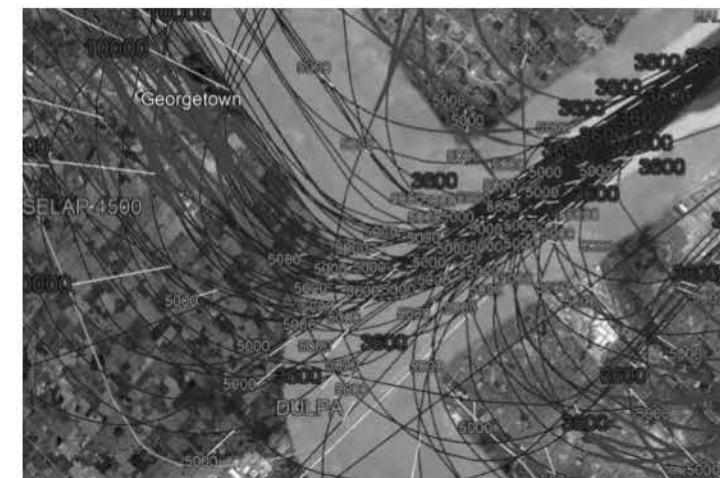
A solely altitude-based turn initiation does not provide consistent avoidance of residential areas. It does offer some randomness and this may reduce recurrence but, unfortunately, while the same homes will not necessarily be affected every time, enough homes are affected for each overflight that this is not a desirable situation.

Nav Canada proposals do provide for location-based turns. There is no reason for these to be set in stone through RNav SIDs. That would simply increase recurrence for those under the SID routings.

It is proposed that for nighttime departures, North- and West-bound departures off 23/24 be routed west of Georgetown. Departures travelling South and East should not be turned off the initial heading until west of the 403.

North and West-bound Departures off 05 should follow the routing proposed by Nav Canada over the McMillan rail yards as per figure 11.

Flights that have achieved 10,000 ft would be cleared enroute as per normal procedures. This is normally a radio call for ATC in any case, as they hand the flight off to the mid-level controller.



Technical Team Review

The proposal was subject to a feasibility review by the Airspace Development Team, Toronto ACC and the Aeronautical Information Management group. The proposed SID was determined to be unfeasible for the following reasons:

Requires non-standard integration with RNAV SIDs at the commencing at the terminal boundary

Aircrew perspective: likely to be refused

Limited use: Situations where the operation would support the use of the proposed SID is limited and does not justify the risks of implementing a non-standard procedure of this nature.

INMB 23

Scheduled to meet in
September 2025.



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Toronto Pearson 

Pearson LIFT Update

CREATING THE AIRPORT OF THE FUTURE



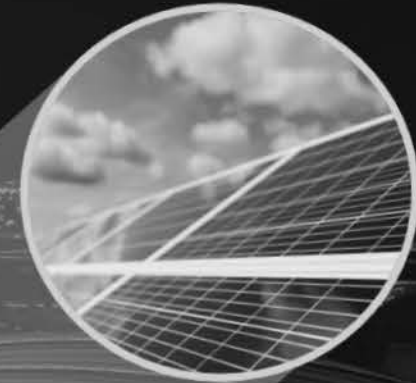
Why Pearson LIFT?

Pearson LIFT will replace aging infrastructure and deliver facilities that can accommodate growing passenger demand and adapt to evolving industry trends.

Built for the digital
age



Advancing net-zero goals



Future-proofed,
smart design



Exceptional customer
experiences

Pearson LIFT is essential to delivering on Toronto Pearson's 10-year strategic plan for 2023-2032

Pearson LIFT has been designed to enable the Toronto Pearson's strategic plan, which outlines a relentless focus on creating outstanding customer experiences, ensuring operational excellence, commitment to continuous improvement and championing employee growth and fulfillment, while using sustainability as a lens through which it views and advances all its activities.

Our Vision

Putting the joy back into travel by making Toronto Pearson the chosen place to fly and work.



Strategic Pillars

Our four Strategic Pillars represent the areas we are prioritizing to deliver our vision by 2032.



Customer Experience



Operational Efficiency



Innovation



Toronto Pearson Culture & Employee Experience



Our Mission

We will make Toronto Pearson a global leader in airport performance, customer care and sustainability.

We are powered by our people and innovate in all that we do, striving for the most uplifting, safe and efficient next-generation airport. We champion prosperity in our communities and the aviation ecosystem.

Foundational Elements

Our four Foundational Elements underpin the Strategic Pillars. They ensure safe, reliable and financially stable airport operations. They are the essential blocks of our business and reputation, upon which we can build toward our vision.

1. Safety, Security & Health
2. Data & Digital Infrastructure
3. Physical Infrastructure
4. Financial Resilience & Responsibility

Environmental, Social & Governance Frame

An Environmental, Social and Governance (ESG) Frame surrounds our Strategic Pillars and Foundational Elements. This highlights our commitment to use sustainability as a lens through which we view and advance all our activities.



Pearson LIFT

Multi-project programs spanning the next decade

Accelerator

Upgrades and improvements to critical operational assets (including interim facilities)



T1/T3 Revitalization

Renovations to both terminals to optimize capacity and renew assets



Gateway

Delivering new facilities that will enable the airport to provide an exceptional passenger experience for long-term forecasted demand



Technology Program

The roadmap for a series of technology integration projects within the airport to create a digital future. Some elements will filter into LIFT programs, ensuring tech consistency across Pearson.



High Priority Improvement Program

A series of distinct, stand-alone projects not incorporated into the above programs which will address any urgent or emerging projects of various sizes arising at the airport.

Upcoming Events

Noise Management Forums:

Our neighbours are welcome to attend Pearson Public meetings to learn more about airport operations, hear about noise management efforts, and provide feedback to industry partners - *the next Pearson Public meeting is July 24*. Learn more [here](#).

Street Team & Community Sponsorships: We are committed to attending and supporting community events in our neighbourhood. Email communityengagement@gtaa.com if you would like to invite us out to a local event!



Stay in touch



Noise Advisory Calendar – includes airport maintenance and activities



Sign up for our monthly community e-newsletter, Checking In at torontopearson.com/checkingin



Learn more about airport operations and community impacts at airportnoise.torontopearson.com



Email us at community.engagement@gtaa.com



To log a complaint, call us at 416-247-7682 or [submit online](#)



Pearson Public Meeting – July 24, 2025

Roundtable + Discussion



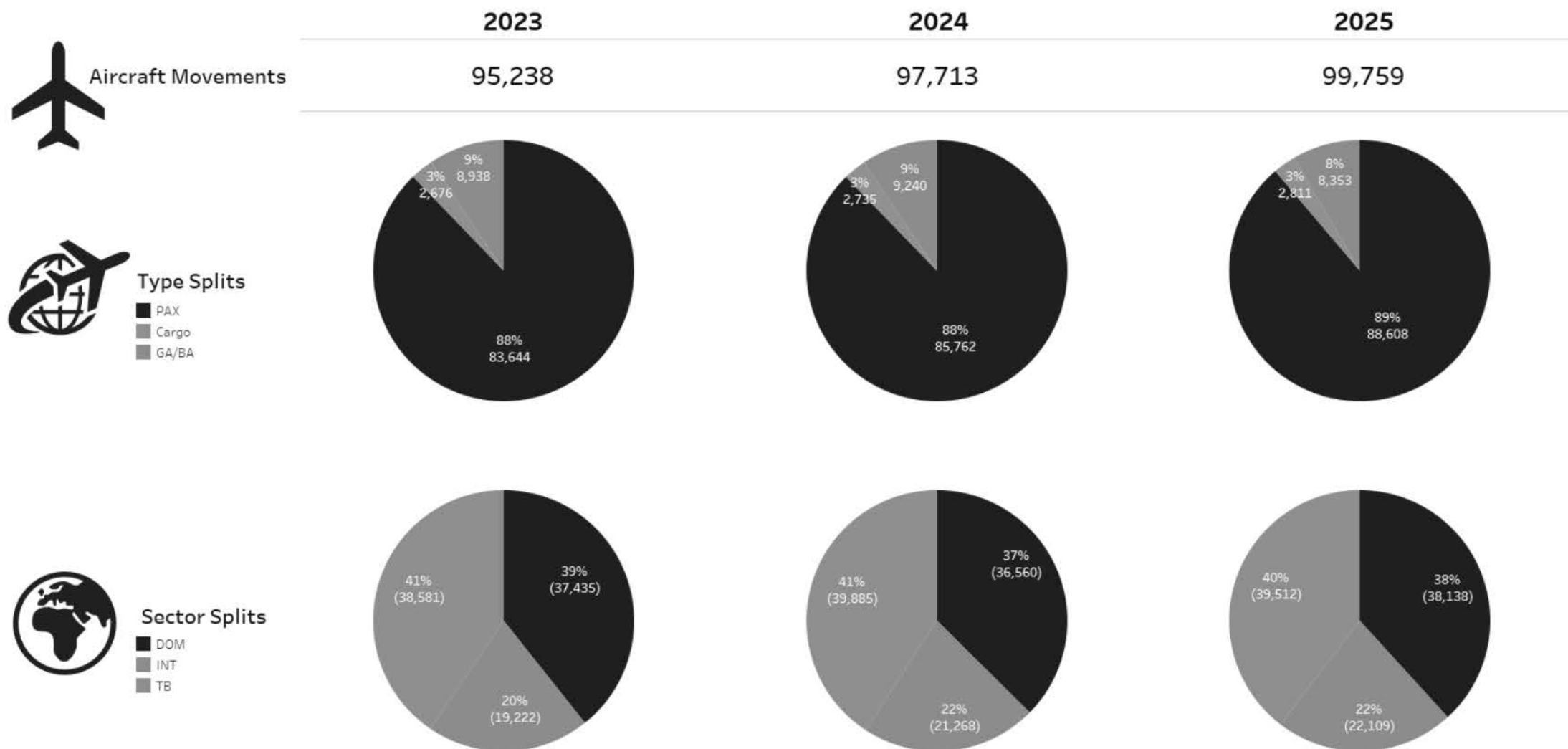
Thank You

Next Meeting – November 5, 2025

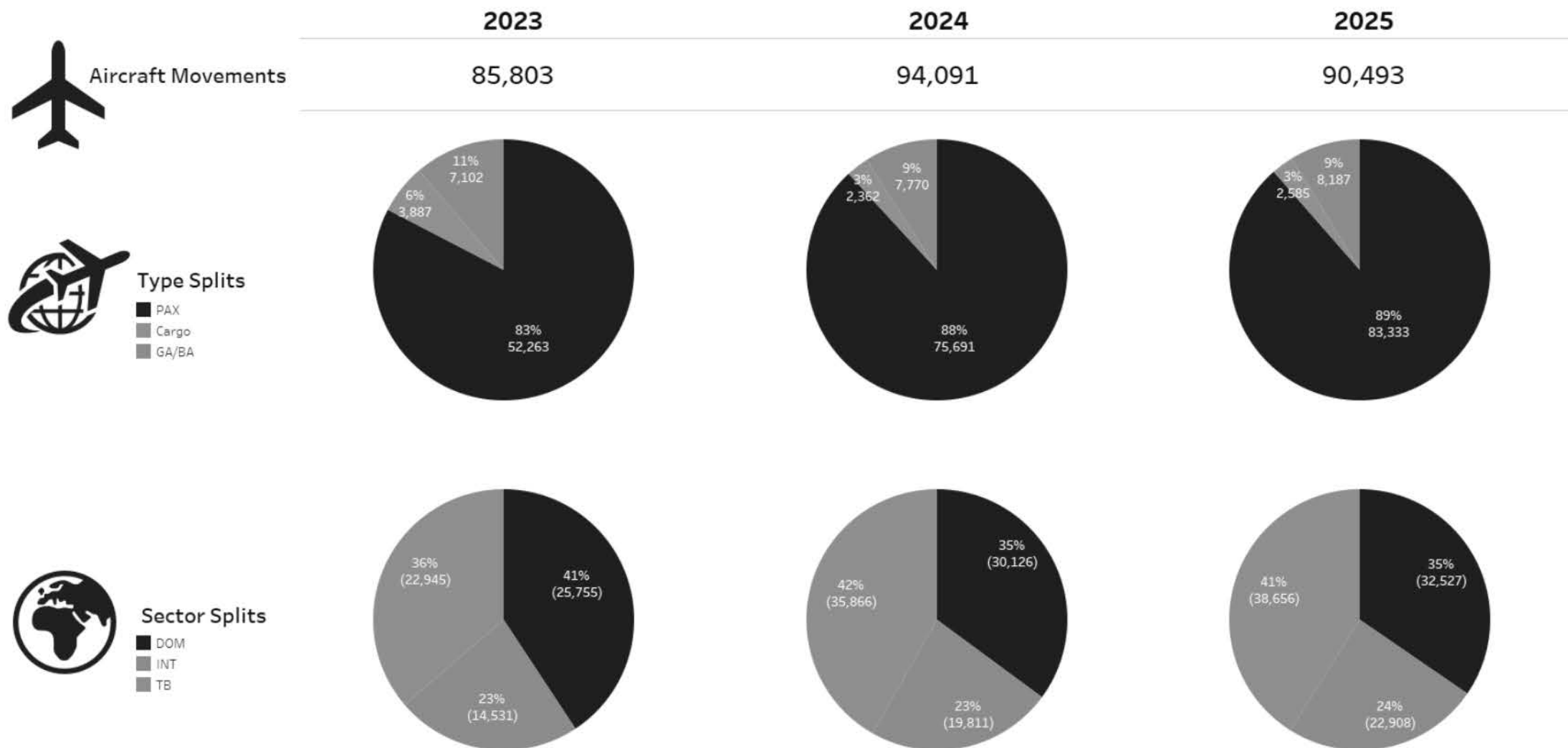
Appendix

Trends in Operations + Complaints

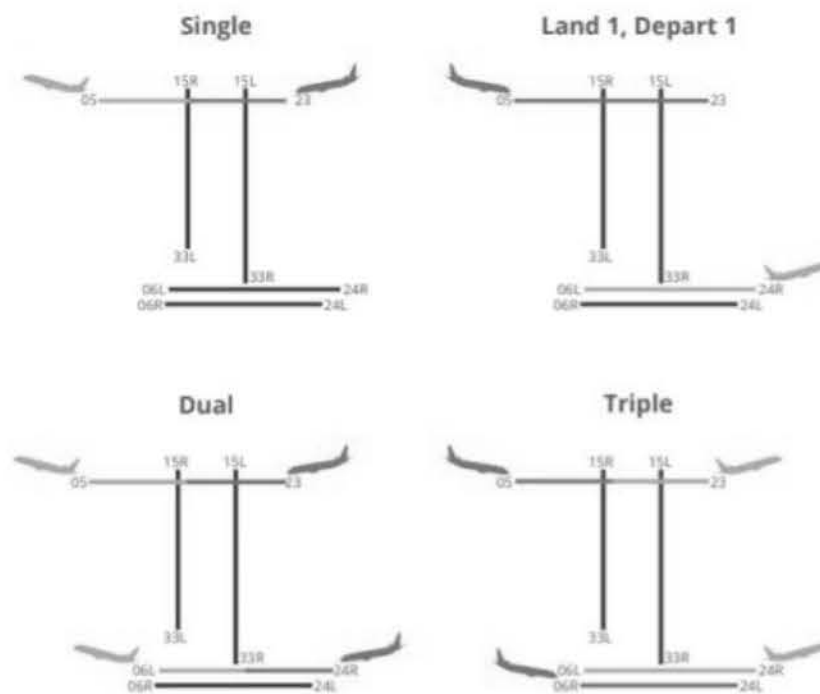
Operations - Q2



Operations - Q1



Traffic Distribution & Density Q2 2025 v Q1 2025



Configuration Usage (hours):

	Q1 2025		Q2 2025		vs. Q1 '25
	Hours	%	Hours	%	
Single	261	12%	246	11%	-15
L1D1	211	4%	82	4%	-129
L1D1 w/ Offloads	1387	68%	1418	65%	31
Dual	108	7%	150	7%	41
Triple	18	2%	38	2%	20
Multi-Direction	175	9%	250	13%	75

Runway Usage (movements):

	Q1 2025			Q2 2025		
	ARR	DEP	%	ARR	DEP	%
05	3,974	5,336	10%	5,345	16,305	22%
06L	567	4,323	12%	2,089	4,994	22%
06R	5,918	98		14,546	23	
23	5,587	26,758	36%	3,777	21,667	26%
24L	23,784	209	34%	19,099	33	24%
24R	3,006	3,593		2,297	1,940	
33L	2,259	2,062	8%	1,622	959	5%
33R	145	2,691		139	2,285	
15L	4	264	1%	27	202	1%
15R	189	1		444	1	
Total	45,433	45,335		49,385	48,409	
Grand Total	90,768			97,794		

- North/South runways were used for 6% of aircraft movements in Q2 2025 down from 9% in Q1 2025
- Hours with Triple operations are up in Q2 2025 vs Q1 2025 but remain virtually non-existent

Traffic Distribution & Density Q2 2025 vs Q1 2025

When looking at the following heatmaps, we are watching for changes in flight track patterns and flight track densities

We are comparing traffic in Q2 2025 to Q1 2025. Overall total traffic volumes are still below previous high numbers but operation counts are returning to pre-pandemic values

Arrivals

Altitudes along the downwinds have returned to historical average levels and are relatively stable year over year

Overall, Runway 24L was primary runway used for arrivals in a westerly flow, and Runway 06R was used for arrivals in an easterly flow

There was a slight increase in traffic volume arriving on Runway 05 but a decrease on Runway 23 compared to Q1 2025 but these were not typically used as the primary arrival runways

Departures

No material change in the location of departure flight tracks but volume changes are evident in the density maps

Overall, Runway 23 was used for departures in a westerly flow with some small use of 24R, and Runway 05 was used for departures in an easterly flow in Q2 2025 with some use of 06L, whereas Runways 24L and 06R were used very infrequently

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Departures

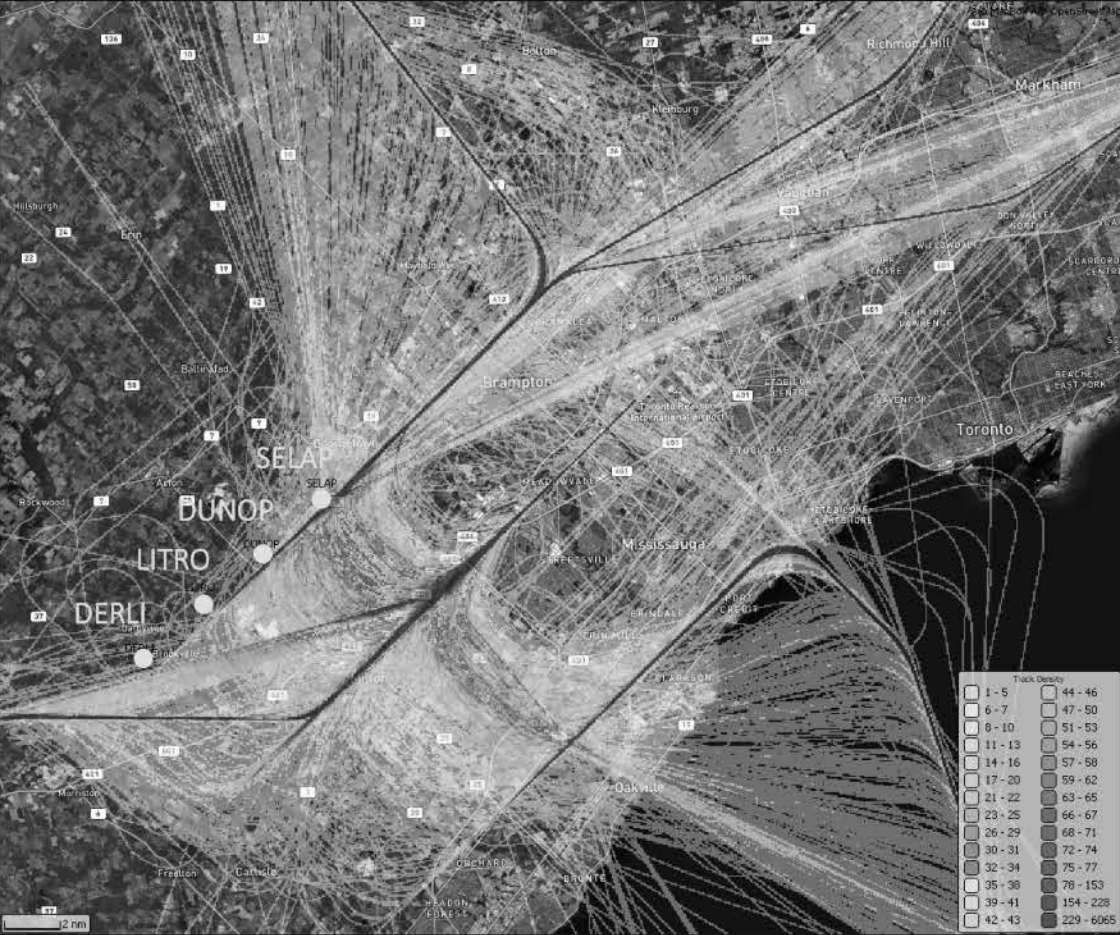
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Arrivals

Track Density – Runway 05

Q1 2025



Ops: 3,909

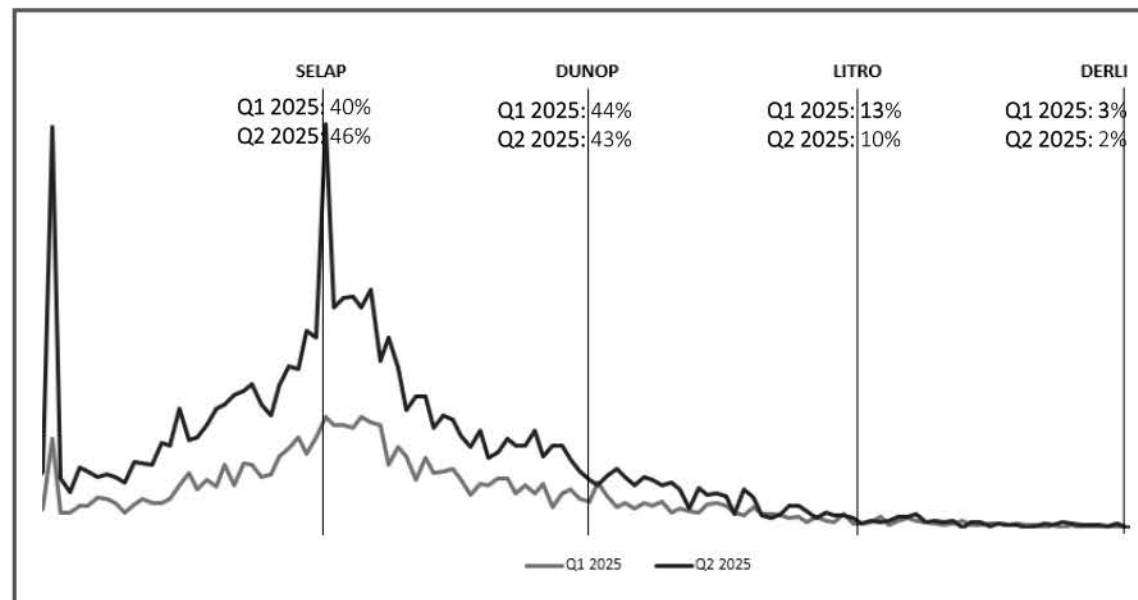
Q2 2025



Ops: 5,339

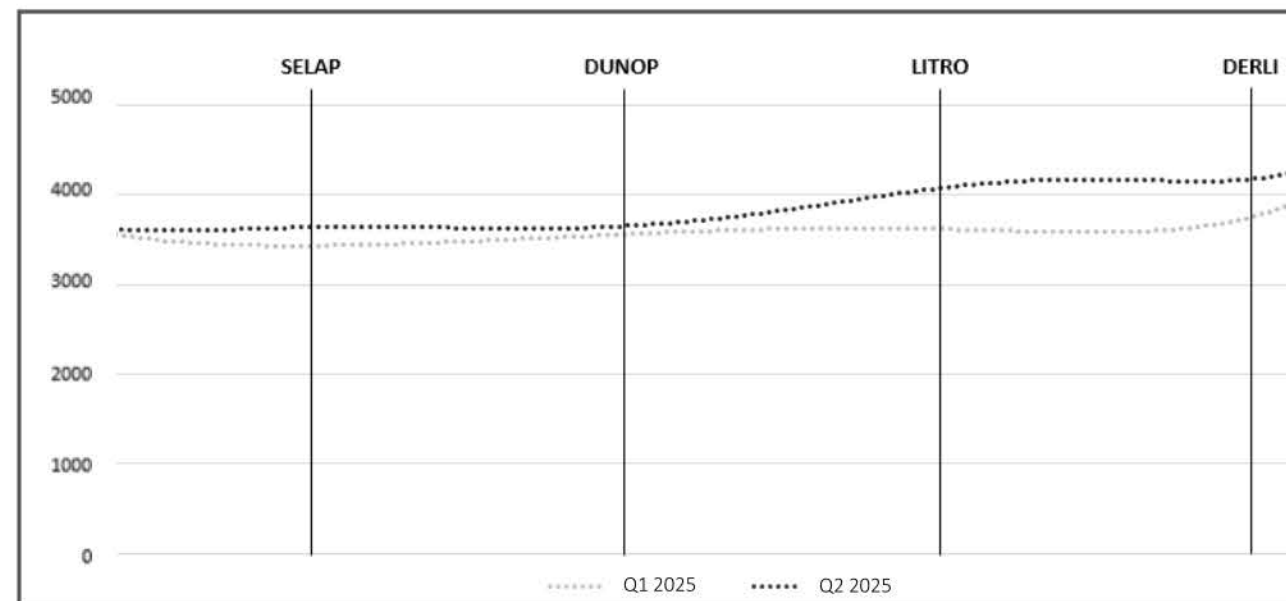
NW Downwind – Detailed Analysis

Location of Base Turns



- The number of operations along the NW downwind in Q2 2025 was double that of Q1 2025
- The spike prior to SELAP waypoint is the location of the RNP-AR base turn to final

Altitude of Base Turns



- Average altitudes along the NW downwind are consistent but slightly higher in Q2 2025

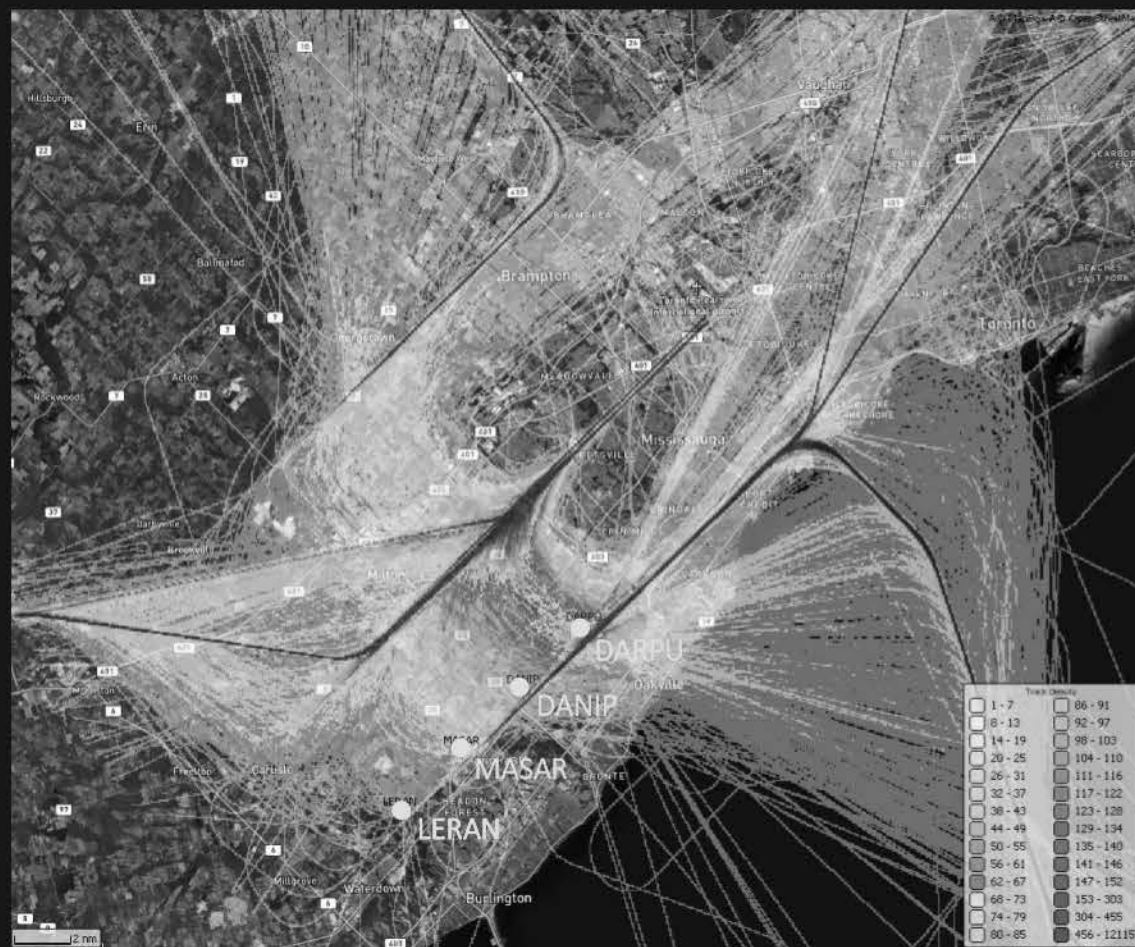
Downwind Counts

Q1 2025: 2,610 operations
Q2 2025: 5,755 operations

Arrivals

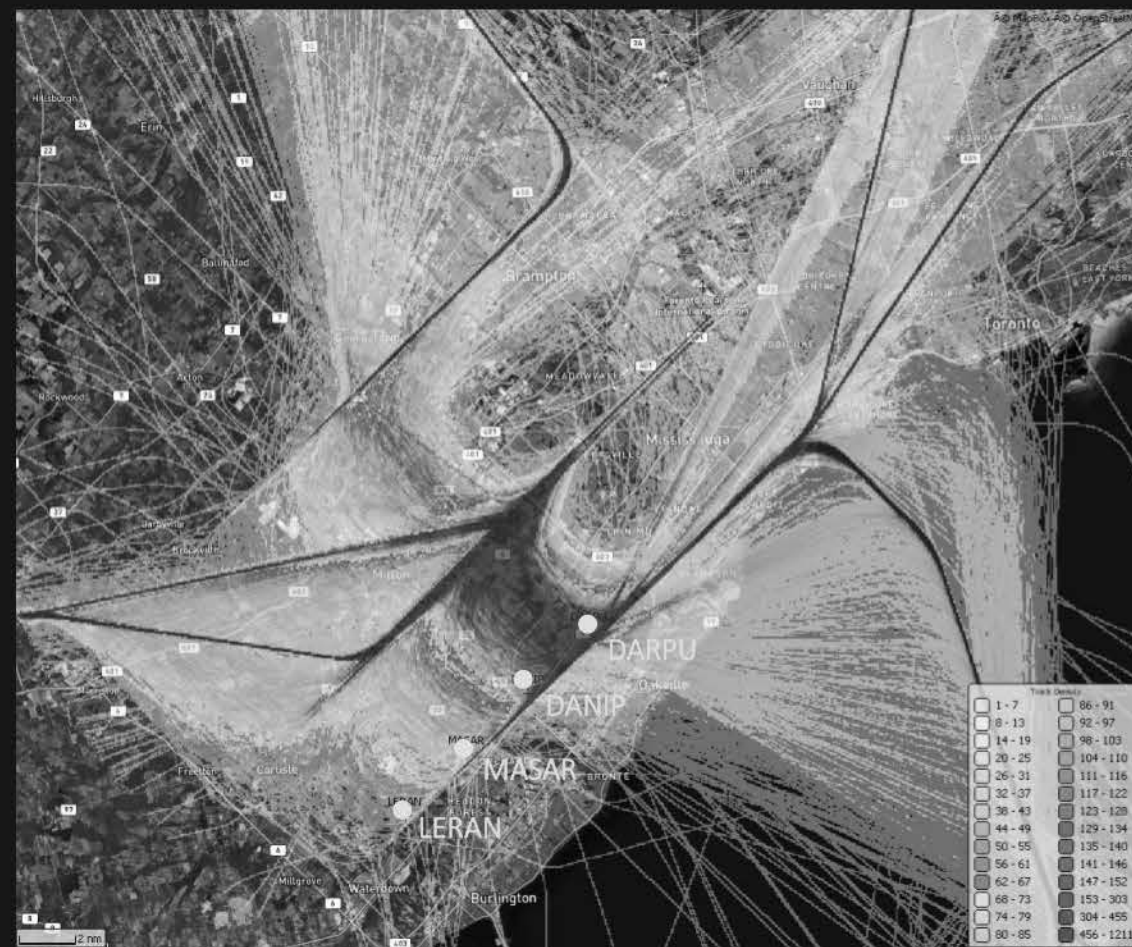
Track Density – Runway 06L/R

Q1 2025



Ops: 6,448

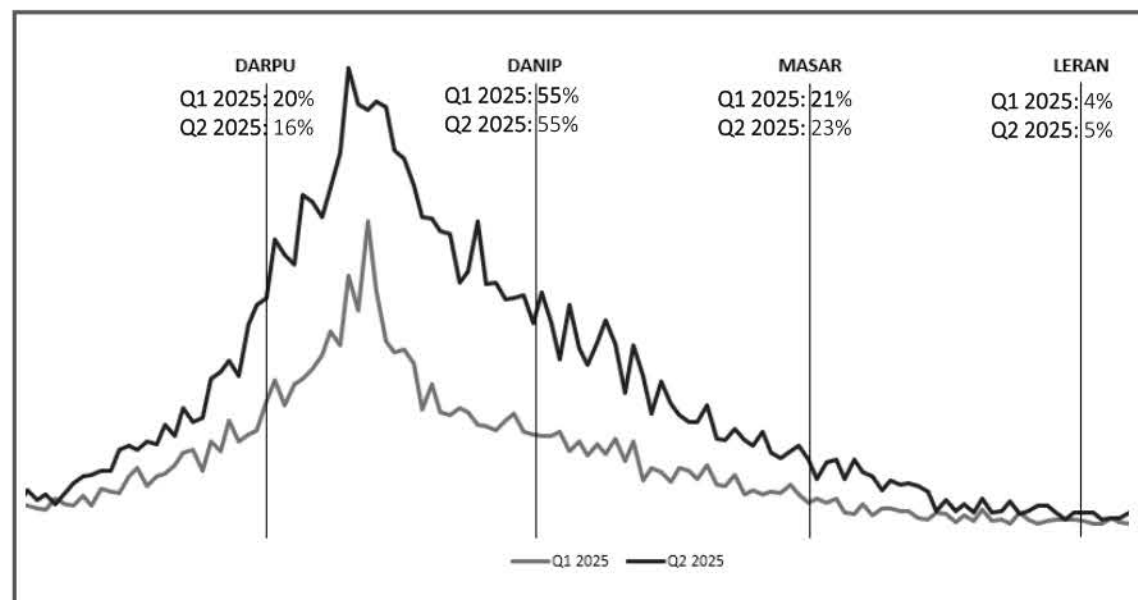
Q2 2025



Ops: 16,636

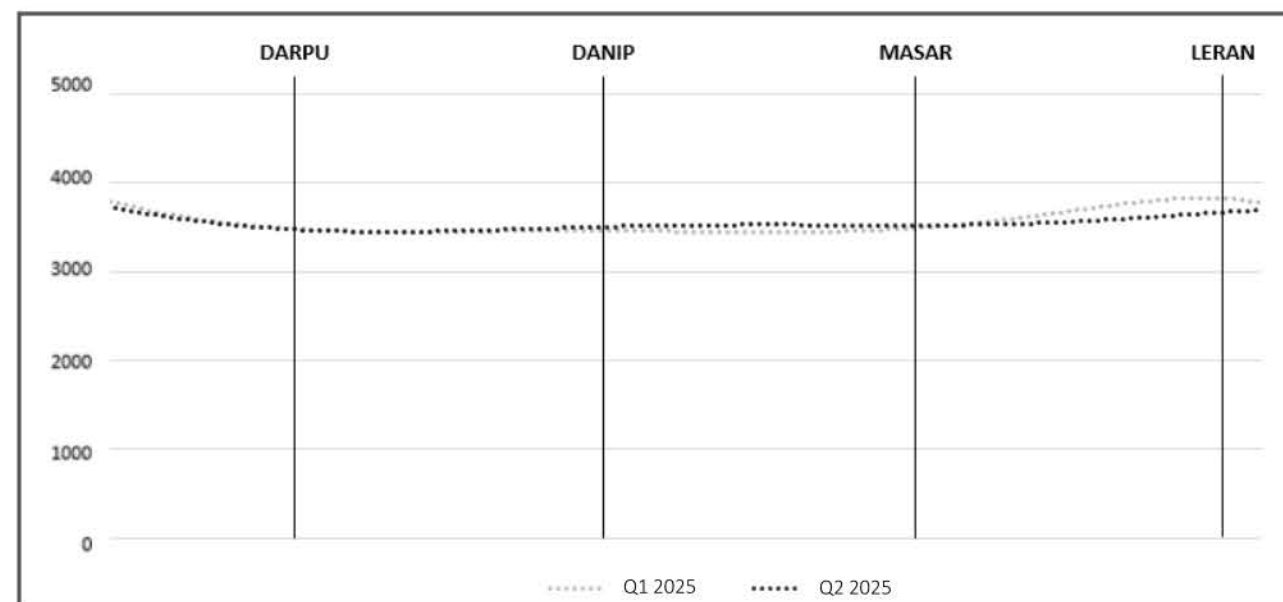
SW Downwind – Detailed Analysis

Location of Base Turns



- Operation counts along the SW downwind in Q2 2025 were double the amount compared to Q1 2025

Altitude of Base Turns



- Average altitudes along the SW downwind remained consistent

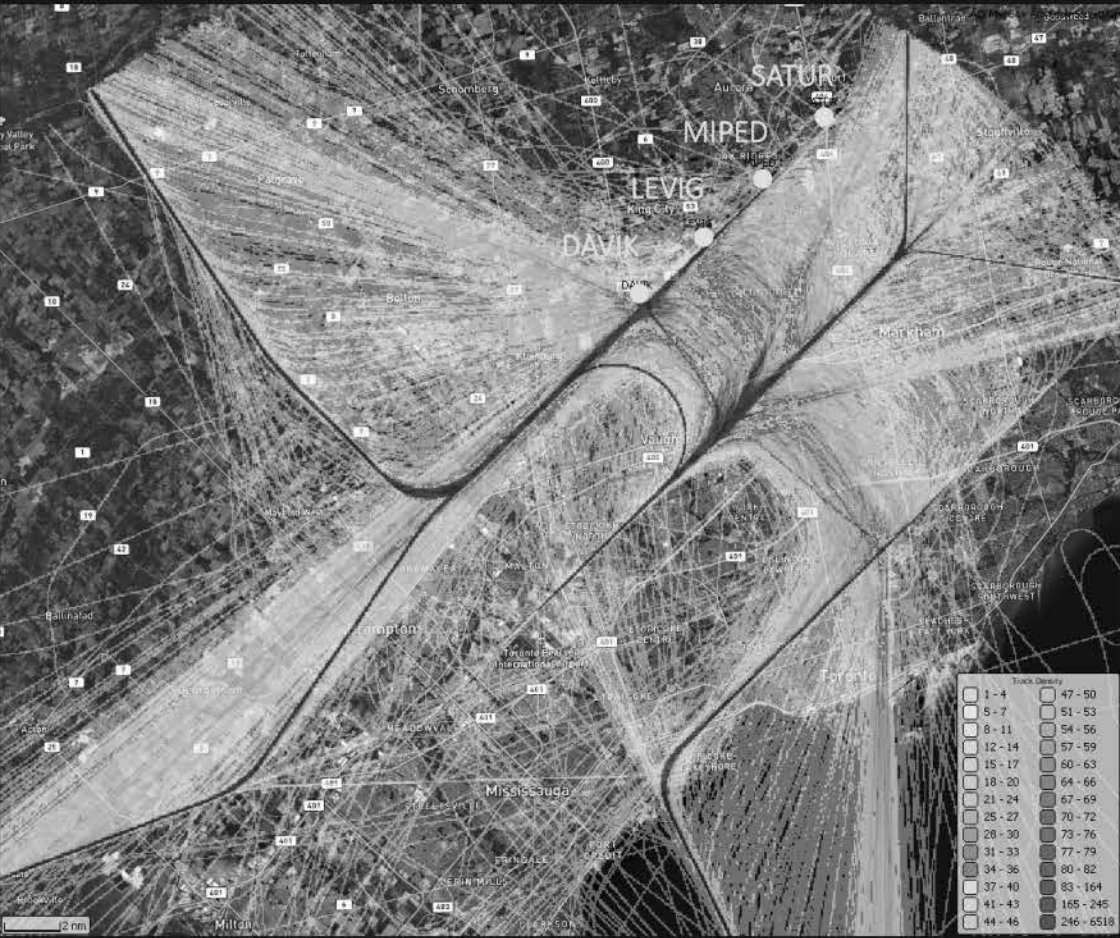
Downwind Counts

Q1 2025: 5,074 operations
Q2 2025: 10,482 operations

Arrivals

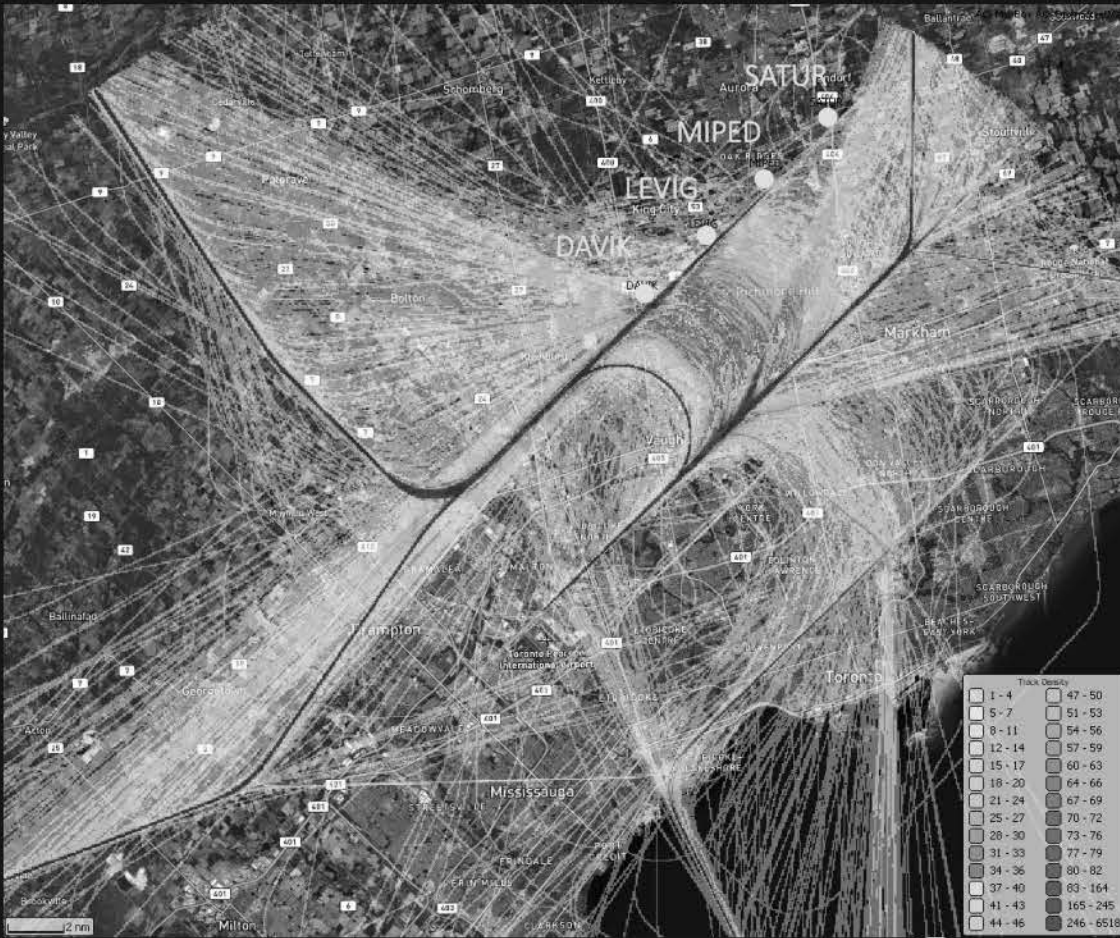
Track Density – Runway 23

Q1 2025



Ops: 5,563

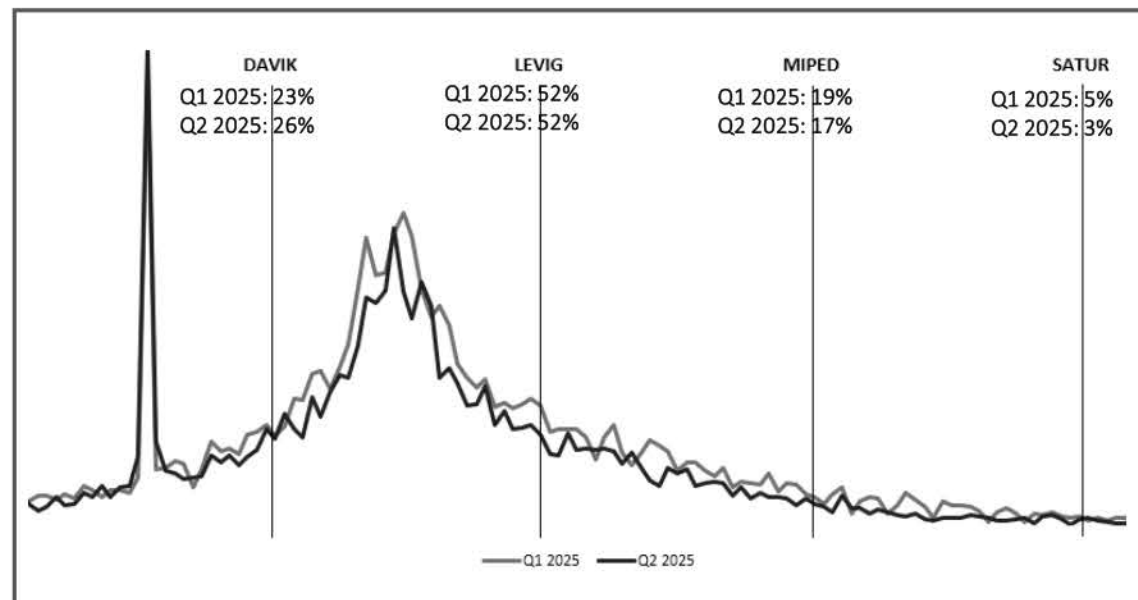
Q2 2025



Ops: 3,772

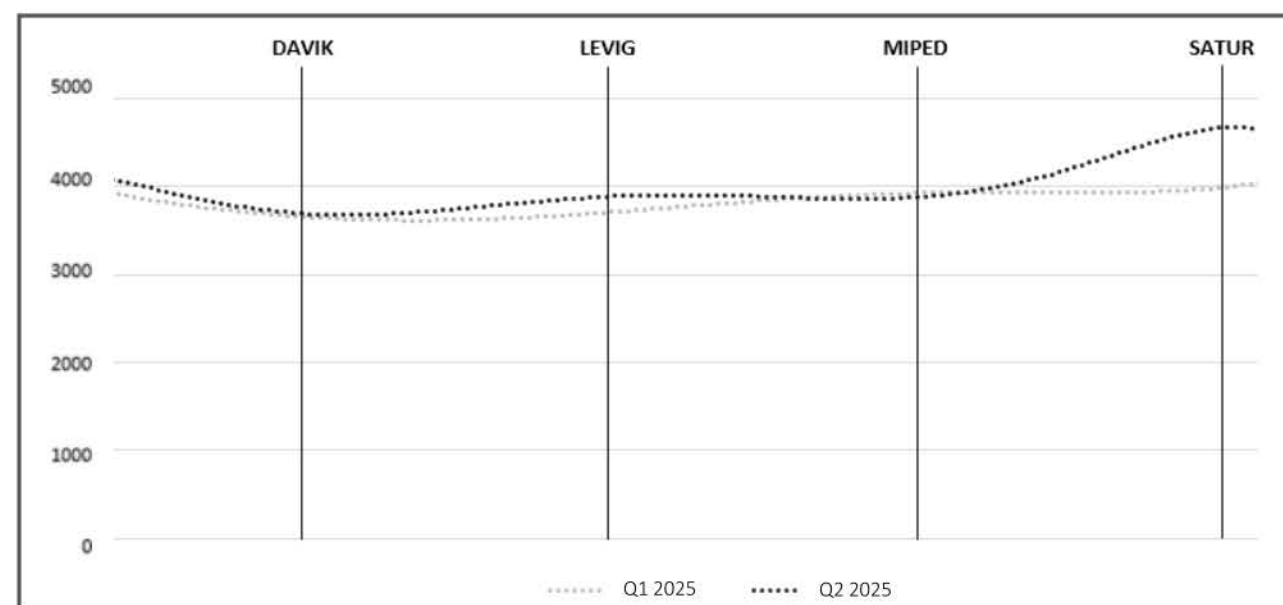
NE Downwind – Detailed Analysis

Location of Base Turns



- Operation counts along the NE downwind in Q2 2025 were similar compared to Q1 2025
- The spike prior to DAVIK waypoint is the location of the RNP-AR base turn to final

Altitude of Base Turns



- Average altitudes along the SW downwind remained consistent

Downwind Counts

Q1 2025: 6,955 operations
Q2 2025: 5,929 operations

Arrivals

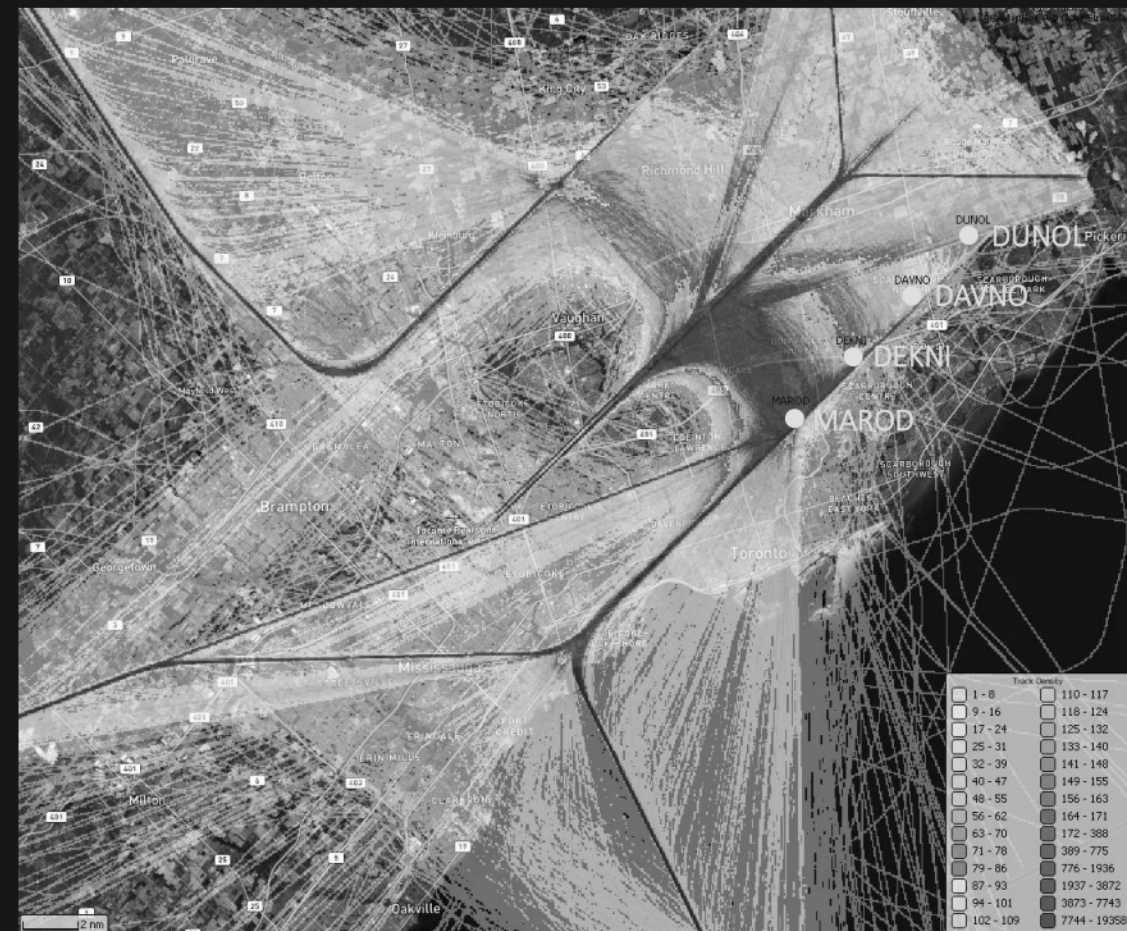
Track Density – Runway 24L/R

Q1 2025



Ops: 26,650

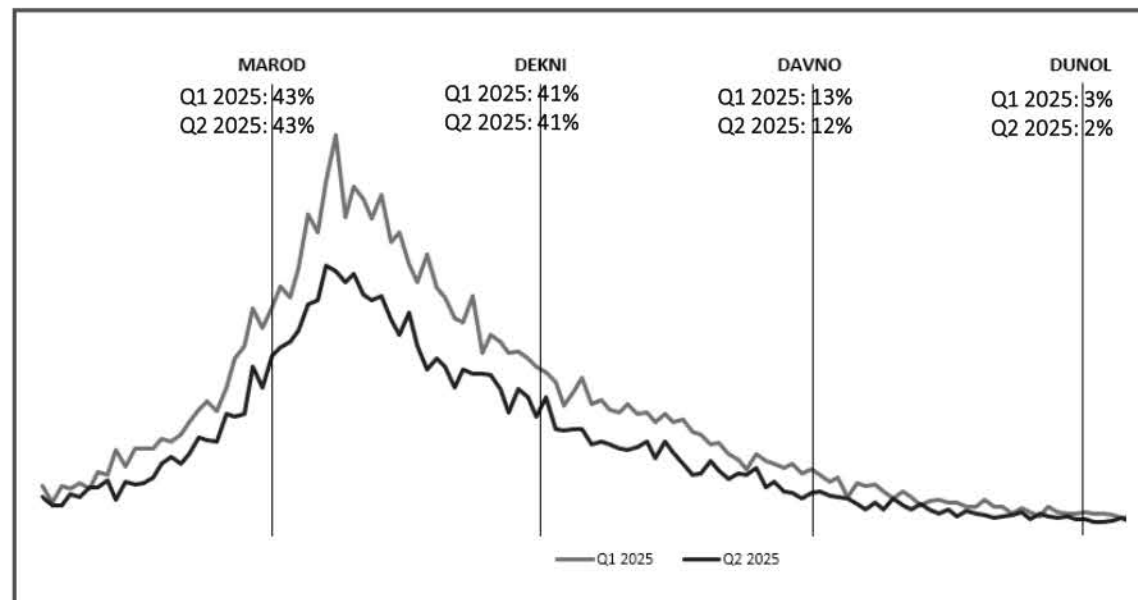
Q2 2025



Ops: 21,462

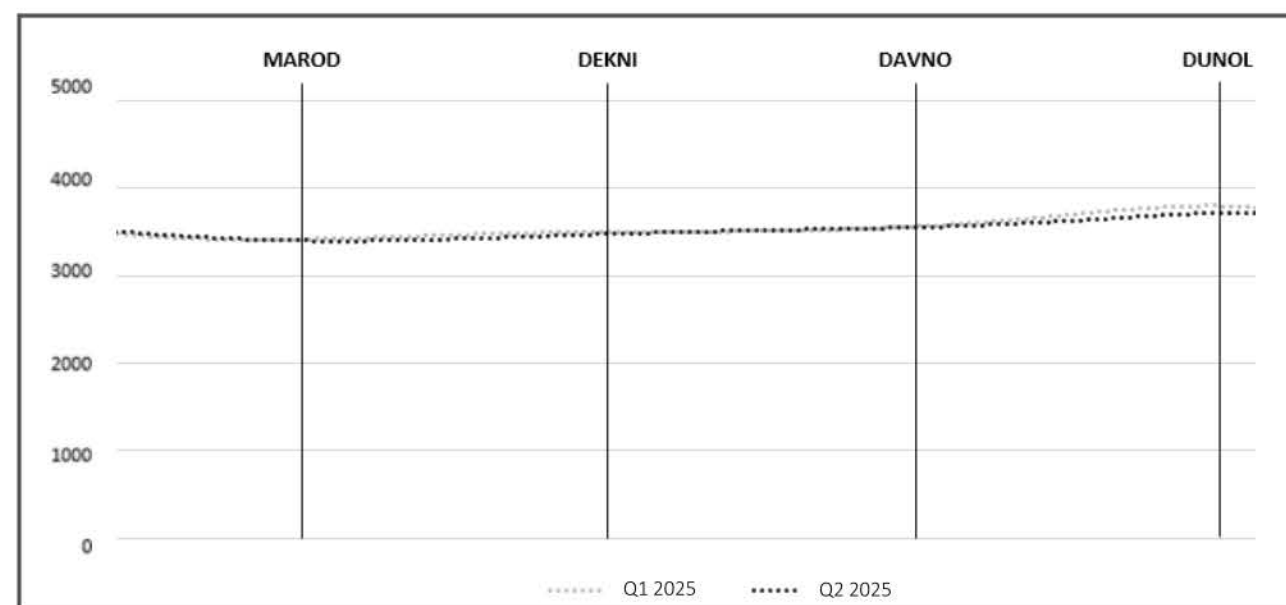
SE Downwind – Detailed Analysis

Location of Base Turns



- Operation counts along the SE downwind in Q2 2025 were reduced compared to Q1 2025

Altitude of Base Turns



- Average altitudes along the SE downwind remained consistent

Downwind Counts

Q1 2025: 17,397 operations

Q2 2025: 12,093 operations

Departures

Track Density – Runway 05

Q1 2025



Ops: 5,289

Q2 2025



Ops: 16,678

Departures

Track Density – Runway 06L/R

Q1 2025



Ops: 4,312

Q2 2025



Ops: 5,079

Departures

Track Density – Runway 23

Q1 2025



Ops: 26,599

Q2 2025



Ops: 22,235

Departures

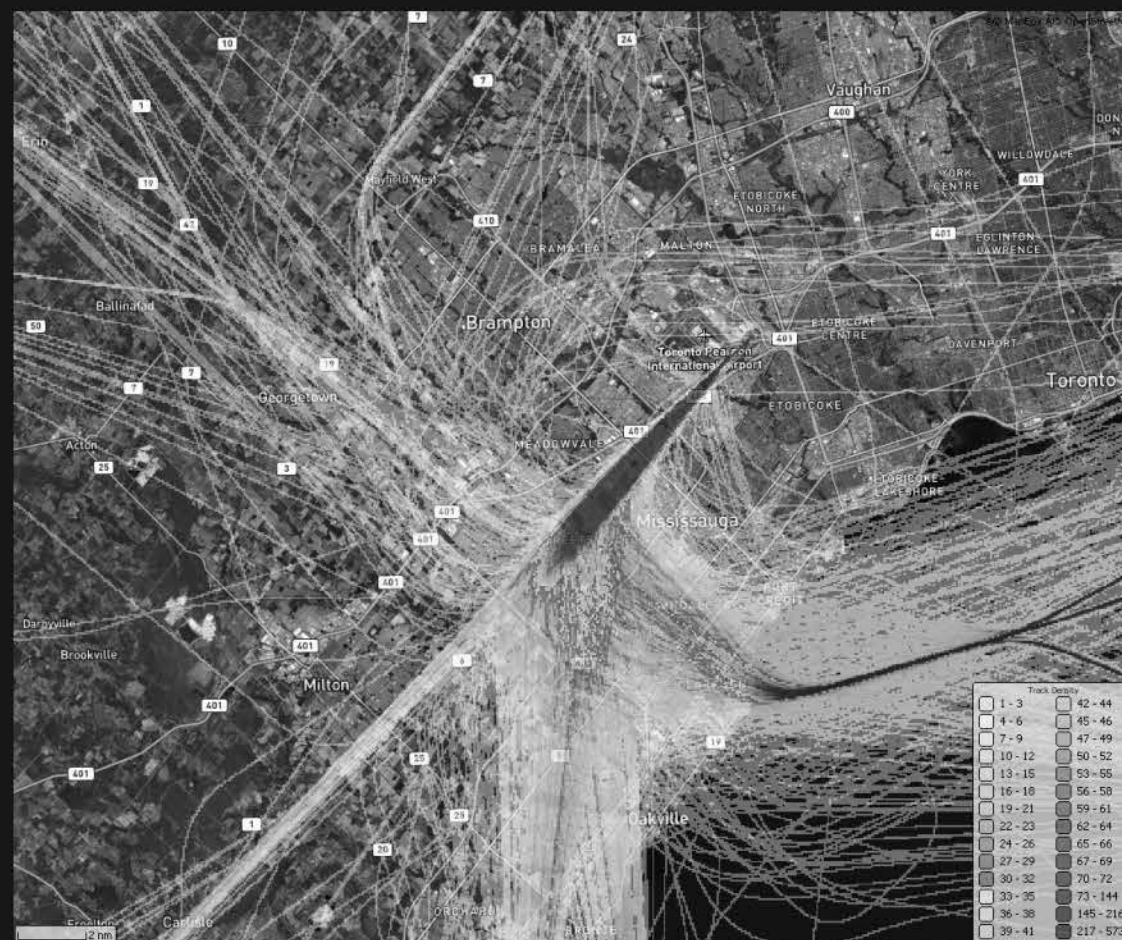
Track Density – Runway 24L/R

Q1 2025



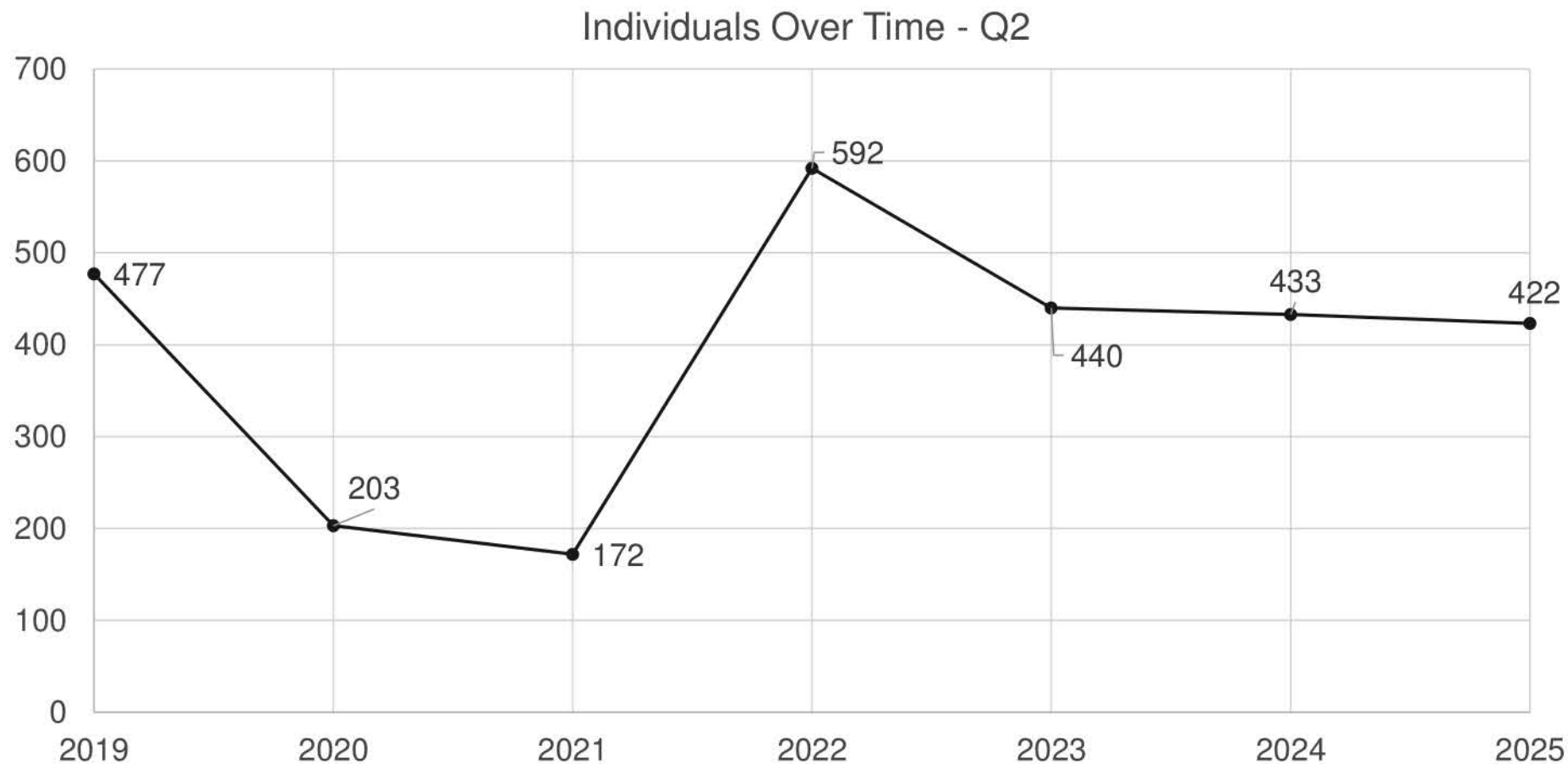
Ops: 3,704

Q2 2025



Ops: 2,002

Trend in Complainants – Q2



Complaints by Federal Riding Q2 2025

Federal Riding	Complaints	Individuals	Employees
Brampton Centre	1	1	1,162
Brampton East (Est)	18	2	1,748
Brampton North (Nord)—Caledon	67	1	1,320
Brampton South (Sud)	77	8	1,187
Brampton West (Ouest)	1	1	1,157
Brampton--Chinguacousy Park	38	13	1,658
Burlington North--Milton West	6,183	5	646
Davenport	17	2	658
Don Valley North (Nord)	47	2	361
Don Valley West (Ouest)	1,188	6	337
Eglinton--Lawrence	6	1	535
Etobicoke Centre	322	48	1,346
Etobicoke North (Nord)	1,657	30	2,036
Etobicoke--Lakeshore	83	13	898
Humber River--Black Creek	221,689	125	835
King--Vaughan	57	6	512
Markham--Thornhill	5	3	250
Markham--Unionville	1	1	268

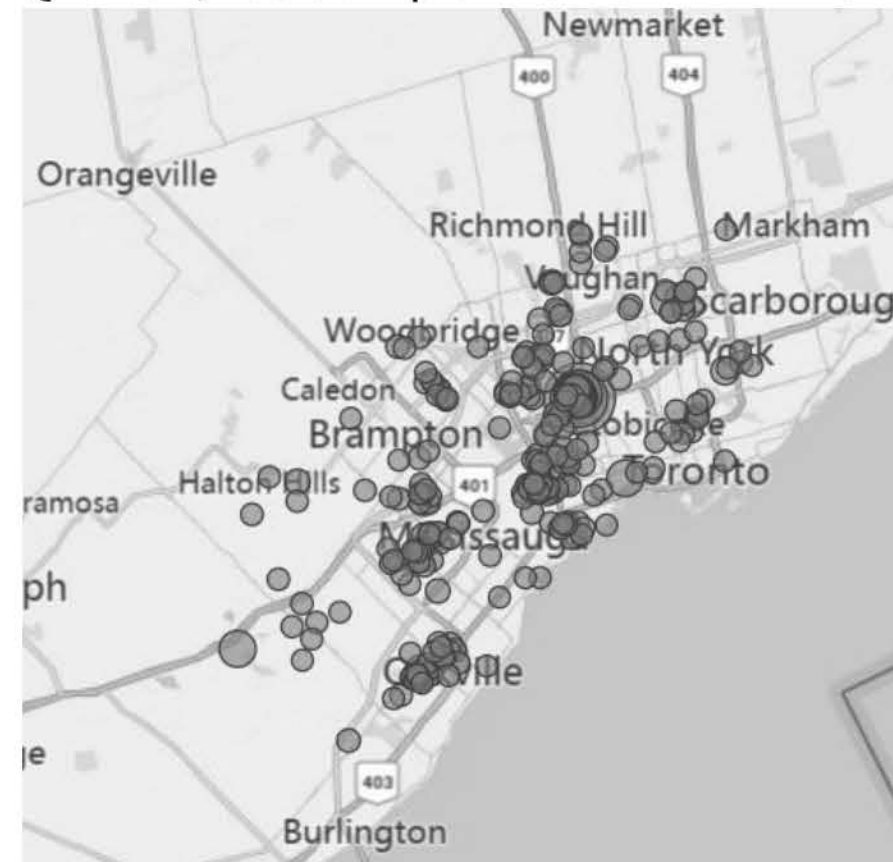
Federal Riding	Complaints	Individuals	Employees
Milton East--Halton Hills South	341	8	862
Mississauga Centre	5	1	1,132
Mississauga East--Cooksville	88	10	1,022
Mississauga--Erin Mills	260	9	781
Mississauga--Lakeshore	10	5	674
Mississauga--Malton	1,584	16	2,090
Mississauga--Streetsville	675	22	876
Oakville East (Est)	4,039	33	458
Oakville West (Ouest)	24	2	444
Scarborough Centre--Don Valley East	38	3	417
Taiaiaiko'n-Parkdale-High Park	6,134	2	756
Thornhill	5,140	6	378
Toronto--Danforth	3	1	315
Toronto--St. Paul's	114	8	340
Vaughan--Woodbridge	1,293	17	631
Willowdale	24	6	476
York Centre	65	4	698
York South--Weston--Etobicoke	165	1	1,146
Total	251,459	422	30,410

Complaints 2024 Q2 vs 2025 Q2

2024 Q2: 71,518 complaints from 433 individuals



2025 Q2: 251,459 complaints from 422 individuals



Increase in complaints and decrease in individuals in 2025 Q2 compared to 2024 Q2.

- Complaints increase driven by Humber River-Black Creek

19 (1)

Saiyed, Akram (TC/TC)

From: Quach, Stephanie (TC/TC)
Sent: Thursday, February 12, 2026 1:15 PM
To: George, Marcia (TC/TC)
Cc: ONT Civil Aviation Issues / Enjeux Aviation Civile ONT (TC/TC)
Subject: RE: [External/Externe]: Phone call with MPP Rakocevic
Attachments: RE: Relief from excessive airport noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Marcia,

Please see attached. Letter sent on Oct. 7, 2025 re: Pearson noise and air traffic.

Thanks,
 Steph

From: George, Marcia (TC/TC) <marcia.george@tc.gc.ca>
Sent: Thursday, February 12, 2026 1:12 PM
To: ONT Civil Aviation Issues / Enjeux Aviation Civile ONT (TC/TC) <TC.ONTCivAvIssues-EnjeuxAvCivONT.TC@tc.gc.ca>
Subject: FW: [External/Externe]: Phone call with MPP Rakocevic

UNCLASSIFIED / NON CLASSIFIÉ

Hello

Can you please pull me a copy of previous correspondence with MPP Tom Rakocevic

I believe it is concerning noise at Pearson

Thank you in advance
 Marcia

From: [REDACTED]@ndp.on.ca>
Sent: Thursday, February 12, 2026 12:32 PM
To: George, Marcia (TC/TC) <marcia.george@tc.gc.ca>
Subject: [External/Externe]: Phone call with MPP Rakocevic

Good afternoon Ms. George,

My name is [REDACTED] and I am the [REDACTED] to MPP Tom Rakocevic in Toronto. I just reached out to you via phone and my apologies for catching you at a particularly busy time.

19 (1)

MPP Rakocevic would appreciate the opportunity to speak with you. Is there a time next week that we can arrange a phone call?

I thank you and look forward to hearing from you.

Kind Regards,



to Member of Provincial Parliament Tom Rakocevic

From: Mateen, Ovais (TC/TC)
Sent: Thu, 4 Sep 2025 19:48:03 +0000
To: Quach, Stephanie (TC/TC)
Subject: RE: Airport Noise Meeting Notes

Added a bullet on #1 & #2

I'm off to go to the meeting with DW.

Ovais M.

From: Quach, Stephanie (TC/TC) <Stephanie.Quach@tc.gc.ca>
Sent: Thursday, September 04, 2025 3:30 PM
To: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>; So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>
Cc: Mawji, Hanif (TC/TC) <hanif.mawji@tc.gc.ca>; George, Marcia (TC/TC) <marcia.george@tc.gc.ca>; Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>
Subject: FW: Airport Noise Meeting Notes
Importance: High

UNCLASSIFIED / NON CLASSIFIÉ

Hi Ovais and Wilfred,

Please see Duwayne's questions regarding Qs 1-2 for your input before 4 pm please.

I will re-word to clarify Q4.

Thank you,
Steph

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>
Sent: Thursday, September 04, 2025 3:26 PM
To: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; Quach, Stephanie (TC/TC) <Stephanie.Quach@tc.gc.ca>
Cc: George, Marcia (TC/TC) <marcia.george@tc.gc.ca>
Subject: RE: Airport Noise Meeting Notes
Importance: High

UNCLASSIFIED / NON CLASSIFIÉ

Hi – I have a few follow up questions. Please respond by 4pm sharp so that I have an opportunity to review before I start my travel to the location.

For Q1, are they directly over the flight paths? There was a map showing the flight path trajectories with paths apparently showing high concentration of flights over some communities vs others.

Q2: what was the increase of flights? The complaints have ballooned in the last few years.

Q4, states: “Should an airport wish to establish noise abatement procedures, they would submit their formal proposal to TC for review and approval against the regulations. This is voluntary and undertaken by airports to proactively mitigate anticipated community disturbances.” – doesn’t YYZ already have one in place? If so, the answer should be tailored to the issue at hand.

For Q5: if there is a noise abatement procedure, what role does NAV play vs TC if there is a complaint?

Duwayne Williams, P.Eng., MBA

Regional Director General - Ontario Region
Transport Canada / Government of Canada
duwayne.williams@tc.gc.ca / Cell: [416-420-4909](tel:416-420-4909) / TTY: [1-888-675-6863](tel:1-888-675-6863)

Directeur général régional - région de l'Ontario
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duwayne.williams@tc.gc.ca / Tél. cell. : [416-420-4909](tel:416-420-4909) / ATS : [1-888-675-6863](tel:1-888-675-6863)

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>
Sent: Thursday, September 04, 2025 2:19 PM
To: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>
Subject: Airport Noise Meeting Notes

UNCLASSIFIED / NON CLASSIFIÉ

Hi Duwayne,

Linked here are the preparatory notes for tonight’s noise meeting, drafted by CivAv and approved by Hanif. Also included in the document are some of the anticipated questions provided by GTAA.

 [MP Judy Sgro Meeting with the GTAA and Nav Canada- Sept. 4, 2025.docx](#)

Let me know if you have any questions.

Best,
Kieran

Kieran Lawlor (he/him)

A/Policy Analyst

Regional Director General's Office | Ontario Region

Transport Canada | Government of Canada

Kieran.lawlor@tc.gc.ca | (416) 578-0743

MP Judy Sgro Meeting with the GTAA and Nav Canada- September 4, 2025

TC Ontario Region attending as an observer

Background Information:

- 1) Why is there an increase of complaints in this riding?
 - There is an increase to the number of complaints in this riding due to the proximity of the communities to Pearson's busiest runways.
 - Some communities may be situated directly under some flight paths. (Ovais can elaborate)
- 2) Did the number of flights increase over this riding?
 - Yes, the number of flights over this riding has increased (year over year, for the past three years) to meet growing economic demand in air passenger travel and the movement of cargo.
 - The overall data shows an increase of 0.5% year-over-year.
- 3) What type of complaints are they generating - time of day - aircraft type etc?
 - The types of complaints generated are related to air traffic and noise, not specific to time of day or aircraft type.
- 4) What role does Transport Canada play in noise control and management?
can we enforce?
 - Transport Canada (TC) works with airport authorities and air operators to ensure established noise abatement procedures are adhered to.
 - TC ensures regulatory compliance of the airport and air operators who are conducting a safe operation.
 - The Toronto Pearson International Airport has established noise abatement procedures in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel.
 - TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours.
 - If established noise abatement procedures are violated, TC can take enforcement action.
 - TC recommends constructive dialogue and engagement between local communities and airport authorities.
- 5) Who is responsible for noise management?
 - The airport authority/air operator is responsible for noise management.

- Regarding noise-related complaints, TC encourages direct communication between the community and the airport authority/air operator. The airport authority/air operator is best suited to work with their local communities due to their familiarity with the operations and associated impacts.
 - TC will monitor for regulatory compliance and if there is a violation to the noise abatement procedures in place, enforcement action can be taken.
- 6) Regarding noise management, what happens around other airports in Ontario and Canada?
- Noise management practices vary from different airports. Some have established noise abatement procedures in place, whereas other may provide resources and contacts to engage with their communities to address any noise-related concerns.
- 7) Runway usage: why can't YYZ use the other runways (why are they flying over this area)?
- Runway selection and use by Toronto Pearson International Airport is attributed to (but not limited) a combination of the following factors:
 - Weather conditions (weather, wind direction and speed)
 - Time of day (curfews)
 - Runway conditions/availability (construction / maintenance)
- 8) How are flight paths planned?
- Flight paths are planned by Nav Canada.
 - TC does not have direct involvement in the changes to individual routings other than to confirm that the design meets the appropriate regulations and standards.
- 9) What is the Minister planning to do to address this issue?
- TC will continue to monitor curfew violations and work proactively within the airport's established noise management program which has been effective in managing complaints for many years.
 - TC also continues to encourage constructive collaboration and engagement between all parties.

Anticipated Topics (provided by the GTAA):

- 1) What is TC's role in noise from aircraft?
- TC will defer to airport authorities/operators in managing noise as they are best suited to work with their local communities due to their familiarity with the operations and associated impacts.
- 2) Why did TC make the Pickering airport decision?
- TC did not make this decision, the Government of Canada decided not to proceed with pursuing an airport.

3) Health Study work around noise and the role TC plays?

- This is not within TC purview.

4) Noise Chapters (being updated)

- ICAO Noise Chapters 4-14: Noise emitted from aircraft
- TC has not gone to such restrictive methods as other countries

5) What TC does about Noise complaints

- TC works with airport authorities and air operators to ensure they comply with the regulations and noise abatement procedures. If a violation occurs, TC can issue a fine through enforcement action.

6) Lived experience of community members; and testimonials of issues community attributes to aircraft noise

- Community members have expressed disturbances to their daily lives due to the increase of air traffic and aircraft noise around their residences.

- FFA -

- TC + Nav Cdr. not same

Apples to apples

- Change flight path.

→ letter -
Not a reply.
parli change.

~~WMP~~ WMP Tom Rakocic

Ab 12/26

[REDACTED]

/EA.

- FAA program

- Europe + US +
~~the~~ Australia

⇒ apply for grant
sound proofing

- Grants - retro fits of homes

- Done in US.

- Chicago O'Hare.

90% = ~~FAA~~

10% = O'Hare.

- applications (Sound)

19 (1)

From: [Mateen, Ovais \(TC/TC\)](#)
To: [Quach, Stephanie \(TC/TC\)](#)
Cc: [So, Wilfred \(TC/TC\)](#)
Subject: FW: [External/Externe]: Sept 4th Meeting
Date: Wednesday, September 03, 2025 1:30:06 PM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image005.jpg](#)
[image006.png](#)

FYI

From: [redacted]@gtaa.com>
Sent: Wednesday, September 03, 2025 12:34 PM
To: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>; So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>; Bartlett, Jack (TC/TC) <Jack.Bartlett@tc.gc.ca>
Subject: [External/Externe]: Sept 4th Meeting

Good afternoon gentlemen,

[redacted] will be attending the meeting and representing the GTAA. Steven said that it would be an open forum discussion / Q&A with the local residents. It is not a scripted event [redacted] has offered to put together some thoughts on what may be raised based on pas concerns from the community.

I will share what he prepares with you.

Have a wonderful day,

[redacted] A/Director, Aviation Safety, Regulations and Performance
Greater Toronto Airports Authority | Airport Operations
 P.O. Box 6031, 3111 Convair Drive, Toronto AMF, Ontario, L5P 1B2
Phone [redacted]
TorontoPearson.com



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19 (1)

From: [George, Marcia \(TC/TC\)](#)
To: [Chamieh, Elie \(TC/TC\)](#); [Ouach, Stephanie \(TC/TC\)](#)
Subject: FW: [External/Externe]: Close out of Judy Sgro - Humber River Black Creek Meeting
Date: Tuesday, November 04, 2025 12:22:39 PM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image005.jpg](#)
[image006.png](#)

UNCLASSIFIED / NON CLASSIFIÉ

A heads up to you both re: generic email shared

Marcia

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>
Sent: Tuesday, November 4, 2025 11:51 AM
To: [REDACTED]@gtaa.com>
Cc: George, Marcia (TC/TC) <marcia.george@tc.gc.ca>; Fleurimond, Farrah (elle,la | she,her) (TC/TC) <farrah.fleurimond@tc.gc.ca>; Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>
Subject: RE: [External/Externe]: Close out of Judy Sgro - Humber River Black Creek Meeting

UNCLASSIFIED / NON CLASSIFIÉ

Hi [REDACTED]

Hope all is well. Given the nature of the last meeting and the fact that residents already have an established forum to contact the department and the GTAA, the generic inbox will suffice. This approach ensures that all requests are triaged promptly and directed to the appropriate subject-matter expert.

aviation.ont@tc.gc.ca

DW

Duwayne Williams, P.Eng., MBA
 Regional Director General - Ontario Region
 Transport Canada / Government of Canada

19 (1)

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From: [redacted]@gtaa.com>

Sent: Monday, November 03, 2025 9:59 AM

To: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>

Subject: [External/Externe]: Close out of Judy Sgro - Humber River Black Creek Meeting

UNCLASSIFIED / NON CLASSIFIÉ

Hi Duwayne,

Hope you had a good weekend [redacted]

Just looking to finalize close-out of the meeting yourself and Ouvais participated in with residents of Humber-River Black Creek with the GTAA and Nav Canada.

Our last outstanding item is providing contact information to the residents. Can you let me know what contact details you'd like me to provide to residents for yourself and Ouvais? General mailbox, direct email, ...?

Thanks.

Regards,

[redacted] Director, Government Relations & Aviation Policy
Greater Toronto Airports Authority | Stakeholder Relations & Communications
 P.O. Box 6031, 3111 Convair Drive, Toronto AMF, Ontario, L5P 1B2
Phone [redacted] **Mobile** [redacted]
TorontoPearson.com





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19 (1)

From: [Mateen, Ovais \(TC/TC\)](#)
To: [Williams, Duwayne \(TC/TC\)](#)
Cc: [Mawji, Hanif \(TC/TC\)](#); [Quach, Stephanie \(TC/TC\)](#); [So, Wilfred \(TC/TC\)](#)
Subject: FW: Sept 4th Meeting - Info from GTAA
Date: Wednesday, September 03, 2025 2:40:26 PM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image005.jpg](#)
[image006.png](#)

Hi Duwayne,

We have confirmation that GTAA will be present in tomorrow's meeting and GTAA has shared their thoughts on the agenda.

Will aim to prep for these as well.

Ovais M.

From: [REDACTED]@gtaa.com>
Sent: Wednesday, September 03, 2025 2:36 PM
To: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>; So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>; Bartlett, Jack (TC/TC) <Jack.Bartlett@tc.gc.ca>
Subject: [External/Externe]: RE: Sept 4th Meeting

Good afternoon again,

This is what Steven expects will be discussed during the meeting.

Short Agenda for TC:

- 1) Usually MP Sgro introduces herself and how/why she has introduced this meeting + some background on what she's done for residents
- 2) Round table introductions
- 3) Definition of roles and responsibilities (would be good for TC to note how they play in this space; infractions review, ensuring compliance with international noise standards through aircraft cert, flight path design criteria, and land use guidelines on noise exposure. Enforces Noise Abatement procedures and noise operating restrictions; audits the airports Night Flight Restriction program annually)

Topics that may come up so TC is prepared:

- 1) What is TC's role in noise from aircraft
- 2) Why did TC make the Pickering airport decision they did?
- 3) Health Study work around noise and the role TC plays

19 (1)

- 4) Noise Chapters (being updated)
- 5) What TC does about Noise complaints
- 5) Lived experience of community members; and testimonials of issues community attributes to aircraft noise

I hope this helps,

Please feel free to reach out if you have any questions or concerns.

[REDACTED], A/Director, Aviation Safety, Regulations and Performance
Greater Toronto Airports Authority | Airport Operations
 P.O. Box 6031, 3111 Convoir Drive, Toronto AMF, Ontario, L5P 1B2
 Phone [REDACTED]

TorontoPearson.com



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From: [REDACTED]
Sent: Wednesday, September 3, 2025 12:34 PM
To: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>; So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>; Bartlett, Jack (TC/TC) <jack.bartlett@tc.gc.ca>
Subject: Sept 4th Meeting

Good afternoon gentlemen,

[REDACTED] will be attending the meeting and representing the GTAA. [REDACTED] said that it would be an open forum discussion / Q&A with the local residents. It is not a scripted event. [REDACTED] has offered to put together some thoughts on what may be raised based on past concerns from the community.

19 (1)

I will share what he prepares with you.

Have a wonderful day,

[redacted] A/Director, Aviation Safety, Regulations and Performance
Greater Toronto Airports Authority | Airport Operations
P.O. Box 6031, 3111 Convair Drive, Toronto AMF, Ontario, L5P 1B2
Phone [redacted]
TorontoPearson.com



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Saiyed, Akram (TC/TC)

From: Mawji, Hanif (TC/TC)
Sent: Wednesday, September 03, 2025 9:50 AM
To: George, Marcia (TC/TC)
Subject: FW: Pre-brief: Meeting with GTAA & NAV Can Sept 4
Attachments: July 2025 Neighbourhood Table Presentation.pdf

UNCLASSIFIED / NON CLASSIFIÉ

FYI

Hanif Mawji
 Associate Director, Operations East
 Transport Canada / Government of Canada
Hanif.mawji@tc.gc.ca / Tel: 416-954-2058 / Cel: 416-525-2421 / TTY: 1-888-675-6863

Directeur associé, Opérations Est
 Transports Canada / Gouvernement du Canada
Hanif.mawji@tc.gc.ca / Tél. : 416-954-2058/ Tél. cell. : 416-525-2421 / ATS : 1-888-675-6863

From: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>
Sent: Wednesday, September 03, 2025 9:12 AM
To: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>
Cc: So, Wilfred (TC/TC) <wilfred.so@tc.gc.ca>; Mawji, Hanif (TC/TC) <hanif.mawji@tc.gc.ca>
Subject: RE: Pre-brief: Meeting with GTAA & NAV Can Sept 4

UNCLASSIFIED / NON CLASSIFIÉ

Morning Duwayne,

Prior to our prep meeting, below is the information regarding noise at Pearson. I've also attached the recent presentation

BACKGROUND:

Greater Toronto Airports Authority (GTAA) that operates Pearson Airport monitors and manages the noise program.

GTAA monitors noise and handles noise complaints through their noise management program.

TC's role is to enforce the Noise Abatement Procedures and Noise Operating Restrictions and audit our Night Flight Restriction Program. TC is also responsible for enforcing the rules when potential violations of noise procedures or operational requirements are identified.

NAV CANADA, the air navigation provider in Canada, is responsible for safe and efficient movement of aircraft. NAV CANADA designs and publishes a network of flight paths based on criteria set by Transport Canada and the International Civil Aviation Organization (ICAO). NAV CANADA also assigns runways at Pearson by considering winds, weather, capacity and the preferential runway system.

GTAA has a very interactive website that the public can access and utilize to learn about noise and lodge a noise complaint <https://www.torontopearson.com/en/community/noise-management>. All advisory and updates are available via this link.

GTAA also hosts meetings quarterly with Political Reps, Neighborhood Reps, & the general public. The last meeting was held on July 22nd to 24th for the political reps, neighborhood, & public where the attached presentation was delivered. The next meetings are scheduled for November.

Main takeaway from the presentation is that there was a huge increase in the # of complaints year over year. **In Q2-2024, there were 71,518 complaints and in Q2-2025 there were 251,459 complaints.** But the takeaway is that the # of complainants reduced by 11. **The highest complaints are from the Humber River-Black Creek riding.**

TAKEAWAY:

Based on the data presented during the recent noise meetings, overall complainants appear to have decreased between 2024 and 2025. However, there has been a notable increase in complaints originating from the federal riding. This suggests that a small number of individuals may be submitting multiple complaints.

It was also previously noted during these discussions that the complaints are being submitted electronically potentially using an automated system such as robocalls.

Complaints by Federal Riding Q2 2025

Federal Riding	Complaints	Individuals	Employees	Federal Riding	Complaints	Individuals	Employees
Brampton Centre	1	1	1,162	Milton East--Halton Hills South	341	8	862
Brampton East (Est)	18	2	1,748	Mississauga Centre	5	1	1,132
Brampton North (Nord)--Caledon	67	1	1,320	Mississauga East--Cooksville	88	10	1,022
Brampton South (Sud)	77	8	1,187	Mississauga--Erin Mills	260	9	781
Brampton West (Ouest)	1	1	1,157	Mississauga--Lakeshore	10	5	674
Brampton--Chinguacousy Park	38	13	1,658	Mississauga--Malton	1,584	16	2,090
Burlington North--Milton West	6,183	5	646	Mississauga--Streetsville	675	22	876
Davenport	17	2	658	Oakville East (Est)	4,039	33	458
Don Valley North (Nord)	47	2	361	Oakville West (Ouest)	24	2	444
Don Valley West (Ouest)	1,188	6	337	Scarborough Centre--Don Valley East	38	3	417
Eglinton--Lawrence	6	1	535	Taiaiko'n-Parkdale-High Park	6,134	2	756
Etobicoke Centre	322	48	1,346	Thornhill	5,140	6	378
Etobicoke North (Nord)	1,657	30	2,036	Toronto--Danforth	3	1	315
Etobicoke--Lakeshore	83	13	898	Toronto--St. Paul's	114	8	340
Humber River--Black Creek	221,689	125	835	Vaughan--Woodbridge	1,293	17	631
King--Vaughan	57	6	512	Willowdale	24	6	476
Markham--Thornhill	5	3	250	York Centre	65	4	698
Markham--Unionville	1	1	268	York South--Weston--Etobicoke	165	1	1,146
				Total	251,459	422	30,410

Complaints 2024 Q2 vs 2025 Q2

2024 Q2: 71,518 complaints from 433 individuals



2025 Q2: 251,459 complaints from 422 individuals



Increase in complaints and decrease in individuals in 2025 Q2 compared to 2024 Q2.

- Complaints increase driven by Humber River-Black Creek

43

Complaints 2024

Federal Riding	Complaints	Complainants	Pearson Employees	Federal Riding	Complaints	Complainants	Pearson Employees
Aurora-Oak Ridges-Richmond Hill	3	2	230	Mississauga-Lakeshore	19	13	441
Brampton Centre	700	28	728	Mississauga-Malton	722	47	925
Brampton East	107	9	970	Mississauga-Streetsville	50576	84	629
Brampton North	6	4	939	Oakville	2059	29	389
Brampton South	760	66	863	Oakville North-Burlington	12595	86	546
Brampton West	655	5	993	Parkdale-High park	24878	8	411
Davenport	191	3	374	Richmond Hill	32	6	227
Don Valley East	1257	11	231	Scarborough Centre	70	2	284
Don Valley North	646	8	249	Scarborough North	11	1	206
Don Valley West	1396	10	162	Scarborough-Agincourt	11	3	232
Eglinton-Lawrence	61	8	324	Scarborough-Rouge Park	5	1	242
Etobicoke Centre	1296	75	617	Spadina-Fort York	1	1	350
Etobicoke North	56596	90	759	Thornhill	17180	28	252
Etobicoke-lakeshore	556	40	662	Toronto Centre	2	2	324
Hamilton East Stoney Creek	110	3	181	Toronto-Danforth	4	1	249
Humber River-Black Creek	25807	156	523	Toronto-St.Paul's	117	9	244
King-Vaughan	2864	18	409	University-Rosedale	3	3	184
Markham-Thornhill	87	8	194	Vaughan-Woodbridge	14754	38	439
Markham-Unionville	5	2	234	Wellington-Halton Hills	2223	18	344
Milton	26604	23	584	Willowdale	268	15	289
Mississauga Centre	25	5	573	York Centre	503	17	429
Mississauga East-Cooksville	235	19	548	York South-Weston	5	3	598
Mississauga-Erin Mills	1939	45	557				

Hope this information helps and we can further discuss.

Regards,
Ovais Mateen

A/Technical Team Lead – Operations Specialties
Transport Canada / Government of Canada

ovais.mateen@tc.gc.ca / Cel: 416-414-0350 / TTY: 1-888-675-6863

A/Chef d'équipe technique – Opérations Spécialités

Transports Canada / Gouvernement du Canada

ovais.mateen@tc.gc.ca / Tél. cell. : 416-414-0350 / ATS: 1-888-675-6863

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>

Sent: Wednesday, September 03, 2025 8:16 AM

To: Mateen, Ovais (TC/TC) <ovais.mateen@tc.gc.ca>

Subject: RE: Pre-brief: Meeting with GTAA & NAV Can Sept 4

UNCLASSIFIED / NON CLASSIFIÉ

Morning - in advance of the meeting today at 10, please send me both background and historical documentation the civav team has on yyz noise management.

Thx

DW

Duwayne Williams, P.Eng., MBA

Regional Director General - Ontario Region

Transport Canada / Government of Canada

duwayne.williams@tc.gc.ca / Cell: 416-420-4909 / TTY: 1-888-675-6863

Directeur général régional - région de l'Ontario

Transports Canada / Gouvernement du Canada

duwayne.williams@tc.gc.ca / Tél. cell. : 416-420-4909 / ATS : 1-888-675-6863

-----Original Appointment-----

From: Williams, Duwayne (TC/TC) <duwayne.williams@tc.gc.ca>

Sent: Tuesday, September 02, 2025 3:22 PM

To: Williams, Duwayne (TC/TC); Mateen, Ovais (TC/TC)

Subject: Pre-brief: Meeting with GTAA & NAV Can Sept 4

When: Wednesday, September 03, 2025 10:00 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

Feel free to meet in RDG Office if you are on site at 4900 Yonge St.

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

16 (2) (c)

Meeting ID: Passcode:

Dial in by phone

+1 613-367-5503, # Canada, Ottawa[Find a local number](#)Phone conference ID:

Join on a video conferencing device

Tenant key: teams@tc.video.canada.caVideo ID: [More info](#)For organizers: [Meeting options](#) | [Reset dial-in PIN](#)

19 (1)

Saiyed, Akram (TC/TC)

From: Williams, Duwayne (TC/TC)
Sent: Monday, January 26, 2026 11:16 AM
To: Fleurimond, Farrah (elle,la | she,her) (TC/TC); George, Marcia (TC/TC)
Subject: FW: [External/Externe]: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Fyi

From: [redacted] Sgro, Judy A. - MP) [redacted]@parl.gc.ca>
Sent: Monday, January 26, 2026 10:57 AM
To: [redacted]
Cc: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [redacted] (Sgro, Judy A. - MP) [redacted]@parl.gc.ca>
Subject: [External/Externe]: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

You don't often get email from [redacted]@parl.gc.ca. [Learn why this is important](#)

Hello [redacted]

Thank you for your email.

I want to clarify the steps our office committed to and what has now been completed. As promised, I ensured that we obtained the list of attendees from the September 4th meeting, which we have provided. This is the full extent of the information shared with our office by the departments involved.

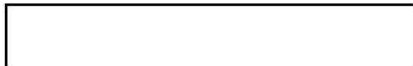
Beyond supplying that list, there is no additional documentation, written refusal, or direct contact information for individual officials that was provided to us by NAV CANADA, Transport Canada, or GTAA. Constituency offices do not have authority to compel federal agencies to release further personnel details, and we can only share what is provided to us through those channels.

Given that we have fulfilled our commitment to obtain and share the attendee list, there will be no further follow-up from our office on this file. That said, you are of course free to reach out directly to the departments using the contact information they supplied if you require further clarification or wish to pursue additional details.

Thank you again for raising your concerns.

Best regards,

19 (1)



Constituency Office Manager | Hon. Judy A. Sgro, MP

Chair Standing Committee on International Trade

Privy Council, Member of Parliament

Humber River-Black Creek

Constituency Office:

2201 Finch Ave. West, Unit # 25

North York, ON M9M 2Y9

[Redacted]@parl.gc.ca

Tel: [Redacted] | Fax: 416-952-1696

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From: [Redacted]**Sent:** January 22, 2026 8:14 PM**To:** [Redacted] (Sgro, Judy A. - MP) [Redacted]@parl.gc.ca>

Cc: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [Redacted] (Sgro, Judy A. - MP) [Redacted]@parl.gc.ca>; greg.orencsak@hc-sc.gc.ca <greg.orencsak@hc-sc.gc.ca>; Prime Minister's Office <pm@pm.gc.ca>; eric.costen@hc-sc.gc.ca <eric.costen@hc-sc.gc.ca>; Minister of Transport / Ministre des Transports (TC) <tc.ministeroftransport-ministredestransports.tc@tc.gc.ca>; hcminister.ministresc <hcminister.ministresc@hc-sc.gc.ca>; hcminister.ministresc <hcminister.ministresc@canada.ca>; communityengagement@gtaa.com <communityengagement@gtaa.com>

Subject: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Hi [Redacted]

Thank you for your message.

I need to state, respectfully but clearly, that closing this case at this stage is not acceptable. The issue here is not whether your office “shared what it received.” The issue is that the information received is **incomplete, non-responsive**, and **does not meet the commitments made to residents on September 4th**—commitments your office acknowledged in writing on October 2nd. *When elected offices signal that commitments to residents can be abandoned without meaningful follow-through, it contributes to the broader culture of non-accountability that has allowed federally regulated bodies to operate without effective oversight.*

At St. Jude’s, residents were explicitly promised that your office would help obtain a **verifiable attendee list with names, titles, and direct organizational contact details** for each individual who attended in an official capacity. That commitment has not been fulfilled.

Instead, what we received—months later—are **generic inboxes** that do not allow residents to contact the actual individuals who made statements, assurances, and commitments at the meeting. This is not a matter of “expectations”; it is a matter of **basic accountability** in a public process involving federal bodies.

To be clear:

- The MP’s office is not a mail-forwarding service.
- Constituents do not have the authority or access to obtain this information directly from federal agencies when those agencies choose not to respond.
- **Your office does.** That is the purpose of parliamentary oversight.

Closing the case without securing the promised information effectively leaves residents without representation. Given the health, safety, and governance implications involved, that would be a failure of process and of mandate. *Patterns like this are precisely what erode public trust and reinforce the institutional inertia that communities across the country are struggling against.*

Before your office closes this file, I am formally requesting:

1. **Confirmation of whether NAV CANADA, Transport Canada, or GTAA refused to provide direct contact details for their officials.**
If they refused, your office should have received this refusal in writing. Please provide it.
2. **If they did not refuse**, I request that your office follow up again and ask for the complete information that was promised at the meeting and in your October 2nd correspondence.
3. **A short explanation of why the commitments made to residents were not met**, so that we can accurately document the process in our public records.

Residents are not asking for anything extraordinary—only that individuals who attend a public meeting in an official capacity be **identifiable, reachable, and accountable**.

I trust your office will reconsider closing the file prematurely and will follow through on the commitments made to the community.

19 (1)

Sincerely,

[Redacted]

[Redacted]

[Redacted]

From: [Redacted] Sgro, Judy A. - MP) <[Redacted]@parl.gc.ca>

Sent: January 22, 2026 1:54 PM

To: [Redacted]

Cc: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [Redacted] (Sgro, Judy A. - MP) [Redacted]@parl.gc.ca>

Subject: RE: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Hello [Redacted]

Thank you for your email. I understand your concerns.

To clarify, I reached out to the departments directly and shared the information that was provided to our office in response. If this does not meet your expectations, you are absolutely welcome to follow up with NAV CANADA, Transport Canada, or GTAA directly for any additional details you are seeking.

As I have now shared all the information we received, I will be closing this case on my end.

Thank you for your understanding.

Regards,

19 (1)



[Redacted]

Constituency Office Manager | Hon. Judy A. Sgro

Member of Parliament, Humber River-Black Creek

Chair Standing Committee on International
Trade I Privy Council

Constituency Office:

2201 Finch Ave. West, Unit # 25

North York, ON M9M 2Y9

[Redacted]@parl.gc.ca

Tel [Redacted] Fax: 416-952-1696

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From: [Redacted]
Sent: January 21, 2026 12:57 PM
To: [Redacted] (Sgro, Judy A. - MP) [Redacted]@parl.gc.ca
Cc: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [Redacted] (Sgro, Judy A. - MP) [Redacted]@parl.gc.ca
Subject: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Subject: September 4th attendee list – still incomplete and not consistent with commitments

19 (1)

Hi [REDACTED]

Thank you for your email and for sending what you were provided by NAV CANADA and Transport Canada.

However, I need to be very clear that this response is **not** consistent with the commitments made to residents at the September 4th meeting, nor with what I requested in writing.

At St. Jude's, and again in my follow-up emails, I specifically requested for each official attendee from GTAA, NAV CANADA, and Transport Canada:

1. Full name
2. Title/role
3. **Direct organizational email address**, not a generic inbox

What your office has now forwarded is, in most cases, a generic email address for an entire department or region. This makes it impossible to follow up with the individuals who actually attended, and it prevents any meaningful accountability for the statements and commitments they made in front of the community.

Given the amount of time that has passed since the meeting, and your October 2nd email indicating that you would "reach out to the departments... and request the necessary information," this outcome is very disappointing. Residents were assured that your office would help secure a **verifiable, complete** attendee list. That has not happened.

Can you please clarify, in writing:

1. Did NAV CANADA, Transport Canada, or GTAA **refuse** to provide direct email contacts for the individuals who attended?
2. If so, on what basis, and can your office share that refusal explicitly (rather than simply substituting generic inboxes)?
3. If not, can you please go back to these organizations and request the direct contact details that were promised?

For the record, the community's expectation is straightforward: anyone sent in an official capacity to a public meeting about health and safety impacts should be identifiable and reachable in their professional role.

Thank you in advance for a clear and complete response.

Sincerely,

[REDACTED]

19 (1)

[redacted]

From: [redacted] (Sgro, Judy A. - MP) [redacted]@parl.gc.ca>
Sent: January 21, 2026 12:21 PM
To: [redacted]
Cc: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [redacted] Sgro, Judy A. - MP) [redacted]@parl.gc.ca>
Subject: RE: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Hello [redacted]

I hope you are doing well also and are having a great start to the New Year!

I apologize for the delay in getting back to you, however I have reached out to both NAV Canada and Transport Canada and was given the following information:

NAV Canada

[redacted]
Director, Stakeholder and Industry Relations

service@navcanada.ca

NAV Canada

[redacted]
Manager, Stakeholder and Community Engagement

service@navcanada.ca

19 (1)

Transport Canada Toronto Region

Duwayne Williams

Regional Director, Ontario Region

aviation.ont@tc.gc.ca

Transport Canada Toronto Region

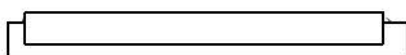
Ovais Mateen

Aviation Team

aviation.ont@tc.gc.ca

Thanks for following up, have a wonderful day!

Regards,



Constituency Office Manager | Hon. Judy A. Sgro

Member of Parliament, Humber River-Black Creek

Chair Standing Committee on International
Trade I Privy Council

Constituency Office:

19 (1)

2201 Finch Ave. West, Unit # 25

North York, ON M9M 2Y9

[redacted]@parl.gc.ca

Tel: [redacted] Fax: 416-952-1696

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From: [redacted]
Sent: January 20, 2026 10:24 PM
To: [redacted] (Sgro, Judy A. - MP) [redacted]@parl.gc.ca
Cc: Sgro, Judy - M.P. <judy.sgro@parl.gc.ca> [redacted]
Subject: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Hello [redacted]

I hope you're doing well.

I'm following up regarding your October 2 email in which you confirmed you would reach out to NAV CANADA and Transport Canada for the verified names, titles, and direct email contacts of the officials who attended the St. Jude's meeting.

More than two months have passed since the meeting, and having accurate contact details is essential for proper follow-up and accountability. Could you please provide an update on the status of these requests, or let me know if further information from my end would assist?

Thank you for your continued help.

19 (1)

Sincerely,

On Thursday, October 2, 2025 at 01:50:54 p.m. EDT, (Sgro, Judy A. - MP)

<[@parl.gc.ca](mailto:parl.gc.ca)> wrote:

Hello

Thank you for your follow-up, I appreciate your continued advocacy on behalf of the community.

I will reach out to the departments you mentioned below to follow up on the action items you listed in your email and request the necessary information. While I can't guarantee specific outcomes, please know that our office is committed to help get answers where possible.

Once we receive any updates, I'll be sure to share them with you.

Wishing you a wonderful day ahead!

Regards,

19 (1)



[Redacted]

Constituency Office Manager | Hon. Judy A. Sgro

Member of Parliament, Humber River-Black Creek

Chair Standing Committee on
International Trade I Privy Council

Constituency Office:

2201 Finch Ave. West, Unit # 25

North York, ON M9M 2Y9

[Redacted]@parl.gc.ca

Tel [Redacted] Fax: 416-952-1696

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From: [Redacted]**Sent:** October 1, 2025 8:32 PM

To: [Redacted] (Sgro, Judy A. - MP) [Redacted]@parl.gc.ca; [Redacted]@gtaa.com; Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [Redacted]@gtaa.com; [Redacted]@gtaa.com; tc.ministeroftransport-ministredestransports.tc@tc.gc.ca; hcminister.ministresc@hc-sc.gc.ca; hcminister.ministresc@canada.ca; Prime Minister's Office <pm@pm.gc.ca>; ministre-minister@ec.gc.ca

Cc: [Redacted]

[Redacted]

[Redacted]eric.costen@hc-sc.gc.ca;
greg.orencsak@hc-sc.gc.ca; jagmeet.singh@parl.gc.ca; francesco.sorbara@parl.gc.ca;

[Redacted]

[redacted]
[redacted] fightback@zoomer.ca;
[redacted]
[redacted] mayor.chow@toronto.ca;
councillor.perruzza@toronto.ca; [redacted]@toronto.ca; [redacted]
[redacted]
[redacted]
[redacted] doug.fordco@pc.ola.org; [redacted]
[redacted]
[redacted]

sylvia.jones@ontario.ca; blair.hains@ontario.ca; [redacted]
councillor.crisanti@toronto.ca; councillor.holyday@toronto.ca; councillor.morley@toronto.ca;
councillor.perks@toronto.ca; councillor.nunziata@toronto.ca; councillor.pasternak@toronto.ca;
councillor.colle8@toronto.ca; councillor.malik@toronto.ca; councillor.saxe@toronto.ca;
councillor.matlow@toronto.ca; councillor.moise@toronto.ca; councillor.fletcher@toronto.ca;
councillor.chnoslin@toronto.ca; councillor.burnside@toronto.ca; councillor.carroll@toronto.ca;
councillor.cheng@toronto.ca; councillor.bradford@toronto.ca; councillor.kandavel@toronto.ca;
councillor.thompson@toronto.ca; councillor.mantas@toronto.ca; councillor.myers@toronto.ca;
[redacted]; Carney, Mark - M.P. <mark.carney@parl.gc.ca>;
Freeland, Chrystia - M.P. <Chrystia.Freeland@parl.gc.ca>; [redacted]
<[redacted]@parl.gc.ca> [redacted] (Sgro, Judy A. - MP) [redacted]@parl.gc.ca>;
councillor.ainslie@toronto.ca; communityengagement@gtaa.com; petitions@oag-bvg.gc.ca; info.com@chrc-
ccdp.gc.ca; hcinfo.infosc@canada.ca; complaint.plainte@chrc-ccdp.gc.ca; info@psic-isp.gc.ca;
mark.holland@parl.gc.ca; yaara.saks@parl.gc.ca; [redacted] publichealth@toronto.ca;
[redacted]

Subject: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Dear [redacted]

Thank you for your response.

While I appreciate your note, it is not reasonable to expect individual residents to chase multiple federal agencies and the GTAA for basic information. Transport Canada is the landlord under the Pearson Ground Lease, and Parliament – through our elected representatives – holds oversight responsibility.

To avoid further confusion, I would ask the following be actioned:

1. **Lease obligations:** Steven, please provide the exact clause and page in the Ground Lease where it states GTAA has a mandate to “meet demand.”

19 (1)

2. **Night operations data:** Chase, please provide the GTAA website link where historical yearly operations for night-time traffic are published.
3. **Contact information:** Correct contact details for all agencies and participants present at the September 4 meeting.
4. **Minutes and responses:** The official minutes of the meeting and written responses to the questions raised.
5. **Transport Canada oversight:** Clarification from Transport Canada on their role in enforcing compliance with the Ground Lease and the Noise Management Program.

It is the role of an MP's office to press for accountability and obtain these answers from federal bodies on behalf of constituents. Redirecting us back to GTAA or NAV CANADA only leaves residents without representation or recourse.

I would ask your office to follow up directly with Transport Canada and GTAA on these items and confirm a timeline for when we will receive a response.

Thank you for your attention to this matter.

Sincerely,

[redacted]

On Wednesday, October 1, 2025 at 03:23:07 p.m. EDT, [redacted] (Sgro, Judy A. - MP)
[redacted]@parl.gc.ca> wrote:

Good afternoon [redacted]

I hope this email finds you well, and thank you for following up.

Apologies for the delay in responding, our office handles an extremely high volume of emails and calls daily, and we're not always able to reply as quickly as we'd like.

Regarding the mix-up with the names on the list, [redacted] perhaps you could kindly provide the correct information for [redacted] who attended the meeting?

As for NAV Canada, the details I shared were based on the information provided to us. If you're seeking something more specific, I would recommend reaching out to them directly for clarification.

I've yet to receive a response from Transport Canada regarding contact information. [redacted] would you be able to assist [redacted] in obtaining that?

19 (1)

Lastly, any answers to questions raised during the meeting, as well as the official minutes, will need to come directly from GTAA.

I hope this helps clarify things. Thanks again for your follow-up, and wishing you a great day!

Regards,



[Redacted]

Constituency Office Manager | Hon. Judy A. Sgro

Member of Parliament, Humber River-Black Creek

Chair Standing Committee on
International Trade I Privy Council

Constituency Office:

2201 Finch Ave. West, Unit # 25

North York, ON M9M 2Y9

[Redacted]@parl.gc.ca

Tel [Redacted] Fax: 416-952-1696

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19 (1)

From**Sent:** September 22, 2025 7:22 PM

To: [redacted] (Sgro, Judy A. - MP) <[redacted]@parl.gc.ca>; [redacted]@gtaa.com; Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>; [redacted]@gtaa.com; [redacted]@gtaa.com; tc.ministeroftransport-ministredetransports.tc@tc.gc.ca; hcminister.ministresc@hc-sc.gc.ca; hcminister.ministresc@canada.ca; Prime Minister's Office <pm@pm.gc.ca>; ministre-minister@ec.gc.ca; Sgro, Judy - M.P. <judy.sgro@parl.gc.ca>

Cc:

[redacted]
[redacted] eric.costen@hc-sc.gc.ca;
greg.orencsak@hc-sc.gc.ca; jagmeet.singh@parl.gc.ca; francesco.sorbara@parl.gc.ca;

[redacted]
fightback@zoomer.ca;

[redacted] mayor_chow@toronto.ca;
councillor_perruzza@toronto.ca; [redacted]@toronto.ca; trakocovic-co@ndp.on.ca;

[redacted]
[redacted] doug.fordco@pc.ola.org; [redacted]

[redacted] Sgro, Judy - Assistant 1

<judy.sgro.a1@parl.gc.ca> [redacted]
sylvia.jones@ontario.ca; blair.hains@ontario.ca; [redacted]
councillor_crisanti@toronto.ca; councillor_holyday@toronto.ca; councillor_morley@toronto.ca;
councillor_perks@toronto.ca; councillor_nunziata@toronto.ca; councillor_pasternak@toronto.ca;
councillor_colle8@toronto.ca; councillor_malik@toronto.ca; councillor_saxe@toronto.ca;
councillor_matlow@toronto.ca; councillor_moise@toronto.ca; councillor_fletcher@toronto.ca;
councillor_chernoslin@toronto.ca; councillor_burnside@toronto.ca; councillor_carroll@toronto.ca;
councillor_cheng@toronto.ca; councillor_bradford@toronto.ca; councillor_kandavel@toronto.ca;
councillor_thompson@toronto.ca; councillor_mantas@toronto.ca; councillor_myers@toronto.ca;

[redacted] Carney, Mark - M.P. <mark.carney@parl.gc.ca>;

19 (1)

Freeland, Chrystia - M.P. <Chrystia.Freeland@parl.gc.ca>; [redacted]
 [redacted]@parl.gc.ca>; [redacted] (Sgro, Judy A. - MP) [redacted]@parl.gc.ca>;
 councillor_ainslie@toronto.ca; communityengagement@gtaa.com; petitions@oag-bvg.gc.ca; info.com@chrc-
 ccdp.gc.ca; hcinfo.infosc@canada.ca; complaint.plainte@chrc-ccdp.gc.ca; info@psic-isp.gc.ca;
 mark.holland@parl.gc.ca; yaara.saks@parl.gc.ca; [redacted]publichealth@toronto.ca;
 boh@toronto.ca; [redacted]

Subject: Re: List of Attendees - September 4th, 2025 Airplane Noise Meeting

Subject: Accountability Required – September 4 Noise Meeting Follow-Up

Good afternoon Amy,

Thank you for sending the attendee list. Unfortunately, it is incomplete. While the names are included, the organizational email addresses that participants provided are missing. For example:

1. NAV Canada – [redacted] (service@navcanada.ca)
2. NAV Canada – [redacted] service@navcanada.ca
3. Transport Canada Toronto Region – Duwayne Williams
4. Transport Canada Toronto Region – Ovais

In addition, an individual who introduced himself as [redacted] at the meeting does not appear on the list. Everyone in the room agreed to share their contact information, and leaving these details out undermines that agreement.

More importantly, we are still waiting for:

- **The promised responses** to the questions raised during the meeting.
- **The official minutes of the meeting**, so there is a transparent and reliable record.

The community has shown good faith by attending, engaging, and even offering supporting documentation. In contrast, delays, omissions, and incomplete records reflect poorly on the process and risk reinforcing the perception of bad faith from the institutions involved.

As the organizer, are you prepared to exercise the powers and responsibilities of your position to obtain the missing materials, and get back to us with either the requested information or a firm date when it will be delivered?

Finally, I personally committed during the meeting to provide certain documents for review to one of the Transport Canada representatives. Without a complete and accurate contact list, I cannot fulfill that commitment.

The time for partial answers has long passed. We expect full transparency and follow-through.

Sincerely,

[redacted]

On Monday, September 22, 2025 at 04:45:33 p.m. EDT, [redacted] Sgro, Judy A. - MP)
 [redacted]@parl.gc.ca> wrote:

19 (1)

Good afternoon [REDACTED]

I hope you are doing well and had a good weekend.

Please see attached, the complete list of attendees at the September 4th, 2025 Noise Meeting.

Have a wonderful evening!



Constituency Office Manager | Hon. Judy A. Sgro, MP

Member of Parliament

Humber River-Black Creek

Constituency Office:

2201 Finch Ave. West, Unit # 25

North York, ON M9M 2Y9

[REDACTED]@parl.gc.ca

Tel: [REDACTED] Fax: 416-952-1696

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Saiyed, Akram (TC/TC)

From: George, Marcia (TC/TC)
Sent: Wednesday, February 25, 2026 2:00 PM
To: George, Marcia (TC/TC)
Subject: Feb 12, 2026 notes
Attachments: IMG_4396.jpeg; IMG_4397.jpeg

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Transport Canada Transports Canada

4900 Yonge St. 3rd Floor
Toronto ON M2N 6A5

Your file Votre référence

Our file Notre référence

RDIMS Number Numéro de SGDDI

October 6, 2025

Tom Rakocevic, MPP, Humber River-Black Creek
TRakocevic-QP@ndp.on.ca

Dear MPP Tom Rakocevic,

Thank you for your email of September 18, 2025, to the Honourable Steven MacKinnon, Minister of Transport, regarding air traffic noise from Toronto Pearson International Airport. Your correspondence has been forwarded to me for a response.

Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all users. TC Civil Aviation's mission is to develop and administer policies and regulations for the safest civil aviation system for Canada and Canadians with a vision of an integrated and progressive system that promotes a proactive safety culture. As the safety regulator for the transportation system in Canada, the department exercises its authority through the *Aeronautics Act* and the Canadian Aviation Regulations (CARs).

The Department acknowledges that residents of the Humber River-Black Creek riding have been experiencing noise disturbances due to air traffic arriving and departing from Pearson Airport. Some of these communities are situated directly under flights paths to the airport and may experience greater impacts as a result of that proximity. Unfortunately, noise management is a complicated and often difficult issue faced by airport authorities and communities throughout the country. It is an issue that must be managed while ensuring that aviation safety is not compromised.

On September 4, 2025, TC Officials attended a community meeting for select constituents hosted by the Honourable Judy Sgro, Member of Parliament for Humber Creek–Black River, along with Toronto Pearson's airport authority, the Greater Toronto Airports Authority (GTAA), and NAV CANADA. The open forum provided an opportunity for the attending constituents to directly express their concerns and experiences resulting from the noise generated by airport operations. TC continues to engage with stakeholders and is committed to working collaboratively with all parties.

We advise that noise abatement procedures for Pearson Airport are in place, in addition to the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 a.m. to 6:29 a.m. and aims to reduce nighttime noise while balancing growing regional demand. Under the GTAA's Noise Management Committee, there is a dedicated [website](#) offering interactive monthly and quarterly operational reports and complaints reports. It is supported by the GTAA's Enforcement Office, which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.

Canada

www.tc.gc.ca

03-0418 (1307-02)

Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether a violation has occurred. When regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of NEP, please visit [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please consult [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).

Finally, regarding further mitigation measures such as home retrofits to minimize noise, we encourage you to share this concept with the GTAA as this matter extends beyond TC's mandate which is focused on aeronautical safety and security. The GTAA may be contacted at 416-247-7682 or through its [website](#).

Thank you again for writing.

Sincerely,

George,
Marcia

Digitally signed by
George, Marcia
Date: 2025.10.07
11:55:47 -04'00'

Marcia George
Regional Director
Civil Aviation, Ontario Region



Transport
Canada

Transports
Canada

4900 Yonge St. 3rd Floor
Toronto ON M2N 6A5

Your file Votre référence

Our file Notre référence

RDIMS Number Numéro de SGDDI
20518779

August 29, 2024



Dear 

Thank you for your email of July 30, 2024, to the Minister of Transport regarding the aircraft noise concerns around your residence. Your correspondence has been forwarded to me for a response.

Transport Canada focuses on the safety and security of the aviation system in Canada. Through the development and administration of policies, regulations, and programs, the department strives to work with partners and stakeholders to achieve an efficient, effective, and environmentally responsible transportation system.

Further to the correspondence issued to you on June 27, 2024, the department maintains the same recommendation referenced in that communication, which is to continue constructive dialogue with the Greater Toronto Airports Authority (GTAA) directly. Transport Canada is not involved in daily operations at Toronto Pearson International Airport, including noise monitoring handled by the GTAA. Indeed, these issues are best discussed directly with the airport authority.

Again, thank you for writing.

Regards,

Marcia George
Regional Director
Civil Aviation, Ontario Region

From: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC)
Sent: Thu, 14 Aug 2025 12:25:39 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: APPROVED - SEE LISA COMMENT: Pearson Airport Noise - for DM/Min meeting
 Friday August 15

UNCLASSIFIED / NON CLASSIFIÉ

Pearson Airport Noise - for DM/Min meeting Friday August 15

Wednesday, August 13, 2025
 4:27 PM

Requestor:	DMO
File Number:	N/A
Classification	Unclassified
Date/Time of Request:	August 12, 2025
Question/Request/Task Details:	Seeking your approval on information prepared by the Ont Region (and approved by DG Aviation) regarding Pearson Airport noise complaints. This information is prepared to support the DM's meeting with the Minister on Friday. Request – for reference: The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date. He committed to coming back to her with some things we can do with the community to address her constituents

- ☒ **Lisa Approved**
- ☐ **Nick Approved**
- ☐ **Not Approved**
- ☒ **See Comments**
- ☐ **Leave for second**

	concerns (e.g., showing we are listening, what are already in place).
Material/Response Requiring Approval:	Proposed Response: • Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users. • TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its

ADM review

☐ **Leave for
second
ADM info**

Minor edits

obligations and responsibilities regarding noise management in a responsible and effective manner.

- One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: [Noise Management Program | Pearson Airport](#).
- TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours.

- Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please see: [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).
- Under the GTAA's Noise Management Committee, there is a dedicated website, [InsightFull for Toronto Pearson](#) offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.
- TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and

	communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.
Approved by:	DG, Aviation A/RDG, Ont Region
Due to Requester Date:	August 14 – noon
Analyst:	Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tue, 12 Aug 2025 18:25:32 +0000
To: TC.F NCR AAR Input / Contribution RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC
Subject: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Good afternoon,

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Bergeron, Michelle (TC/TC)
Sent: Tue, 23 Apr 2024 17:58:15 +0000
To: TC.F NCR AAR Input / Contribution RCN F.TC
Cc: SS Information / Information SS
Subject: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek)
Promptly assess nighttime noise pollution caused by aircraft activities in our community

Hi CivAv,

Please find below a Petition for your action. Response will be required to ADMO by **COB May 2, 2024**.

Let me know if you have any questions/concerns!

Thank you,

Michelle Bergeron

Policy Officer | Agent de politiques
Safety & Security ADMO | BSMA Sécurité et sûreté
Transport Canada | Transports Canada

From: Parliamentary Affairs -Affaires parlementaires <-.parliamentaryaffairs-affairesparlementaires@tc.gc.ca>
Sent: Monday, April 22, 2024 4:07 PM
To: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>
Subject: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

OPQ TASKING

Lead: Safety and Security

Deadline: May 6, 2024

CCM#: N/A

Comments/guidance from Parliamentary Affairs:

- Please refer to this SharePoint tasking folder to access the documents which are necessary to complete for this tasking: ☐ Safety & Security

The following petition has been tasked to the Department for a response:

Transport Canada must address the ongoing aircraft-induced noise pollution by exercising their authority and implementing necessary actions in the Humber River-Black Creek community;
It is concerning that NAV Canada has not proposed any mitigation strategies, such as curfews, to shield our neighborhoods from excessive nocturnal noise disturbances;
We firmly believe that environmental responsibility extends to addressing both air pollution and the adverse effects of noise on our well-being;
When noise exceeds acceptable limits, it poses a significant threat to our well-being and safety; and
It is crucial for Transport Canada to recognize this and take appropriate measures to safeguard our community members' health and safety.

THEREFORE: We, the undersigned residents of the Humber River-Black Creek community, call upon the government of Canada to:

Promptly assess nighttime noise pollution caused by aircraft activities in our community;
Collaborate with NAV Canada to develop effective mitigation strategies, considering curfews and other noise reduction measures;
Establish and enforce noise level regulations, ensuring emissions remain within acceptable limits;
Conduct regular monitoring to ensure compliance with regulations; and
Engage in transparent communication with the Humber River-Black Creek community, keeping us informed about progress and future plans.

To complete the tasking, please submit the following by the deadline:

- Provide a **bilingual** response using the inquiry form;
- Provide a **signed PDF** Statement of Completeness in the **language of your choice**;

Important reminders:

- Refer to the **Parliamentary Returns Checklist** when preparing your response as we will review your response against the checklist.
- If you have questions regarding the basics of how to complete any one of the returns, please consult the **Parliamentary Returns 101** document:  [Parliamentary Returns 101 \(EN\) \(2022\).pptx](#)
- If you are unable to provide a comprehensive response by the deadline stated above, please consult Parliamentary Affairs ASAP to discuss next steps.

Should you have any questions, please contact us at PA-AP@tc.gc.ca. You may also contact **Tatjana Mahdi** at tatjana.mahdi@tc.gc.ca or through Teams.

Thank you,
Parliamentary Affairs

Sous la gouverne de: Sûreté et sécurité

Échéancier: 6 mai 2024

Numéro de CCM: S/O

Commentaires ou directives des Affaires parlementaires:

- Veuillez vous référer à ce dossier SharePoint pour accéder aux documents nécessaires à la réalisation de cette tâche :  [Safety & Security](#)

Le portefeuille doit répondre à la pétition suivante :

Transports Canada doit s'attaquer à la pollution sonore causée par les avions en exerçant ses pouvoirs et en mettant en œuvre les mesures qui s'imposent dans la communauté de Humber River—Black Creek;

Il est inquiétant que NAV Canada n'ait proposé aucune stratégie d'atténuation, comme des couvre-feux, pour protéger les résidents des perturbations attribuables au bruit nocturne excessif;

Nous sommes convaincus que la responsabilité environnementale suppose de s'attaquer à la fois à la pollution aérienne et aux répercussions du bruit sur le bien-être des résidents;

Lorsque le bruit excède des limites acceptables, il pose une menace importante pour la sécurité et le bien-être de la population;

Il est primordial que Transports Canada le reconnaisse et prenne les mesures nécessaires pour protéger la santé et la sécurité des résidents.

À CES CAUSES : nous, soussignés, résidents de la communauté de Humber River—Black Creek, prions le gouvernement du Canada de :

Évaluer rapidement la pollution sonore nocturne causée par les activités des avions dans notre communauté;

Collaborer avec NAV Canada pour élaborer des stratégies d'atténuation efficaces, comme des couvre-feux et autres mesures de réduction du bruit;

Établir des règlements sur les niveaux de bruit et les faire appliquer, afin que les émissions sonores respectent des limites acceptables;

Effectuer une surveillance régulière pour assurer la conformité aux règlements;

Faire preuve de transparence dans les communications avec la population de Humber River—Black Creek, en la tenant informée des progrès et des projets futurs.

Pour compléter la tâche, veuillez soumettre les documents suivants avant la date limite:

- fournir une réponse **bilingue** en utilisant le formulaire de demande de renseignements;
- Fournissez une attestation de conformité **PDF complète** signée dans la **langue de votre choix**

Rappels importants:

- Veuillez faire référence à l'**aide-mémoire pour les retours parlementaires** lors de la préparation de votre réponse, car nous examinerons la réponse avec les détails de l'aide-mémoire en tête
- Si vous avez des questions sur l'essentiel de la façon de remplir l'un des rapports, veuillez consulter le document **Déclarations parlementaires 101:  Parliamentary Returns 101 (FR) (2022).pptx**
- Si vous n'êtes pas en mesure de fournir une réponse complète dans les délais indiqués ci-dessus, veuillez consulter les Affaires parlementaires dès que possible pour discuter des prochaines étapes.

Si vous avez des questions, veuillez nous contacter à PA-AP@tc.gc.ca. Vous pouvez également contacter **Tatjana Mahdi** à tatjana.mahdi@tc.gc.ca ou par le biais de Teams.

Merci,

Les affaires parlementaires

From: Bergeron, Michelle (TC/TC)
Sent: Tue, 10 Feb 2026 20:58:05 +0000
To: Wasacz, Patrycja (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: FW: Due to ADMO Feb 5: Updated Due Date: ATIP Retrieval Notice / Avis de recherche AIPRP - A-2025-00698
Attachments: Airport Zoning - Development Around Airports - DMO Qs.docx, Retrieval OPI Recommendation Form - Bilingual.docx
Importance: High

NIL for this one, the only thing I found that ... *maybe* could be considered is the attached word doc but I wouldn't think that would fall within scope... the form is filled out for a NIL. Besides that the only records I found were correspondence/MPQs.

From: SS ATIP / AIPRP SS (TC) <tc.ssatip-airpss.tc@tc.gc.ca>
Sent: Thursday, January 29, 2026 9:34 AM
To: AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>; TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>; Robinson, Nicholas (he,him | il,lui) (TC/TC) <Nicholas.Robinson@tc.gc.ca>; Setlakwe, Lisa (TC/TC) <lisa.setlakwe@tc.gc.ca>
Cc: Wasacz, Patrycja (TC/TC) <patrycja.wasacz@tc.gc.ca>; Hurens, Joanie (TC/TC) <joanie.hurens@tc.gc.ca>; SS ATIP / AIPRP SS (TC) <tc.ssatip-airpss.tc@tc.gc.ca>
Subject: Due to ADMO Feb 5: Updated Due Date: ATIP Retrieval Notice / Avis de recherche AIPRP - A-2025-00698
Importance: High

****Please advise us within 24 hours if any other groups should be tasked with this ATIP request or if clarifications are needed****

Hello **CivAv, ADMO Issues, ADMs,**

If you could please send us back the completed **OPI form** attached and **records** no later than **February 5, 2026.**

SharePoint Link to drop records and OPI form:

- ☐ CivAv
- ☐ ADMO

The group(s) tasked for this request is/are: **S&S, Policy** . I suggested to also task DMO.

Text of the request:

"I am requesting access to finalized (approved or issued) briefing materials, issue notes, presentations, and policy context documents produced or received by

Transport Canada between January 1, 2019 and December 31, 2025 that relate to the Noise Exposure Forecast (NEF) system as applied to Canadian airports. This request is limited to high-level, decision-oriented materials that address one or more of the following: the policy intent, purpose, and role of NEF within federal aviation policy and airport planning frameworks; federal perspectives on the interpretation and use of NEF contours in land-use compatibility, airport development, and growth planning; considerations related to NEF thresholds, compatibility guidance, or the relationship between NEF and local or provincial land-use decision-making; intergovernmental, stakeholder, or community-related considerations involving NEF, airport growth, and noise management. This request is intended to capture summary-level policy framing and interpretive guidance prepared for senior management (ADM or DM level) or in support of federal decision-making, including materials developed in response to airport expansion pressures, community noise concerns, or intergovernmental coordination. Excluded from this request are: technical calculation manuals, modelling datasets, or software documentation; airport-specific NEF studies or project files; draft or working documents; internal correspondence or emails."

HELPFUL LINKS:

How to respond to an ATIP request: https://034gc.sharepoint.com/:b:/s/TC-002-702/ESNiDP1NZ5BOhDTGBt5_gucBy_XVZ8s9GIEvhBEUzfN0TA?e=sdp2ST

OPI Recommendation Form: <https://034gc.sharepoint.com/:w:/s/TC-002-702/EWY3795x6e9BnYuo4NP7iSIBBZ0ZsfxMvtZPuvDnNevdWg?e=kzIU9t>

Guide for recommending exemptions and exclusions:

<https://034gc.sharepoint.com/:b:/s/TC-002-702/Ec6PjBxnvE1CkkUQGfHRT0oB0rdbRUWEapixm9IL4fegVA?e=Xx4eNB>

Please note that each Branch is to follow its retention and disposal schedule for documents under its control. The ATIP Office receives copies of records, it is not a repository of records. If you are unsure of the retention period for a given document, you may contact Information Management for assistance.

All communications should be sent to: **SS ATIP / AIPRP SS (TC)** TC.SSATIP-AIPRPSS.TC@tc.gc.ca

****Veuillez nous aviser dans les 24 heures si d'autres groupes doivent recevoir cette demande d'AIPRP ou si vous avez besoin de clarification****

Bonjour **AC, ADMO Issues, SMA,**

Veillez nous renvoyer le formulaire du BPR rempli ci-joint et tous les documents pour le **5 février 2026** au plus tard.

Lien SharePoint pour déposer vos documents et formulaire du BPR:

- ☐ CivAv
- ☐ ADMO

Veillez prendre note que cette demande a été assignée à : **S&S, Policy** . J'ai aussi suggéré d'envoyer la demande au BSM._

Texte de la demande :

"I am requesting access to finalized (approved or issued) briefing materials, issue notes, presentations, and policy context documents produced or received by Transport Canada between January 1, 2019 and December 31, 2025 that relate to the Noise Exposure Forecast (NEF) system as applied to Canadian airports. This request is limited to high-level, decision-oriented materials that address one or more of the following: the policy intent, purpose, and role of NEF within federal aviation policy and airport planning frameworks; federal perspectives on the interpretation and use of NEF contours in land-use compatibility, airport development, and growth planning; considerations related to NEF thresholds, compatibility guidance, or the relationship between NEF and local or provincial land-use decision-making; intergovernmental, stakeholder, or community-related considerations involving NEF, airport growth, and noise management. This request is intended to capture summary-level policy framing and interpretive guidance prepared for senior management (ADM or DM level) or in support of federal decision-making, including materials developed in response to airport expansion pressures, community noise concerns, or intergovernmental coordination. Excluded from this request are: technical calculation manuals, modelling datasets, or software documentation; airport-specific NEF studies or project files; draft or working documents; internal correspondence or emails."

-

LIENS UTILES :

Comment répondre à une demande d'AIPRP : <https://034gc.sharepoint.com/:b:/s/TC-002-702/ESR0KQuMFxxMhTnBog8ffsYBU6p67Hq4y-v4aP8TKNDYrQ?e=svU5R0>

Formulaire de recommandation du BRP : <https://034gc.sharepoint.com/:w:/s/TC-002-702/EWY3795x6e9BnYuo4NP7iSIBBZ0ZsfxMvtZPuvDnNevdWg?e=kzIU9t>

Document d'orientation sur les exemptions et les exclusions : https://034gc.sharepoint.com/:b:/s/TC-002-702/EbGrhLxSPXtGjL9_DCfnZooBB_xo9LziPSGLZzZhVcB91w?e=L2MvhB

-

Veuillez noter que chaque groupe doit suivre son calendrier de conservation et d'élimination des documents sous son contrôle. Le Bureau de l'AIPRP reçoit des copies des dossiers, ce n'est pas un dépôt de dossiers. Si vous n'êtes pas certain de la période de conservation d'un document donné, vous pouvez contacter la gestion de l'information pour obtenir de l'aide.

Toutes les communications doivent être envoyées à: **SS ATIP / AIPRP SS (TC)**
TC.SSATIP-AIPRPSS.TC@tc.gc.ca

Thank you / Merci,

Vanessa Eade-Carrière

ATIP Coordination Officer, ADMO of Safety & Security
Transport Canada
tc.ssatip-aiprpss.tc@tc.gc.ca

Agente de coordination pour l'AIPRP, BSMA de la sécurité et sûreté
Transports Canada
tc.ssatip-aiprpss.tc@tc.gc.ca

From: ATIP/AIPRP <ATIP-AIPRP@tc.gc.ca>
Sent: Wednesday, January 28, 2026 3:18 PM
To: SS ATIP / AIPRP SS (TC) <tc.ssatip-aiprpss.tc@tc.gc.ca>
Subject: Updated Due Date: ATIP Retrieval Notice / Avis de recherche AIPRP - A-2025-00698
Importance: High

Hello,

Just an FYI, the due date should be February 6, 2026, not February 5.

Thanks!
Natalie

From: atip-aiprp@tc.gc.ca <atip-aiprp@tc.gc.ca>
Sent: Wednesday, January 28, 2026 3:16 PM
To: SS ATIP / AIPRP SS (TC) <tc.ssatip-aiprpss.tc@tc.gc.ca>
Cc: ATIP/AIPRP <ATIP-AIPRP@tc.gc.ca>
Subject: [External/Externe]: ATIP Retrieval Notice / Avis de recherche AIPRP - A-2025-00698

Request for Documents for Request # 'A-2025-00698'. Your response due date is:
2/5/2026 12:00:00 AM. Message from SENDER:

Tasking for Material Gathering for an Access to Information Act (ATIA) Request

Transport Canada has received a request under the ATIA for:

"I am requesting access to finalized (approved or issued) briefing materials, issue notes, presentations, and policy context documents produced or received by Transport Canada between January 1, 2019 and December 31, 2025 that relate to the Noise Exposure Forecast (NEF) system as applied to Canadian airports. This request is limited to high-level, decision-oriented materials that address one or more of the following: the policy intent, purpose, and role of NEF within federal aviation policy and airport planning frameworks; federal perspectives on the interpretation and use of NEF contours in land-use compatibility, airport development, and growth planning; considerations related to NEF thresholds, compatibility guidance, or the relationship between NEF and local or provincial land-use decision-making; intergovernmental, stakeholder, or community-related considerations involving NEF, airport growth, and noise management. This request is intended to capture summary-level policy framing and interpretive guidance prepared for senior management (ADM or DM level) or in support of federal decision-making, including materials developed in response to airport expansion pressures, community noise concerns, or intergovernmental coordination. Excluded from this request are: technical calculation manuals, modelling datasets, or software documentation; airport-specific NEF studies or project files; draft or working documents; internal correspondence or emails."

Deadline: February 5, 2026

Please upload your submission to the following folder: [Safety and Security](#)

The group(s) tasked for this request is/are: **Safety and Security, Policy**

Important: Please advise us within the first 24 hours if clarification is required in order to process the request or if the request will generate a large volume of records. Note, reducing the scope of the request is not considered a clarification.

Helpful links:

- [Guide](#) for responding to an ATIP request
- [Guide](#) for recommending exemptions and exclusions
- Additional OPI Recommendation [Form](#)

If you have any questions, please contact ATIP-AIPRP@tc.gc.ca.

Avis de recherche en vertu de la loi sur l'accès à l'information (LAI)

Transports Canada a reçu une demande en vertu de la LAI concernant :

« I am requesting access to finalized (approved or issued) briefing materials, issue notes, presentations, and policy context documents produced or received by Transport Canada between January 1, 2019 and December 31, 2025 that relate to the Noise

Exposure Forecast (NEF) system as applied to Canadian airports. This request is limited to high-level, decision-oriented materials that address one or more of the following: the policy intent, purpose, and role of NEF within federal aviation policy and airport planning frameworks; federal perspectives on the interpretation and use of NEF contours in land-use compatibility, airport development, and growth planning; considerations related to NEF thresholds, compatibility guidance, or the relationship between NEF and local or provincial land-use decision-making; intergovernmental, stakeholder, or community-related considerations involving NEF, airport growth, and noise management. This request is intended to capture summary-level policy framing and interpretive guidance prepared for senior management (ADM or DM level) or in support of federal decision-making, including materials developed in response to airport expansion pressures, community noise concerns, or intergovernmental coordination. Excluded from this request are: technical calculation manuals, modelling datasets, or software documentation; airport-specific NEF studies or project files; draft or working documents; internal correspondence or emails. »

Date d'échéance : 5 février 2026

Veuillez SVP télécharger votre soumission au sein du dossier suivant : [Safety and Security](#)

Le(s) groupe(s) chargé(s) de cette demande est/sont : **Sécurité et sûreté, Politiques**

Important : SVP nous aviser dans les prochaines 24 heures si la demande nécessite des clarifications ou si elle générera un grand volume de documents. Veuillez noter que la réduction de la portée de la demande n'est pas considérée comme une clarification.

Liens utiles :

- [Document d'orientation](#) pour répondre à une demande d'AIPRP
- [Document d'orientation](#) sur les exemptions et les exclusions
- [Formulaire](#) supplémentaire de recommandation du BRP

Pour toute question, veuillez communiquer avec ATIP-AIPRP@tc.gc.ca.

UNCLASSIFIED / NON CLASSIFIÉ

Development Around Airports

Issue

Aviation stakeholders continue to raise concerns with community developments around airports and aerodromes. Notably, obstacles of significant height that impact or limit approaches to runways.

Context

The scope of development around airports is an important safety issue (see Annex 1: Background). Given the ongoing impact this is having with airports, there is a need for a refined approach to clarify rules and expectations in a way that respects the federal government's dual role as a promotor and regulator of aeronautics. This approach will also need to account for competing priorities, such as environmental protection, housing, and industrial innovation. This refinement could include changes in policies, to the *Canadian Aviation Regulations*, and/or the *Aeronautics Act* (see Annex 2: Current Tools).

Analysis

The development around airports is complex and involves multiple layers of governments and stakeholders. As such, it is recommended that Transport Canada (TC) proceeds with a layered approach. Analysis will consider international, provincial, municipal jurisdictions and practices with close collaboration between TC subject expertise, regional offices, airports, NAV CANADA and other stakeholders will be required.

Specific deliverables could include:

1. **A review of TC's policy on granting permanent and temporary exemptions under the Airport Zoning Regulations (AZR).** This review would examine the current policy and would identify situations where exemptions could be provided.
2. **A review of the policy around the AZRs.** This review would list the airports that currently have an AZR and identify a list of "critical airports" that could also benefit from an AZR, develop a number of criteria that could be used to recommend the issuance of limitations and scope around airports (e.g., geographic location, volumes of traffic, airports with a high degree of public interest (e.g., hospital heliports), and review the current regulatory and legislative regime (including delegation to provincial authorities under 5.81 of the Act). It would also consider a redesign of how AZRs are applied.
3. **Expansion of the policy review beyond certified aerodromes (airports) and include all types of aerodromes.** This would ensure that all critical aerodromes, regardless of whether they are certified or not, would have an adequate level of protection.
4. **Review of other instruments to promote/force communication on development near aerodromes.** Similar to the CAR 307 requirement to consult on airport development, TC could examine creating a consultation requirement on consulting where aviation safety may be impacted. A more thorough legal review will be required to determine the scope and validity of this approach, given jurisdiction for land use is provincial/municipal, but it would be a reversal of the usual aerodrome paradigm where local authorities can impose requirements that do not frustrate the federal jurisdiction – the federal government would be imposing a requirement on a normally local authority but not frustrate them. This could include a requirement to consult the aerodrome and NAV CANADA for certain types of works in the vicinity of the aerodrome,

UNCLASSIFIED / NON CLASSIFIÉ

publish a report publicly of concerns raised and mitigations). A discussion among Federal/Provincial/Territorial Ministers and Deputy Ministers responsible for transportation is a possible avenue for starting these discussions, as well as dialogue with other federal departments responsible for obstacles such as wind turbines and cell phone towers.

Next Steps

Work related to this issue is two-fold. In the short term, there is a need to address the ~~In the short term (summer-fall 2023), TC will work on specific~~ immediate issues at Vancouver (YVR) and -Toronto (YYZ) airports and the St. Michael's and Sick Kids Hospital heliports. In the longer term, work on the deliverables 1 through 4 (described above) will be undertaken to mitigate impacts of development on airports in the future.

- For YVR, TC is aware of new developments outside the current AZRs that compromise some instrument approaches. There are similar issues at YYZ. NAV CANADA has expressed significant concerns with the existing and proposed infringements.
- TC entered into an agreement with the City of Toronto to enact a by-law pursuant to section 5.81 of the *Aeronautics Act* to protect the usability of the two hospital heliports, but it has become clear that the protection needs to be amended immediately or the heliports will become unusable. TC will work with the city on this matter.

~~Further, in summer/fall 2023, TC will work together on develop an~~ engagement strategies to manage the Vancouver and Toronto (YYZ) issues specifically, with a view toward facilitating discussions between NAV CANADA, the airport authority and local authorities to explain the impact of such development decisions, such as those related to the economy, and to work together toward a solution within TC's existing authorities if possible. A similar approach is being taken on YVR. Work to address the concerns with respect to the heliports has already commenced, and TC will be engaging shortly with the City of Toronto to explore solutions.

In late fall 2023, TC will begin to lay some of the foundation for the future policy work described above, such as completing an international comparison of airport zoning/development around airports and standing up a working group of internal experts and NAV CANADA to discuss the current approach to AZRs. This work will be informed by what is heard during discussion on the specific issues at the above-mentioned airports and heliports.

Simultaneous to the work on AZRs, TC will also begin to explore, with Department of Justice support, options for protecting airport operations impacted by developments outside of the AZR boundary in the future. This phase will be the most complex and lengthy given the overlapping jurisdictional responsibilities. A work plan/way forward will be developed in late fall 2023, including a notional engagement strategy accounting for those responsible for land use planning (i.e. provinces, territories) and other stakeholders.

Commented [BDM(1): Engagement strat for Toronto? YYZ + helipads?

Commented [BDM(2): Does this belong here or should it follow the bullet below on working with DOJ, which also references an engagement plan?

Commented [SM(|e(3R2): Work will be two-fold: 1) addressing immediate concerns at airports/heliports where there is no obvious solution within TC authorities and 2) future policy work to attempt to mitigate these types of impacts to airports in the future. Have attempted to clarify within the text, hope that helps!

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Annex 1: Background

Several factors are driving the rate and extent of construction and development across the country in recent years, including the need for more and affordable housing for Canadians, the increased cost of land, the desire of municipalities to densify, reliance on cellular communications towers, and efforts to use alternative energy sources. Developers are maximizing space by building taller buildings, the impacts of which were not envisioned when many of Canada's major airports were established. As a result, many key airports in populated centers are affected by such development and the loss of, or change in, access to elements of the airport (e.g., the use of runways or certain approaches) is being felt from economic, tourism and supply chain perspectives. Compounding the issue is that many municipal bylaws or land use development plans are not protecting these airports, either from a lack of knowledge or awareness of airport operations, concern for cross-jurisdictional complexities, or the will to support an aerodrome or airport in their vicinity.

Both temporary (e.g., construction cranes) and permanent structures (e.g., high-rises) pose a hazard to aviation safety if not accounted for and mitigated. While high-density housing towers are of concern, they are not the only concern. Some industrial/manufacturing/power generation processes can generate smoke, dust, or steam in sufficient volume to potentially affect visibility at or near aerodromes under certain wind conditions and temperature inversions, and certain structures (e.g., cell towers, including for 5G) or land uses may interfere with radio signals used for air navigation. Obstacle development near an aerodrome may result in the aerodrome operator continually adjusting operations to retain accessibility of the site and to meet the *Canadian Aviation Regulations* (CARs) and associated standards, which comes at an expense. The construction of taller obstacles (e.g., wind turbines, cell towers, high rises), even well outside the airport boundary, can lead to the redesign of an aerodrome's approach and departure paths or procedures. One example is that an obstacle may penetrate the clearance surface needed for an aircraft to land, which can affect how, when and/or what type of aircraft can land on a certain runway, as was seen in Vancouver recently when a development resulted in the suspension of low-visibility operations on one runway for nearly eight months until a technical analysis and redesign was completed. Other interferences can limit the category or type of aircraft that can land at a particular airport.

In April 2023, NAV CANADA and others (including the Air Transport Association of Canada, the National Airports Council of Canada, the Canadian Airports Council, the Canadian Owners and Pilots Association, and the Regional Community Airports of Canada and specific airport authorities) wrote to the Minister of Transport and TC officials requesting renewed attention on the issue of obstacle development near airports and associated impacts. They are seeking TC's assistance to provide regulatory or other support to ensure that developers and land use planners consider and consult with NAV CANADA and airports during the construction planning phase to better mitigate the impacts of development on nearby airports. Other stakeholders have echoed similar concerns in the past with respect to obstacles increasingly resulting in negative effects on aerodrome viability (not just certified airports), including comments heard during consultations that took place in 2014 prior to the requirement for aerodromes to consult out (CAR 307). In presentations shared with TC, NAV CANADA has specifically noted the need for regulation that protects their instrument flight procedures and airport accessibility outside of the Obstacle Limitation Surfaces and AZR.

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NAV CANADA has a Land Use Program whereby developers and municipalities can apply to have their development plans reviewed by technical experts to evaluate impacts to instrument procedures and protection areas, and to assess risks to signal interference to ground-based navigation aids and surveillance capabilities. The Program can confirm potential impacts and propose mitigation measures. However, there are limitations. Developers need to be aware of the Program's existence, be willing to engage, and be open to modifications prior to their projects starting, while at the same time they are under no obligation to comply with recommendations for projects outside an official AZR area.

Aerodromes themselves are often not consulted sufficiently, if at all, by land use planning authorities nor by proponents of certain obstacles prior to new or changing developments. Additionally, even where an agreement exists between a municipality and airport (such as those with an AZRs under section 5.81 of the *Aeronautics Act* as described below), municipalities are not required to consult with TC officials as the technical expert/regulator. History demonstrates that many local land use authorities are not always favorable toward having an aerodrome in their vicinity, nor do they fully understand the impacts of their long-term development plans on an aerodrome's operations. Relying on municipal planners or housing developers, who have no expertise in aviation, to have the interests of the aerodrome in mind is not a reliable means of ensuring that development around airports or aerodromes is done responsibly and in a way that does not impact on navigation and aviation safety.

Pearson Airport is also seeking support from TC regarding the intensification of development due to changes in provincial land use regulations which may create obstacles that will impact their instrument approach procedures, but that still comply with existing AZR. They are concerned that the provincial changes enable developers to quickly build taller structures and convert land use from commercial to residential within the airport operations zone. They believe this will impact their flight paths, noise, safety, payload capacity and viability of future cargo flights. On June 20, 2023, the Greater Toronto Airports Authority briefed TC on five developments in the vicinity of the airport that will have an impact on their operations if not adequately mitigated.

This issue is specifically with objects being erected (buildings and the associated cranes while they are up) that violate obstacle clearance requirements related to instrument approach procedures designed in accordance with "TP 308 - Criteria for the Development of Instrument Procedures". These items are complicated as they comply with TP 312 (Aerodrome Standards) and the AZR.

Violations of the TP 308 obstacle clearance requirements could result in the raising of approach minima (minimum altitude that an aircraft can descend to while conducting the approach), which will limit the effectiveness and usability of the approach procedure during adverse weather conditions. Depending on the severity of the violation, the approach procedure could also become "Not Authorized or Revoked", which means that it is unavailable for pilots to use at all. This could also severely impact the ability for air operators to complete flights in adverse weather conditions, resulting in diversions to other airports (with associated delays, fees, passenger displacement, etc.). The airports and NAV CANADA are looking for additional protection for TP 308 obstacle clearance requirements to limit the number of these obstacles that will be erected in the future. Anything that has already been built, or that has been issued a building permit (deemed to exist) would be grandfathered. In response to concerns raised during that letter writing campaign, Civil Aviation is working on a policy framework to address some of the issues faced with the current regulatory and legislative regimes. This includes: a review of TC's policy on

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granting exemptions to AZRs; a review of the policy around AZRs such as a review of the current regulatory and legislative regime or a re-design of how AZRs are developed; the expansion of the policy review beyond certified aerodromes; and a review of other instruments that could be used to promote responsible practices by developers and land use authorities for developments in the vicinity of aerodromes even well outside the AZR boundary.

On the other hand, the Government of Ontario's Ministry of Municipal Affairs and Housing is undertaking a review of Ontario's land use planning policy framework, which includes updating the Provincial Policy Statement, 2020 (PPS), and A Place To Grow: The Growth Plan for the Greater Golden Horseshoe. As part of the open consultation process, TC submitted a comment on the proposed policy statement that "Transport Canada Civil Aviation supports the references made with respect to the consideration of airports during development. Land use authorities and developers alike are encouraged to consider consulting with NAV CANADA's Land Use Planning Program as well as airports and aerodromes (non-certified aerodromes) in their vicinity in advance of construction, and before official documents/authorization/permits are issued. While some airports have Airport Zoning Regulations, both permanent (e.g. high-rises, cell towers) and temporary structures (e.g. construction cranes) well outside the boundary specified in the regulation can impact on the useability of a particular runway or the ability for certain aircraft to take-off and land at a given airport. Additionally, some land uses can impact on the sensitive air navigation equipment that is relied upon to safely land such as during inclement weather.

The safety and efficiency of the aviation system, which contributes to local economies and the movement of people and goods, relies on cooperation of all parties involved in land use planning and development to take action on the concerns raised by airport operators and technical experts at NAV CANADA. With respect to Section 3.4, part 2a and 2b which reference Noise Exposure Forecast and Noise Projection Forecast (NEF/NEP), Transport Canada notes that the use of NEF/NEP mapping is a voluntary undertaking for airports. While most major airports have NEF contours in place, smaller airports may not. Sensitive land uses and development around an airport of any size, without or without a NEF, may have impacts."

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Annex 2: Current Authorities or Tools

The current approach to obstacle development is predicated on the promotion of aeronautics in Canada by preserving the safe and viable operations of aerodromes, aircraft, and passengers. Overall, TC is limited in its capacity to prevent development around aerodromes. Jurisdictionally, the authority for the designation of and control of the use of lands located outside of aerodrome property rests with provincial/municipal levels of government. The only exception to this fact, in the case of aviation, occurs where an Airport Zoning Regulations (AZR), made pursuant to the *Aeronautics Act*, is in force.

Specifically, subsection 5.4(2) of the Act gives the Governor in Council the authority to make regulations for the purposes of preventing or restricting the use or development of lands adjacent to or in the vicinity of a certified aerodrome (airport), where the Minister of Transport is of the opinion that the development of those lands could lead to the unsafe operation of the airport or aircraft that use that airport (5.4(2)(b)) or cause interference with aeronautical signals (5.4(2)(c)). These AZRs are airport-specific, and are deposited in the local Land Titles Office and published on the Department of Justice website

Approximately half of certified airports in Canada have federal zoning regulations, many of which pre-date the divestiture of airports. Many of these AZRs were put into place in the 1960s and 1970s, well before the level of densification around urban and suburban areas was even considered. Presently, the airport authority themselves bear the costs for maintaining or updating the AZR. In practical terms, an airport requests revisions to an AZR, while TC provides guidance on the technical requirements and regulatory process, ensures that clauses meet current approach to restrictions and works with NAV CANADA. TC officials also consider and grant exemptions for permanent structures in the AZR vicinity and can take enforcement action where there is a violation of the regulation.

The Minister of Transport may exercise authority only over lands that are included in an AZR, and the AZR itself contains a legal description of the lands to which it applies along with clauses that describe the activities and uses that are restricted or prohibited. Restrictions and/or prohibitions contained in an AZR may include limiting the height of structures, prohibiting specified land uses that attract wildlife, or prohibiting facilities that may interfere with signals or communications to/from aircraft.

AZRs, however, have limitations including that: they are applicable only to certified aerodromes; they do not prevent the construction of a building on land covered by the regulation – it only restricts the height permitted; and structures or land uses that existed prior to the AZR coming into force are considered legally non-conforming uses and are not subject to enforcement action. Some airports have indicated that the current structure of AZRs does not adequately protect the airport as obstacles outside of the typical outer and approach surfaces of the AZR restrictions can interfere with instrument and missed approach procedures.

For reference, a typical AZR provides a development protection zone that extends 4 kilometers from the perimeter of the airport and specifies restrictions to protect approach/departure routes and transitional surfaces within a maximum of 15 kilometers (could be less in many cases). However, the Act is not specific on how the protection is applied and does not dictate a 4km radius from the airport. A longer approach surface to protect instrument approaches or missed approach procedures could be beneficial for some airports.

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Current practice within TC is not to enact new federal AZRs, although existing AZRs will be amended as required. Instead, the responsibility may be delegated down to the municipal level (where the province has authorized them to enter into an agreement with the Federal Government). The Act, under section 5.81, gives the authority for the Minister to “enter into an agreement with a provincial authority to authorize the provincial authority to regulate, in the same manner and to the same extent as it may regulate the use of lands within its jurisdiction, the use of lands adjacent to or in the vicinity of an airport or airport site that are not the subject of regulations made pursuant to subsection 5.4(2), for the purpose of ensuring that that use is not incompatible with the safe operation of an airport or aircraft.” This authority is limited to protecting safe operations and is not applicable to protecting interference of aeronautical signals. In this case, TC remains the technical authority, available to provide expertise to the municipality as they draft and enact the bylaw. These by-laws are registered with the Privy Council Office as federal regulations. This is a relatively new tool, having only been used five times within the last five years to develop agreements with Medicine Hat, Cypress County, St Thomas, Vernon, and Toronto (St Mikes, Sick Kids), and there is limited data to evaluate its effectiveness.

A TC published document, *TP 1247: Land Use in the Vicinity of Aerodromes*, assists planners and legislators at all levels of government to become familiar with issues related to land use in the vicinity of aerodromes. It gives the intended audience insight into aerodrome operational factors that can affect land uses outside the aerodrome property boundary and encourages best practices to prevent negative impacts from common land uses and developments (such as housing developments or high-rises, wind/solar farms, cell towers) on the existing operations of aerodromes. This is guidance material and non-binding.

From: McLaughlin, Melanie (TC/TC)
Sent: Mon, 2 Dec 2024 14:20:13 +0000
To: Santos, Eloisa (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; SS Information / Information SS
Subject: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Eloisa,

We agree with PA's sub comment - the bulk of the issues raised in this incoming letter fall under the responsibility of GTAA and NAV CANADA. However, we would like to provide some additional input regarding some of the larger issues (health concerns, ICAO standards, noise insulation research and funding programs).

Our OPI would be grateful for some additional time to prepare the abovementioned input. As such, we are seeking an extension until December 13, 2024.

Thank you,

Melanie McLaughlin
 A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
 Transport Canada | Transports Canada
 Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>
 Sent: Friday, November 22, 2024 7:49 AM
 To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>
 Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /
 From: JUDY SGRO, P.C., M.P.
 MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA
 From: MARK HOLLAND, M.P.
 M.P. FOR AJAX - PICKERING,
 Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date
AAR - INPUT - 12/3/2024
Comments:

/*** Version française ***/
Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /
De: JUDY SGRO, P.C., M.P.
MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA
De: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel
AAR - INPUT - 12/3/2024
WRITER INITIAL: ALL
LANGUAGE: ENG

Commentaires:

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From: Brideau, Catherine (TC/TC)
Sent: Thu, 12 Dec 2024 22:03:26 +0000
To: Wasacz, Patrycja (TC/TC)
Cc: SS Information / Information SS; Santos, Eloisa (TC/TC); Bergeron, Michelle (TC/TC)
Subject: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

This is an interesting one -

Ontario wants to defer to the Greater Toronto Airports Authority and NAV CANADA like they did previously when they responded to the same issues under XAO-2023-526740 and Petition # 441-02385 in May 2024. CivAv is seeking a second extension until end of January to coordinate a response with Ontario, GTAA and NAV CANADA so they can expand further on "health concerns, ICAO standards, noise insulation research and funding programs".

If they really wish to add more input, I think it's fine, but I really don't think we should coordinate a global response. Instead, we should only address TC issues and defer to the GTAA and NAV CANADA for their own issues. I'll also flag that I anticipate a third extension request once they realize they also likely need to loop in Programs if they're going to talk about funding programs.

Thoughts?

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Wednesday, December 11, 2024 10:44 AM
To: Santos, Eloisa (TC/TC) <eloisa.santos@tc.gc.ca>; SSADMO Issues - BSMASSEnjeux (TC/TC) <TC.SSADMOIssues-BSMASSEnjeux.TC@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
Subject: RE: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Good morning,

Upon further review, our OPI now feels that the response should be coordinated between Civil Aviation, Ontario Region, NAV CANADA, and YYZ. This would obviously require more time - probably until late January if we're being realistic. Can you please advise if we are free to share the letter with NAV CANADA and YYZ?

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
 Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: Santos, Eloisa (TC/TC) <eloisa.santos@tc.gc.ca>
Sent: Monday, December 02, 2024 10:36 AM
To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>

Subject: RE: You have been assigned a task on: XAQ-2024-537046.

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Good morning, Melanie,

Thank you for the update. The extension has been granted. Please send input to AA by Dec 13.

Eloisa

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>

Sent: Monday, December 02, 2024 9:20 AM

To: Santos, Eloisa (TC/TC) <eloisa.santos@tc.gc.ca>

Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>

Subject: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

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Our OPI would be grateful for some additional time to prepare the abovementioned input. As such, we are seeking an extension until December 13, 2024.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |

Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>

Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-

EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu

(TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her |

elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>;

Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date
AAR - INPUT - 12/3/2024
Comments:

/*** Version française ***/
Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /
De: JUDY SGRO, P.C., M.P.
MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA
De: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel
AAR - INPUT - 12/3/2024
WRITER INITIAL: ALL
LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7CTC.SInfo-InfoSS.TC%40tc.gc.ca%7C5a28f68c66744f6c485008dd1af8ce06%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638696378093321767%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIiLCJAiOiJXaW4zMilslkFOljoitWFrpbCIslldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=n8txqZ25yebVeh42QJzaXw9xKdhz4zDTvp5HP0N9DJM%3D&reserved=0>

From: Bergeron, Michelle (TC/TC)
Sent: Thu, 14 Aug 2025 13:03:55 +0000
To: TC.F NCR XM Deputy Ministers Office / Bureau du sous-ministre XM RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: Pearson Airport Noise - for DM/Min meeting Friday August 15

UNCLASSIFIED / NON CLASSIFIÉ

Good morning,

Please see below information prepared by the Ont Region (approved by A/RDG Ont Region, HQ DG Aviation and Lisa) regarding Pearson Airport noise complaints. This request came in via teams directly to Patrycja on Tuesday (from Désirée) and is intended to support the DM's meeting with the Minister tomorrow.

Thank you,

Michelle Bergeron

A/Policy Analyst | A/Analyste des politiques
Safety & Security ADMO | BSMA Sécurité et sûreté
Transport Canada | Transports Canada
michelle.bergeron@tc.gc.ca / Cel: 343-549-4014

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
- TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner.
- One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: [Noise Management Program | Pearson Airport](#).
- TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours.

- Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please see: [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).
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From: XMS Ministerial Registry Unit / Unité du registre ministériel XMS
Sent: Thu, 1 Jun 2023 14:24:33 +0000
To: Grant, Krista (TC/TC)
Cc: XMSC-Chief, Chef; Morrisette, Jessica (TC/TC); Brazeau, Kelly (TC/TC);
Correspondence Unit (XMSC); SS Information / Information SS
Subject: RE: [External/Externe]: Petition e4397 re: NAV CANADA and Transport Canada -
Independent Environmental Assessment

UNCLASSIFIED / NON CLASSIFIÉ

Thank you, Krista.

The additional incoming has been added.

J

From: Grant, Krista (TC/TC) <krista.grant@tc.gc.ca>
Sent: Thursday, June 01, 2023 10:21 AM
To: XMS Ministerial Registry Unit / Unité du registre ministériel XMS <XMSMinisterialRegistryUnit-UniteDuRegistreMinisteriel@tc.gc.ca>
Cc: XMSC-Chief, Chef <Chef.XMSC-Chief@tc.gc.ca>; Morrisette, Jessica (TC/TC) <Jessica.Morrisette@tc.gc.ca>; Brazeau, Kelly (TC/TC) <kelly.brazeau@tc.gc.ca>; Correspondence Unit (XMSC) <DOCKET@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
Subject: RE: [External/Externe]: Petition e4397 re: NAV CANADA and Transport Canada - Independent Environmental Assessment

UNCLASSIFIED / NON CLASSIFIÉ

Good morning.

It has not yet been sent out. I have just flagged this new letter to Civ Av and advised that it will be attached to the record!

Thanks,

Krista

Krista Grant

Issues Management Officer / Agente de gestion d'enjeux
Assistant Deputy Minister office / Bureau de la sous-ministre adjointe
Safety and Security / Sûreté et Sécurité
Transport Canada / Transports Canada
Government of Canada / Gouvernement du Canada
krista.grant@tc.gc.ca / Tel: (613) 983-6368

Also reachable through TEAMS

19 (1)

M/L	T/M	W/M	T/J	F/V
	Tower C	Tower C	Tower C	

From: XMS Ministerial Registry Unit / Unité du registre ministériel XMS <XMSMinisterialRegistryUnit-UniteDuRegistreMinisteriel@tc.gc.ca>

Sent: Thursday, June 01, 2023 9:03 AM

To: SSADMO Issues - BSMASSE Enjeux (TC/TC) <TC.SSADMOIssues-BSMASSEenjeux.TC@tc.gc.ca>

Cc: XMSC-Chief, Chef <Chef.XMSC-Chief@tc.gc.ca>; Morrisette, Jessica (TC/TC) <Jessica.Morrisette@tc.gc.ca>; Brazeau, Kelly (TC/TC) <kelly.brazeau@tc.gc.ca>; Correspondence Unit (XMSC) <DOCKET@tc.gc.ca>

Subject: FW: [External/Externe]: Petition e4397 re: NAV CANADA and Transport Canada - Independent Environmental Assessment

UNCLASSIFIED / NON CLASSIFIÉ

Morning,

Has a response gone out for docket XAO-2023-524607 yet?

We've received another incoming from the writer , as seen below/attached, and wanted to know if I can add the additional letter to the docket for input.

Thanks,

Judi-Ann

From: [REDACTED]

Sent: Wednesday, May 31, 2023 10:50 PM

To: Omar.Alghabra@parl.gc.ca

Cc: [REDACTED]@navcanada.ca; service@navcanada.ca; [REDACTED]@navcanada.ca; Zarrillo, Bonita - M.P. <bonita.zarrillo@parl.gc.ca>; Ron.McKinnon@parl.gc.ca; XMS Ministerial Registry Unit / Unité du registre ministériel XMS <XMSMinisterialRegistryUnit-UniteDuRegistreMinisteriel@tc.gc.ca>; [REDACTED]

[REDACTED] (Beech, Terry - MP) <[\[REDACTED\]@parl.gc.ca](mailto:[REDACTED]@parl.gc.ca)>; Minister of Transport / Ministre des Transports (TC) <TC.MinisterofTransport-MinistredesTransports.TC@tc.gc.ca>; Taylor.Bachrach@parl.gc.ca; peter.julian.c1@parl.gc.ca; jagmeet.Singh@parl.gc.ca; [REDACTED]@parl.gc.ca; judy.sgro@parl.gc.ca; terry.beech@parl.gc.ca

Subject: [External/Externe]: Petition e4397 re: NAV CANADA and Transport Canada - Independent Environmental Assessment

Dear Minister Alghabra,

On behalf of concerned citizens of Burnaby, Tri-Cities and New Westminster I wanted to make you aware of House of Commons Petition e4397, supported by Bonita Zarrillo MP, which has

the prerequisite number of signatures (nearly 1,000 as of today). The Petition closes on June 17th, 2023. <https://petitions.ourcommons.ca/en/Petition/Details?Petition=e-4397>

This petition asks Transport Canada to exercise their authority under the Aeronautics Act **to conduct an independent environmental assessment of the proposed NAV CANADA flight changes**. NAV CANADA's proposals clearly meet or exceed the conditions that trigger a formal environmental assessment as defined by ICAO.

The context for this petition is set out in detail in the attached position paper. The following is a summary of its main points:

1. NAV CANADA is proposing noise levels that are **more than double** the limits recommended by the WHO and other international bodies. This is contrary to Recommendation 3 of the Government of Canada's Standing Committee on Transport, Infrastructure and Communities (chaired by Hon. Judy Sgro) which states that "... the federal government establish and respect the World Health Organization's noise standard around major Canadian airports".
2. NAV CANADA's materials appear to ignore the fact that some affected residential areas are higher than sea level and will be more impacted by noise than others.
3. NAV CANADA's materials do not meet the standards defined by ICAO for an environmental assessment,
4. NAV CANADA's proposal clearly meets or exceeds the conditions that trigger a formal environmental assessment as defined by ICAO,
5. NAV CANADA does not appear to have considered alternatives such as increasing traffic to Abbotsford Airport rather than increasing traffic to YVR.
6. NAV CANADA has not proposed mitigation strategies, such as curfews, in order to protect affected residential neighbourhoods from noise at night.

When I raised this matter previously with your office, the response included the following comment: *"Transport Canada's focus is on overseeing a safe, secure, efficient, and environmentally responsible transportation system, with an emphasis on safety."*

It is reasonable to conclude that being "*environmentally responsible*" **includes consideration of noise pollution impacts** as well as air pollution impacts. The same can be said of "*safety*". Noise becomes a public health and safety matter when it exceeds accepted limits.

For all of the above reasons, it is our hope that you agree with our concerns and are willing to proceed with the environmental assessment requested in Petition e4397.

Yours sincerely,



Copies to:

Office of Bonita Zarrillo, M.P.
Port Moody–Coquitlam

Office of Jagmeet Singh, M.P.
Burnaby South

Office of Ron McKinnon, M.P.
Coquitlam–Port Coquitlam

Office of Judy Sgro, M.P.
Humber River - Black Creek

Office of Peter Julian, M.P.
New Westminster–Burnaby

Office of Taylor Bachrach, M.P.
Skeena–Bulkley Valley

Office of Terry Beech, M.P.
Burnaby North–Seymour

From: Ung, Jie-Lee (TC/TC)
Sent: Wed, 13 Aug 2025 20:14:38 +0000
To: Dyer, Trudi (she,her | elle,la) (TC/TC); Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC); TC.F NCR AAR Input / Contribution RCN F.TC; Thibodeau, Mathieu (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Good afternoon,

Note that DG indicated the response was good as well. We can consider this DG-approved.

Thanks,

Jie Lee Ung

DGO Aviation | BDG Aviation
(343) 576-5091

From: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:51 PM
To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Our OPI had no concerns with the Input provided by ON Region and nothing further to add, therefore Mat approved on the DG's behalf.

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:07 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi! Can you confirm DG approval on the below?

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>
Sent: Wednesday, August 13, 2025 2:58 PM
To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Please find the A/RDG approved input for this tasking. Please let me know if anything further is needed.

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GTAA's Night Flight Restriction Program, please visit: [Noise Management Program | Pearson Airport](#).

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- TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.
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Best,
Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, August 12, 2025 2:37 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

"There are several ways residents can connect with Pearson's Noise Management Office:

- **Phone:** Call 416-247-7682 to ask questions or share concerns.
- **Online Flight Tracking Tool (WebTrak):** Track flights in real-time and see noise levels in your area.
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- **Noise Complaint Form:** Submit up to 50 noise complaints at once via the online form.
- **Checking In:** Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
 Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
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Good afternoon,

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron

Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Lawlor, Kieran (TC/TC)
Sent: Wed, 13 Aug 2025 18:57:34 +0000
To: Bergeron, Michelle (TC/TC); TC.F NCR AAR Input / Contribution RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

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Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

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To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
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Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
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Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Bergeron, Michelle (TC/TC)
Sent: Thu, 14 Aug 2025 13:13:46 +0000
To: Thibodeau, Mathieu (TC/TC); Lawlor, Kieran (TC/TC); TC.F NCR AAR Input / Contribution RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Et voila! This is what was approved/submitted:

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From: Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Sent: Thursday, August 14, 2025 9:07 AM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Perfect – thank you! Could you share the revised version with us? This is a good doc to keep handy as these types of inquiries tend to come up every now and then.

Merci!

Mat

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Sent: Thursday, August 14, 2025 9:05 AM

To: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Kieran,

Thank you for this!!! I submitted to DMO and CC'd your DL. Lisa had made some minor tweaks which are reflected in the input I submitted 😊

Thank you,
Michelle

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>
Sent: Wednesday, August 13, 2025 2:58 PM
To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
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regarding the roles and responsibilities of the NEP, you may wish to visit: [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please see: [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).

- Under the GTAA's Noise Management Committee, there is a dedicated website, [InsightFull for Toronto Pearson](#) offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.
- TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.
- The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: [Toronto Pearson- Contact Us](#).

Best,
Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, August 12, 2025 2:37 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

"There are several ways residents can connect with Pearson's Noise Management Office:

- **Phone:** Call 416-247-7682 to ask questions or share concerns.
- **Online Flight Tracking Tool ([WebTrak](#)):** Track flights in real-time and see noise levels in your area.
- **[Insightful Online Portal](#):** Access information about noise management and learn more about aircraft operations through this easy-to-use online resource.
- **[Noise Complaint Form](#):** Submit up to 50 noise complaints at once via the online form.
- **[Checking In](#):** Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Subject: For Action - Pearson Airport Noise

Good afternoon,

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Klassen, Trudi (she,her | elle,la) (TC/TC)
Sent: Thu, 25 Apr 2024 14:09:20 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; TC.F NCR AAR Input / Contribution RCN F.TC
Subject: RE: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Good morning, Michelle,

Our OPIs have indicated that the petition response should actually be led by the Region. HQ can provide support and complement the responses, where needed.

- Although we are re-directing to the region, we would still require the opportunity to review the response to ensure a nationally consistent approach and given that this issue has occurred elsewhere.

Please let us know if you have any questions.

Trudi Klassen
Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.klassen@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, April 23, 2024 1:58 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
Subject: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Hi CivAv,

Please find below a Petition for your action. Response will be required to ADMO by **COB May 2, 2024**.

Let me know if you have any questions/concerns!

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | BSMA Sécurité et sûreté
Transport Canada | Transports Canada

From: Parliamentary Affairs -Affaires parlementaires <-.parliamentaryaffairs-affairesparlementaires@tc.gc.ca>

Sent: Monday, April 22, 2024 4:07 PM

To: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>

Subject: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

OPQ TASKING

Lead: Safety and Security

Deadline: May 6, 2024

CCM#: N/A

Comments/guidance from Parliamentary Affairs:

- Please refer to this SharePoint tasking folder to access the documents which are necessary to complete for this tasking:  Safety & Security

The following petition has been tasked to the Department for a response:

Transport Canada must address the ongoing aircraft-induced noise pollution by exercising their authority and implementing necessary actions in the Humber River-Black Creek community;

It is concerning that NAV Canada has not proposed any mitigation strategies, such as curfews, to shield our neighborhoods from excessive nocturnal noise disturbances;

We firmly believe that environmental responsibility extends to addressing both air pollution and the adverse effects of noise on our well-being;

When noise exceeds acceptable limits, it poses a significant threat to our well-being and safety; and It is crucial for Transport Canada to recognize this and take appropriate measures to safeguard our community members' health and safety.

THEREFORE: We, the undersigned residents of the Humber River-Black Creek community, call upon the government of Canada to:

Promptly assess nighttime noise pollution caused by aircraft activities in our community;

Collaborate with NAV Canada to develop effective mitigation strategies, considering curfews and other noise reduction measures;

Establish and enforce noise level regulations, ensuring emissions remain within acceptable limits;

Conduct regular monitoring to ensure compliance with regulations; and

Engage in transparent communication with the Humber River-Black Creek community, keeping us informed about progress and future plans.

To complete the tasking, please submit the following by the deadline:

- Provide a **bilingual** response using the inquiry form;
- Provide a **signed PDF** Statement of Completeness in the **language of your choice**;

Important reminders:

- Refer to the **Parliamentary Returns Checklist** when preparing your response as we will review your response against the checklist.
- If you have questions regarding the basics of how to complete any one of the returns, please consult the **Parliamentary Returns 101** document:  Parliamentary Returns 101 (EN) (2022).pptx
- If you are unable to provide a comprehensive response by the deadline stated above, please consult Parliamentary Affairs ASAP to discuss next steps.

Should you have any questions, please contact us at PA-AP@tc.gc.ca. You may also contact **Tatjana Mahdi** at tatjana.mahdi@tc.gc.ca or through Teams.

Thank you,
Parliamentary Affairs

Sous la gouverne de: Sûreté et sécurité

Échéancier: 6 mai 2024

Numéro de CCM: S/O

Commentaires ou directives des Affaires parlementaires:

- Veuillez vous référer à ce dossier SharePoint pour accéder aux documents nécessaires à la réalisation de cette tâche : ☐ [Safety & Security](#)

Le portefeuille doit répondre à la pétition suivante :

Transports Canada doit s'attaquer à la pollution sonore causée par les avions en exerçant ses pouvoirs et en mettant en œuvre les mesures qui s'imposent dans la communauté de Humber River—Black Creek;

Il est inquiétant que NAV Canada n'ait proposé aucune stratégie d'atténuation, comme des couvre-feux, pour protéger les résidents des perturbations attribuables au bruit nocturne excessif;

Nous sommes convaincus que la responsabilité environnementale suppose de s'attaquer à la fois à la pollution aérienne et aux répercussions du bruit sur le bien-être des résidents;

Lorsque le bruit excède des limites acceptables, il pose une menace importante pour la sécurité et le bien-être de la population;

Il est primordial que Transports Canada le reconnaisse et prenne les mesures nécessaires pour protéger la santé et la sécurité des résidents.

À CES CAUSES : nous, soussignés, résidents de la communauté de Humber River—Black Creek, prions le gouvernement du Canada de :

Évaluer rapidement la pollution sonore nocturne causée par les activités des avions dans notre communauté;

Collaborer avec NAV Canada pour élaborer des stratégies d'atténuation efficaces, comme des couvre-feux et autres mesures de réduction du bruit;

Établir des règlements sur les niveaux de bruit et les faire appliquer, afin que les émissions sonores respectent des limites acceptables;

Effectuer une surveillance régulière pour assurer la conformité aux règlements;

Faire preuve de transparence dans les communications avec la population de Humber River—Black Creek, en la tenant informée des progrès et des projets futurs.

Pour compléter la tâche, veuillez soumettre les documents suivants avant la date limite:

- fournir une réponse bilingue en utilisant le formulaire de demande de renseignements;
- Fournissez une attestation de conformité PDF complète signée dans la langue de votre choix

Rappels importants:

- Veuillez faire référence à l'aide-mémoire pour les retours parlementaires lors de la préparation de votre réponse, car nous examinerons la réponse avec les détails de l'aide-mémoire en tête

- Si vous avez des questions sur l'essentiel de la façon de remplir l'un des rapports, veuillez consulter le document **Déclarations parlementaires 101:  Parliamentary Returns 101 (FR) (2022).pptx**
- Si vous n'êtes pas en mesure de fournir une réponse complète dans les délais indiqués ci-dessus, veuillez consulter les Affaires parlementaires dès que possible pour discuter des prochaines étapes.

Si vous avez des questions, veuillez nous contacter à PA-AP@tc.gc.ca. Vous pouvez également contacter **Tatjana Mahdi** à tatjana.mahdi@tc.gc.ca ou par le biais de Teams.

Merci,

Les affaires parlementaires

From: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC)
Sent: Wed, 13 Aug 2025 20:29:37 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: RE: FOR ADM APPROVAL: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Added to 1N!

Jesse

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 4:27 PM
To: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC) <jesse.myles-maclean@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FOR ADM APPROVAL: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Requestor:	DMO
File Number:	N/A
Classification	Unclassified
Date/Time of Request:	August 12, 2025
Question/Request/Task Details:	Seeking your approval on information prepared by the Ont Region (and approved by DG Aviation) regarding Pearson Airport noise complaints. This information is prepared to support the DM's meeting with the Minister on Friday. Request – for reference: The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

	He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).
Material/Response Requiring Approval:	Proposed Response: • Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users. • TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner. • One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: Noise Management Program Pearson Airport. • TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours. • Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: Aviation Offences and Enforcement. For a list of published enforcement actions, please see: Aviation Corporate Offenders and Aviation Non-Corporate Offenders.

	• Under the GTAA's Noise Management Committee, there is a dedicated website, InsightFull for Toronto Pearson offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program. • TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport. • The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: Toronto Pearson-Contact Us.
Approved by:	DG, Aviation A/RDG, Ont Region
Due to Requester Date:	August 14 – noon
Analyst:	Michelle

From: Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>

Sent: Wednesday, August 13, 2025 4:15 PM

To: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>; Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Good afternoon,

Note that DG indicated the response was good as well. We can consider this DG-approved.

Thanks,

Jie Lee Ung

DGO Aviation | BDG Aviation
(343) 576-5091

From: Dyer, Trudi (she/her | elle/la) (TC/TC) <Trudi.Dyer@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:51 PM
To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Our OPI had no concerns with the Input provided by ON Region and nothing further to add, therefore Mat approved on the DG's behalf.

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:07 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi! Can you confirm DG approval on the below?

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>

Sent: Wednesday, August 13, 2025 2:58 PM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Please find the A/RDG approved input for this tasking. Please let me know if anything further is needed.

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
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- The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: [Toronto Pearson- Contact Us](#).

Best,
Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, August 12, 2025 2:37 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

"There are several ways residents can connect with Pearson's Noise Management Office:

- **Phone:** Call 416-247-7682 to ask questions or share concerns.
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- **Checking In**: Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Subject: For Action - Pearson Airport Noise

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Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Brideau, Catherine (TC/TC)
Sent: Thu, 12 Dec 2024 22:31:32 +0000
To: McLaughlin, Melanie (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; SS Information / Information SS; Santos, Eloisa (TC/TC); Wasacz, Patrycja (TC/TC)
Subject: RE: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Good afternoon,

Following discussion with Patrycja, we agreed that we should not coordinate a response. We will simply defer to GTAA and NAV CANADA as recommended by Ontario Region. No further action required.

Thank you,

Catherine

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
 Sent: Wednesday, December 11, 2024 10:44 AM
 To: Santos, Eloisa (TC/TC) <eloisa.santos@tc.gc.ca>; SSADMO Issues - BSMASSEnjeux (TC/TC) <TC.SSADMOIssues-BSMASSEnjeux.TC@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
 Subject: RE: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Good morning,

Upon further review, our OPI now feels that the response should be coordinated between Civil Aviation, Ontario Region, NAV CANADA, and YYZ. This would obviously require more time - probably until late January if we're being realistic. Can you please advise if we are free to share the letter with NAV CANADA and YYZ?

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
 Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: Santos, Eloisa (TC/TC) <eloisa.santos@tc.gc.ca>
 Sent: Monday, December 02, 2024 10:36 AM
 To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
 Subject: RE: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Good morning, Melanie,

Thank you for the update. The extension has been granted. Please send input to AA by Dec 13.

Eloisa

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Monday, December 02, 2024 9:20 AM
To: Santos, Eloisa (TC/TC) <eloisa.santos@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
Subject: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Eloisa,

We agree with PA's sub comment - the bulk of the issues raised in this incoming letter fall under the responsibility of GTAA and NAV CANADA. However, we would like to provide some additional input regarding some of the larger issues (health concerns, ICAO standards, noise insulation research and funding programs).

Our OPI would be grateful for some additional time to prepare the abovementioned input. As such, we are seeking an extension until December 13, 2024.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>
Sent: Friday, November 22, 2024 7:49 AM
To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>
Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date

AAR - INPUT - 12/3/2024

Comments:

/*** Version française ***/

Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

De: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

De: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel

AAR - INPUT - 12/3/2024

WRITER INITIAL: ALL

LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7CTC.SInfo-InfoSS.TC%40tc.gc.ca%7C533722ebc345428b23c908dd1afcbb16%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638696394944506833%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWFpbGlldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=wQ0pQfurfE1FVwdgxkx6Q6QiLWWyAKKXqFTeFQoFbOc%3D&reserved=0>

From: Bourgeois, Gilles (TC/TC)
Sent: Tue, 19 Aug 2025 13:13:25 +0000
To: Obnamia, Jon Albert (TC/TC)
Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Sorry Jon I lost track of this last week.

The notes are ok. The changes relating to bullet 2 that I commented on is best.

Gilles

From: Obnamia, Jon Albert (TC/TC) <jonalbert.obnamia@tc.gc.ca>
Sent: Wednesday, August 13, 2025 4:41 PM
To: Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi all,

I've only been able to skim. Looks good overall.

Jon

Jon Albert Obnamia, Ph.D.

A/Chief, Environmental Protection Office, International Aviation Branch (IAB-AARJE)
Chef/I, Bureau de la protection de l'environnement, Direction de l'aviation internationale
Transport Canada Civil Aviation | Government of Canada
Transports Canada Aviation Civile | Gouvernement du Canada
330 rue Sparks Street, Ottawa, ON K1A 0N5
1. 343. 543. 3376 | jonalbert.obnamia@tc.gc.ca

From: Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:33 PM
To: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>; Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>; Obnamia, Jon Albert (TC/TC) <jonalbert.obnamia@tc.gc.ca>

Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hey there Jon,

Were were given a set deadline by ADMO and we really need to get this moving and I would not want for ON region at appear late.

Can you confirm if you're good with the response?

Thank you!

Mat

From: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>

Sent: Wednesday, August 13, 2025 3:16 PM

To: Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>; Obnamia, Jon Albert (TC/TC) <jonalbert.obnamia@tc.gc.ca>

Cc: Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Jon,

Given Gilles is now off-line can you please confirm if your team has any concerns with the Region's input below, which is now A/RDG approved? ADMO is nudging on this one.

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>

Sent: Wednesday, August 13, 2025 2:58 PM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN

F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Please find the A/RDG approved input for this tasking. Please let me know if anything further is needed.

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
- TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner.
- One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: [Noise Management Program | Pearson Airport](#).
- TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours.
- Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please see: [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).
- Under the GTAA's Noise Management Committee, there is a dedicated website, [InsightFull for Toronto Pearson](#) offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.

- TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.
- The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: [Toronto Pearson- Contact Us](#).

Best,
Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, August 12, 2025 2:37 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

"There are several ways residents can connect with Pearson's Noise Management Office:

- **Phone:** Call 416-247-7682 to ask questions or share concerns.
- **Online Flight Tracking Tool ([WebTrak](#)):** Track flights in real-time and see noise levels in your area.
- **[Insightful Online Portal](#):** Access information about noise management and learn more about aircraft operations through this easy-to-use online resource.
- **[Noise Complaint Form](#):** Submit up to 50 noise complaints at once via the online form.
- **[Checking In](#):** Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Subject: For Action - Pearson Airport Noise

Good afternoon,

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: McDonald, Ted (TC/TC)
Sent: Thu, 25 Apr 2024 11:04:48 +0000
To: Bailey, Wendy (TC/TC); Bourgeois, Gilles (TC/TC)
Subject: FW: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

For info...

From: McDonald, Ted (TC/TC)
Sent: Thursday, April 25, 2024 7:03 AM
To: AART Civil Aviation Standards Secretariat / AART Secrétariat des Normes de l'Aviation civile (TC)
Subject: RE: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Hi Morgan,

Confirm that this should be forwarded to the Region.

As you know, our standard response is that noise issues should always be referred to the Region as they are the best source of local knowledge on the specific circumstances. We are typically involved when the issues being raised are national in scope and/or of significant interest at higher levels. Our preferred response is to always support Regions in their responses, as required.

Ted

From: AART Civil Aviation Standards Secretariat / AART Secrétariat des Normes de l'Aviation civile (TC) <TC.AARTQuestions.TC@tc.gc.ca>
Sent: Wednesday, April 24, 2024 12:34 PM
To: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: AART Civil Aviation Standards Secretariat / AART Secrétariat des Normes de l'Aviation civile (TC) <TC.AARTQuestions.TC@tc.gc.ca>
Subject: FW: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Hi Ted,

I know that this is def for the Region, but Trudi will ask for proof at a higher level. National Ops is also not the OPI, I know that as well.

Morgan

From: Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>
Sent: Wednesday, April 24, 2024 11:15 AM
To: AART Civil Aviation Standards Secretariat / AART Secrétariat des Normes de l'Aviation civile (TC)

<TC.AARTQuestions.TC@tc.gc.ca>

Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Subject: FW: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Hi Standards,

Can you confirm on your end if this should be led by the Region?

Trudi Klassen

Issues Management Officer / Agente de Gestion des questions d'intérêt

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile

Transport Canada | Transports Canada

Government of Canada | Gouvernement du Canada

Trudi.klassen@tc.gc.ca

From: Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>

Sent: Tuesday, April 23, 2024 3:43 PM

To: AART Civil Aviation Standards Secretariat / AART Secrétariat des Normes de l'Aviation civile (TC)

<TC.AARTQuestions.TC@tc.gc.ca>; AAROP Issues Management / Gestion des enjeux

<AAROPIssuesManagement-Gestiondesenjeux@tc.gc.ca>

Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Subject: FW: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Good afternoon, standards/NatOps,

We are in receipt of the following Petition: nighttime noise pollution caused by aircraft activities.
(See below) While I understand Standards (AARTG) should lead on this response, NatOps can you work with Standards to provide insight on the NAV Canada aspect?

The following petition has been tasked to the Department for a response:

Transport Canada must address the ongoing aircraft-induced noise pollution by exercising their authority and implementing necessary actions in the Humber River-Black Creek community;

It is concerning that NAV Canada has not proposed any mitigation strategies, such as curfews, to shield our neighborhoods from excessive nocturnal noise disturbances;

We firmly believe that environmental responsibility extends to addressing both air pollution and the adverse effects of noise on our well-being;

When noise exceeds acceptable limits, it poses a significant threat to our well-being and safety; and

It is crucial for Transport Canada to recognize this and take appropriate measures to safeguard our community members' health and safety.

THEREFORE: We, the undersigned residents of the Humber River-Black Creek community, call upon the government of Canada to:

Promptly assess nighttime noise pollution caused by aircraft activities in our community;

Collaborate with NAV Canada to develop effective mitigation strategies, considering curfews and other

noise reduction measures;
Establish and enforce noise level regulations, ensuring emissions remain within acceptable limits;
Conduct regular monitoring to ensure compliance with regulations; and
Engage in transparent communication with the Humber River-Black Creek community, keeping us informed about progress and future plans.

Your Bilingual Response can be inserted into the following document:  [441-02385 TC B Response.docx](#)

As well, please fill out the [Statement of Completeness](#) in the **language of your choice**.

- EN:  [441-02385 TC SOC EN.docx](#)
- FR:  [441-02385 TC SOC FR.docx](#)

Please ensure that your response is in “third person” and spell out all acronyms. Additional response guidance can be found here: :  [Parliamentary Returns 101 \(EN\) \(2022\).pptx](#)

Please submit your input to DGO by Tuesday, April 30 -COB. If additional time is necessary, please advise ASAP!

Please let us know if you have any questions or concerns.

Trudi Klassen
Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.klassen@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, April 23, 2024 1:58 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>
Subject: For Action: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

Hi CivAv,

Please find below a Petition for your action. Response will be required to ADMO by **COB May 2, 2024**.

Let me know if you have any questions/concerns!

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques

Safety & Security ADMO | BSMA Sécurité et sûreté
Transport Canada | Transports Canada

From: Parliamentary Affairs -Affaires parlementaires <-.parliamentaryaffairs-affairesparlementaires@tc.gc.ca>

Sent: Monday, April 22, 2024 4:07 PM

To: TC.F NCR AA ADMO / BSMA RCN F.TC <AAADMO-BSMA@tc.gc.ca>

Subject: Tasking: Petition 441-02385 Ms. Sgro (Humber River-Black Creek) Promptly assess nighttime noise pollution caused by aircraft activities in our community

OPQ TASKING

Lead: Safety and Security

Deadline: May 6, 2024

CCM#: N/A

Comments/guidance from Parliamentary Affairs:

- Please refer to this SharePoint tasking folder to access the documents which are necessary to complete for this tasking: ☐ Safety & Security

The following petition has been tasked to the Department for a response:

Transport Canada must address the ongoing aircraft-induced noise pollution by exercising their authority and implementing necessary actions in the Humber River-Black Creek community;

It is concerning that NAV Canada has not proposed any mitigation strategies, such as curfews, to shield our neighborhoods from excessive nocturnal noise disturbances;

We firmly believe that environmental responsibility extends to addressing both air pollution and the adverse effects of noise on our well-being;

When noise exceeds acceptable limits, it poses a significant threat to our well-being and safety; and

It is crucial for Transport Canada to recognize this and take appropriate measures to safeguard our community members' health and safety.

THEREFORE: We, the undersigned residents of the Humber River-Black Creek community, call upon the government of Canada to:

Promptly assess nighttime noise pollution caused by aircraft activities in our community;

Collaborate with NAV Canada to develop effective mitigation strategies, considering curfews and other noise reduction measures;

Establish and enforce noise level regulations, ensuring emissions remain within acceptable limits;

Conduct regular monitoring to ensure compliance with regulations; and

Engage in transparent communication with the Humber River-Black Creek community, keeping us informed about progress and future plans.

To complete the tasking, please submit the following by the deadline:

- Provide a bilingual response using the inquiry form;
- Provide a signed PDF Statement of Completeness in the language of your choice;

Important reminders:

- Refer to the **Parliamentary Returns Checklist** when preparing your response as we will review your response against the checklist.

- If you have questions regarding the basics of how to complete any one of the returns, please consult the **Parliamentary Returns 101** document:  [Parliamentary Returns 101 \(EN\) \(2022\).pptx](#)
- If you are unable to provide a comprehensive response by the deadline stated above, please consult Parliamentary Affairs ASAP to discuss next steps.

Should you have any questions, please contact us at PA-AP@tc.gc.ca. You may also contact **Tatjana Mahdi** at tatjana.mahdi@tc.gc.ca or through Teams.

Thank you,
Parliamentary Affairs

Sous la gouverne de: Sûreté et sécurité

Échéancier: 6 mai 2024

Numéro de CCM: S/O

Commentaires ou directives des Affaires parlementaires:

- Veuillez vous référer à ce dossier SharePoint pour accéder aux documents nécessaires à la réalisation de cette tâche :  [Safety & Security](#)

Le portefeuille doit répondre à la pétition suivante :

Transports Canada doit s'attaquer à la pollution sonore causée par les avions en exerçant ses pouvoirs et en mettant en œuvre les mesures qui s'imposent dans la communauté de Humber River—Black Creek;
Il est inquiétant que NAV Canada n'ait proposé aucune stratégie d'atténuation, comme des couvre-feux, pour protéger les résidents des perturbations attribuables au bruit nocturne excessif;
Nous sommes convaincus que la responsabilité environnementale suppose de s'attaquer à la fois à la pollution aérienne et aux répercussions du bruit sur le bien-être des résidents;
Lorsque le bruit excède des limites acceptables, il pose une menace importante pour la sécurité et le bien-être de la population;
Il est primordial que Transports Canada le reconnaisse et prenne les mesures nécessaires pour protéger la santé et la sécurité des résidents.
À CES CAUSES : nous, soussignés, résidents de la communauté de Humber River—Black Creek, prions le gouvernement du Canada de :
Évaluer rapidement la pollution sonore nocturne causée par les activités des avions dans notre communauté;
Collaborer avec NAV Canada pour élaborer des stratégies d'atténuation efficaces, comme des couvre-feux et autres mesures de réduction du bruit;
Établir des règlements sur les niveaux de bruit et les faire appliquer, afin que les émissions sonores respectent des limites acceptables;
Effectuer une surveillance régulière pour assurer la conformité aux règlements;
Faire preuve de transparence dans les communications avec la population de Humber River—Black Creek, en la tenant informée des progrès et des projets futurs.

Pour compléter la tâche, veuillez soumettre les documents suivants avant la date limite:

- fournir une réponse bilingue en utilisant le formulaire de demande de renseignements;
- Fournissez une attestation de conformité PDF complète signée dans la langue de votre choix

Rappels importants:

- Veuillez faire référence à l'**aide-mémoire pour les retours parlementaires** lors de la préparation de votre réponse, car nous examinerons la réponse avec les détails de l'aide-mémoire en tête
- Si vous avez des questions sur l'essentiel de la façon de remplir l'un des rapports, veuillez consulter le document **Déclarations parlementaires 101:  Parliamentary Returns 101 (FR) (2022).pptx**
- Si vous n'êtes pas en mesure de fournir une réponse complète dans les délais indiqués ci-dessus, veuillez consulter les Affaires parlementaires dès que possible pour discuter des prochaines étapes.

Si vous avez des questions, veuillez nous contacter à PA-AP@tc.gc.ca. Vous pouvez également contacter **Tatjana Mahdi** à tatjana.mahdi@tc.gc.ca ou par le biais de Teams.

Merci,

Les affaires parlementaires

From: McDonald, Ted (TC/TC)
Sent: Fri, 29 Nov 2024 17:59:53 +0000
To: Bourgeois, Gilles (TC/TC); Bailey, Wendy (TC/TC)
Subject: FW: FW: You have been assigned a task on: XAQ-2024-537046.
Attachments: DOC201124-20112024143917.pdf

UNCLASSIFIED / NON CLASSIFIÉ

My notes / recommendations on the letter from JUDY SGRO, P.C., M.P.

Gilles - can you please exercise your super-power and improve my language? (in particular, on the part about Canada not taking unilateral action, and noise insulation)

1. Health Concerns

Agreed. Canada is monitoring the health impacts associated with aircraft noise exposure domestically and internationally.

2. Noise Monitoring Stations

YYZ responsibility

3. Noise Complaint System

YYZ responsibility

4. Aircraft Noise Certification Level

Canada is a member state of the International Civil Aviation Organization (ICAO). ICAO is the body that establishes international certification standards for aircraft noise. As a members State, Canada has agreed to conform with the standards and recommended practices (SARPs) established by ICAO. Canada cannot unilaterally decide to take approaches that are not consistent with ICAO; including the banning of aircraft that are not certified ICAO Annex 16, Volume I, Chapter 14.

5. Redistribute some of YYZ traffic to other airports and establish improved ground transport between them.

5. (a) Redistribute air traffic.

NAV CANADA responsibility

5. (b) Off-load YYZ traffic to Hamilton (YHM) or Kitchener/Waterloo Airport (YKF) and create improved ground transport (rail or bus) between the airports.

Larger policy issues for consideration. Refer to Policy Group for response?

6. Research and testing for noise insulation for homes and federal funding for insulation

(a) Research

Noise insulation is well understood and addressed. New research not needed

(b) Funding programs

By virtue of our colder climate, most Canadian homes are built to standards that are already equivalent to what is typically funding under the program in the U.S. (wall insulation and double-pane windows)

(for reference. From NOISEQUEST)

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.noisequest.psu.edu%2Fnoiseeffects-residentialsound.html&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C86209b8770c240da1a4d08dd109fa053%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638685000235128525%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIslIAiOiJXaW4zMilslkFOljoiTWFpbCIslldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=23lIlLs3lMa8Chz7LwX06WZhiBkuIV09VAI%2BsSva4sQ%3D&reserved=0>

Modifications can include:

Replacing windows with higher quality sound insulated windows
 Adding better insulated doors
 Insulating the ventilation system, walls, and attic of the house

Ted

-----Original Message-----

From: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
 Sent: Thursday, November 28, 2024 4:22 PM
 To: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
 Subject: FW: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

See the paragraph on the second page about the adoption of chapter 14 aircraft. Thoughts? I know many of our air operators have newer airplanes. Do we have any data on the numbers flying into Pearson that are certified to \chapter 14? Or by air operator re percentage of aircraft owned that are certified to \chapter 14?

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
 Sent: Thursday, November 28, 2024 4:01 PM
 To: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
 Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Wendy,

There was a PDF attached to my initial email -- I've re-attached it here for ease of reference. There should be no access issues but please let me know if you're still having trouble opening the letter.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
 Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
 Sent: Thursday, November 28, 2024 2:56 PM
 To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
 Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

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 Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

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Checking in on this one.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
 Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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From: McLaughlin, Melanie (TC/TC)
 Sent: Friday, November 22, 2024 1:10 PM
 To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
 Subject: FW: You have been assigned a task on: XAQ-2024-537046.

Good afternoon,

See attached letter from MP Judy Sgro, addressed to the Minister of Transport, regarding airplane noise. This request was also assigned to PX (Ontario Region) for input.

Ontario Region informed the department that the issues raised in the letter should be addressed by the GTAA and NAV CANADA -- it is my understanding that this is the approach that has been followed in the past. Do you concur with the redirection? One way or the other, please advise whether you suggest that we provide input from a TCCA standpoint (such as the standard lines below).

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[b24d979ad94ace25386be7%7C0%7C0%7C638685000235166587%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWVpbCIslldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=1wfPm55PUN1eEudUrRH8u2UNhW7T5uNhYzfB0S%2FS7q8%3D&reserved=0](https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Fcorporate-services%2Fpolicies%2Fcanada-s-aviation-climate-action-plan&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C86209b8770c240da1a4d08dd109fa053%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638685000235166587%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWVpbCIslldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=1wfPm55PUN1eEudUrRH8u2UNhW7T5uNhYzfB0S%2FS7q8%3D&reserved=0)

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Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>

Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date

AAR - INPUT - 12/3/2024

Comments:

/*** Version française ***/

Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

De: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

De: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel

AAR - INPUT - 12/3/2024

WRITER INITIAL: ALL

LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C86209b8770c240da1a4d08dd109fa053%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638685000235181463%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWFpbGlldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=%2B2XwEoboil7kutr4nBxHrpNBnay8%2F2XviA4MNfFYW8I%3D&reserved=0>



House of Commons

Hon. Judy SgroMember of Parliament for
Humber River-Black Creek

Canada

November 1st, 2024**Hon. Anita Anand**

Minister of Transport

House of Commons

Confederation Building, Suite 133

Ottawa, ON K1A 0A6

Dear Minister Anand,

I am writing on behalf of the residents of the Humber River-Black Creek community, as well as many others who live near Toronto Pearson Airport. They are deeply concerned about the impact of airplane noise on their health and well-being, and I urge the government to take immediate action to address this pressing issue.

On October 17, 2024, I met with a group of concerned residents, representatives from the Greater Toronto Airports Authority (GTAA), and NAV CANADA. While we appreciate the opportunity for discussion, more decisive actions are necessary to mitigate airplane noise, particularly at night but also throughout the day. This issue greatly affects the quality of life and health of all residents, as well as the learning potential of children in the community.

Many residents have reported serious health issues directly linked to the ongoing noise pollution. For instance, some individuals have had to increase their blood pressure medication due to disrupted sleep, and others have needed adjustments to their diabetes medication to manage stress-induced fluctuations in blood sugar levels. These are real health challenges, underscoring the urgent need for impactful solutions.

One critical area that demands immediate attention is the lack of sufficient noise monitoring stations in Humber River-Black Creek and nearby City of Vaughan. At the meeting, this matter was raised with GTAA, who seemed somewhat dismissive of the idea of installing new permanent monitoring stations. However, given that 95% of all air traffic at Pearson follows East-West routes and that Mississauga is well-served by monitoring stations, it is only fair that the neighbourhoods in Humber River-Black Creek be equally supported in tracking and addressing noise levels. We urge that the process for determining noise monitoring station locations be reconsidered to include these under-monitored areas.

Another pressing issue is the current aircraft noise complaints system, which makes it nearly impossible for community members to file individual complaints for every aircraft flying over them. Given the high frequency of flights, it would be beneficial to introduce an automated system, allowing individuals to log complaints efficiently and build a comprehensive data set on noise impact. Currently, residents may need to spend over 15 hours daily to log each instance manually. An automated system would greatly enhance the ease and accuracy of complaint tracking.



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Implementing modern technology to simplify the process reflects a more forward-thinking approach to address community concerns, demonstrating respect for residents' time and commitment to the collection of actionable data.

Throughout the meeting, GTAA and NAV CANADA cited external blockades as reasons why residents' suggested changes were not currently feasible, despite the ongoing hardships faced by the community. This is deeply concerning and does not reflect the urgency or care required to address these concerns effectively. I urge all involved parties to approach these issues with the dedication needed to support public health and well-being.

One impactful solution would be for the government to champion the adoption of Chapter 14 certified aircrafts within a clearly defined timeline. These aircrafts are notably quieter and more environmentally friendly, making them essential for improving quality of life for those living near airports. Currently, 95% of the aircrafts at Toronto Pearson Airport fall under the older Chapter 4 or equivalent categories, highlighting the need for a transition to quieter, more advanced planes.

Additionally, regulatory decision-making must be fair, transparent, and receptive to community input, ensuring that residents' voices are represented and their concerns are addressed in the development and implementation of noise-mitigation measures.

Redistributing air traffic to nearby GTA airports, such as Hamilton and Kitchener, should also be considered to reduce the concentrated noise impact in residential areas. To support this, improved ground transportation options like direct train or bus services to alternative airports should be implemented alongside necessary infrastructure improvements, offering residents convenient alternatives while lessening the noise burden on communities near Toronto Pearson Airport.

Moreover, I propose research and testing of noise-reducing materials for homes as the foundation for a subsidized soundproofing program for affected homeowners. Upgraded windows, insulation, and other noise-reducing measures could greatly improve the quality of life for residents living near airports.

Finally, it is essential for the GTAA to enhance its communication regarding filing noise complaints, making it easier for residents to express their concerns and contributing to more effective noise management.

Implementing these recommendations would enable us to work toward a healthier, quieter, and more sustainable environment for all residents affected by airplane noise.

Thank you for your attention to these significant community concerns.

Sincerely,

Hon. Judy A. Sgro, MP

CC: Hon. Mark Holland, Minister of Health

From: Bailey, Wendy (TC/TC)
Sent: Thu, 28 Nov 2024 21:21:51 +0000
To: McDonald, Ted (TC/TC)
Subject: FW: FW: You have been assigned a task on: XAQ-2024-537046.
Attachments: DOC201124-20112024143917.pdf

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 Sent: Thursday, November 28, 2024 4:01 PM
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 Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

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Thank you,

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 Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

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A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |

Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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From: McLaughlin, Melanie (TC/TC)

Sent: Friday, November 22, 2024 1:10 PM

To: International Aviation / Aviation Internationale <TC.InternationalAviation-

AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>

Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

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plan&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C406630fceb48b5561608dd0fe30c%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638684244816041669%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWVpbCIsIlldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=aqDXRGfJU2k%2B%2Fdh2orqwOrPATDPyePIg0%2FdxxzZN0mE%3D&reserved=0

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Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date

AAR - INPUT - 12/3/2024

Comments:

/*** Version française ***/

Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

De: JUDY SGRO, P.C., M.P.

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De: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,
Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire - Rappel
AAR - INPUT - 12/3/2024
WRITER INITIAL: ALL
LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C406630fceb48b5561608dd0feb30c%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638684244816055289%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIklFOljoitWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=napjDwrrXD7e94o46DiVel9tKAEK98FcTYPu1X0UBI%3D&reserved=0>



House of Commons

Hon. Judy SgroMember of Parliament for
Humber River-Black Creek

Canada

November 1st, 2024**Hon. Anita Anand**

Minister of Transport

House of Commons

Confederation Building, Suite 133

Ottawa, ON K1A 0A6

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Hon. Judy Sgro
 Member of Parliament for
 Humber River-Black Creek



Implementing modern technology to simplify the process reflects a more forward-thinking approach to address community concerns, demonstrating respect for residents' time and commitment to the collection of actionable data.

Throughout the meeting, GTAA and NAV CANADA cited external blockades as reasons why residents' suggested changes were not currently feasible, despite the ongoing hardships faced by the community. This is deeply concerning and does not reflect the urgency or care required to address these concerns effectively. I urge all involved parties to approach these issues with the dedication needed to support public health and well-being.

One impactful solution would be for the government to champion the adoption of Chapter 14 certified aircrafts within a clearly defined timeline. These aircrafts are notably quieter and more environmentally friendly, making them essential for improving quality of life for those living near airports. Currently, 95% of the aircrafts at Toronto Pearson Airport fall under the older Chapter 4 or equivalent categories, highlighting the need for a transition to quieter, more advanced planes.

Additionally, regulatory decision-making must be fair, transparent, and receptive to community input, ensuring that residents' voices are represented and their concerns are addressed in the development and implementation of noise-mitigation measures.

Redistributing air traffic to nearby GTA airports, such as Hamilton and Kitchener, should also be considered to reduce the concentrated noise impact in residential areas. To support this, improved ground transportation options like direct train or bus services to alternative airports should be implemented alongside necessary infrastructure improvements, offering residents convenient alternatives while lessening the noise burden on communities near Toronto Pearson Airport.

Moreover, I propose research and testing of noise-reducing materials for homes as the foundation for a subsidized soundproofing program for affected homeowners. Upgraded windows, insulation, and other noise-reducing measures could greatly improve the quality of life for residents living near airports.

Finally, it is essential for the GTAA to enhance its communication regarding filing noise complaints, making it easier for residents to express their concerns and contributing to more effective noise management.

Implementing these recommendations would enable us to work toward a healthier, quieter, and more sustainable environment for all residents affected by airplane noise.

Thank you for your attention to these significant community concerns.

Sincerely,

Hon. Judy A. Sgro, MP

CC: Hon. Mark Holland, Minister of Health

From: McLaughlin, Melanie (TC/TC)
Sent: Fri, 22 Nov 2024 18:09:59 +0000
To: International Aviation / Aviation Internationale; Bailey, Wendy (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC
Subject: FW: You have been assigned a task on: XAQ-2024-537046.
Attachments: DOC201124-20112024143917.pdf

UNCLASSIFIED / NON CLASSIFIÉ

Good afternoon,

See attached letter from MP Judy Sgro, addressed to the Minister of Transport, regarding airplane noise. This request was also assigned to PX (Ontario Region) for input.

Ontario Region informed the department that the issues raised in the letter should be addressed by the GTAA and NAV CANADA -- it is my understanding that this is the approach that has been followed in the past. Do you concur with the redirection? One way or the other, please advise whether you suggest that we provide input from a TCCA standpoint (such as the standard lines below).

- Within Canada, commercial scheduled traffic and aircraft are the largest contributors to aircraft noise and greenhouse gas emissions. As such, Transport Canada's approach to addressing these impacts is targeted on commercial aircraft and operations.

- While Transport Canada is the regulator for aviation in Canada, airport operators play a key role in the management of noise in the vicinity of airports. The department provides a regulatory framework to assist airports in managing noise through the implementation of noise abatement procedures and operating restrictions that are regulatory in nature and specific to each airport.

- For more information, please see the following webpages:

- Managing noise from aircraft:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Faviation%2Foperating-airports-aerodromes%2Fmanaging-noise-aircraft&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Cb665371ee08246f8dc8908dd0b20e0b1%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638678958266155274%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoITWFpbCIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=XDjwQlFvkn0BYYHwdnt7dIU1DnjVVk1XW7YBRNovg0%3D&reserved=0>

- Canada's Aviation Climate Action Plan:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Fcorporate-services%2Fpolicies%2Fcanada-s-aviation-climate-action-plan&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Cb665371ee08246f8dc8908dd0b20e0b1%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638678958266176206%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoITWFpbCIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=zySYxOVs5Uo%2FKXZpUHgyrSDVj7Y9%2BHlbrDSpOIGkqps%3D&reserved=0>

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>

Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date

AAR - INPUT - 12/3/2024

Comments:

/*** Version française ***/

Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

De: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

De: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel

AAR - INPUT - 12/3/2024

WRITER INITIAL: ALL

LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Cb665371ee08246f8dc8908dd0b20e0b1%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638678958266188000%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWFpbCIslldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=dRsRUXBHDmWkr%2B7AwfgBG8ph168qeEB4BH8kOT4Hb%2Bg%3D&reserved=0>



House of Commons

Hon. Judy SgroMember of Parliament for
Humber River-Black Creek

Canada

November 1st, 2024**Hon. Anita Anand**

Minister of Transport

House of Commons

Confederation Building, Suite 133

Ottawa, ON K1A 0A6

Dear Minister Anand,

I am writing on behalf of the residents of the Humber River-Black Creek community, as well as many others who live near Toronto Pearson Airport. They are deeply concerned about the impact of airplane noise on their health and well-being, and I urge the government to take immediate action to address this pressing issue.

On October 17, 2024, I met with a group of concerned residents, representatives from the Greater Toronto Airports Authority (GTAA), and NAV CANADA. While we appreciate the opportunity for discussion, more decisive actions are necessary to mitigate airplane noise, particularly at night but also throughout the day. This issue greatly affects the quality of life and health of all residents, as well as the learning potential of children in the community.

Many residents have reported serious health issues directly linked to the ongoing noise pollution. For instance, some individuals have had to increase their blood pressure medication due to disrupted sleep, and others have needed adjustments to their diabetes medication to manage stress-induced fluctuations in blood sugar levels. These are real health challenges, underscoring the urgent need for impactful solutions.

One critical area that demands immediate attention is the lack of sufficient noise monitoring stations in Humber River-Black Creek and nearby City of Vaughan. At the meeting, this matter was raised with GTAA, who seemed somewhat dismissive of the idea of installing new permanent monitoring stations. However, given that 95% of all air traffic at Pearson follows East-West routes and that Mississauga is well-served by monitoring stations, it is only fair that the neighbourhoods in Humber River-Black Creek be equally supported in tracking and addressing noise levels. We urge that the process for determining noise monitoring station locations be reconsidered to include these under-monitored areas.

Another pressing issue is the current aircraft noise complaints system, which makes it nearly impossible for community members to file individual complaints for every aircraft flying over them. Given the high frequency of flights, it would be beneficial to introduce an automated system, allowing individuals to log complaints efficiently and build a comprehensive data set on noise impact. Currently, residents may need to spend over 15 hours daily to log each instance manually. An automated system would greatly enhance the ease and accuracy of complaint tracking.



House of Commons
Hon. Judy Sgro
Member of Parliament for
Humber River-Black Creek



Implementing modern technology to simplify the process reflects a more forward-thinking approach to address community concerns, demonstrating respect for residents' time and commitment to the collection of actionable data.

Throughout the meeting, GTAA and NAV CANADA cited external blockades as reasons why residents' suggested changes were not currently feasible, despite the ongoing hardships faced by the community. This is deeply concerning and does not reflect the urgency or care required to address these concerns effectively. I urge all involved parties to approach these issues with the dedication needed to support public health and well-being.

One impactful solution would be for the government to champion the adoption of Chapter 14 certified aircrafts within a clearly defined timeline. These aircrafts are notably quieter and more environmentally friendly, making them essential for improving quality of life for those living near airports. Currently, 95% of the aircrafts at Toronto Pearson Airport fall under the older Chapter 4 or equivalent categories, highlighting the need for a transition to quieter, more advanced planes.

Additionally, regulatory decision-making must be fair, transparent, and receptive to community input, ensuring that residents' voices are represented and their concerns are addressed in the development and implementation of noise-mitigation measures.

Redistributing air traffic to nearby GTA airports, such as Hamilton and Kitchener, should also be considered to reduce the concentrated noise impact in residential areas. To support this, improved ground transportation options like direct train or bus services to alternative airports should be implemented alongside necessary infrastructure improvements, offering residents convenient alternatives while lessening the noise burden on communities near Toronto Pearson Airport.

Moreover, I propose research and testing of noise-reducing materials for homes as the foundation for a subsidized soundproofing program for affected homeowners. Upgraded windows, insulation, and other noise-reducing measures could greatly improve the quality of life for residents living near airports.

Finally, it is essential for the GTAA to enhance its communication regarding filing noise complaints, making it easier for residents to express their concerns and contributing to more effective noise management.

Implementing these recommendations would enable us to work toward a healthier, quieter, and more sustainable environment for all residents affected by airplane noise.

Thank you for your attention to these significant community concerns.

Sincerely,

Hon. Judy A. Sgro, MP

CC: Hon. Mark Holland, Minister of Health

From: Dyer, Trudi (she,her | elle,la) (TC/TC)
Sent: Wed, 13 Aug 2025 12:48:52 +0000
To: Obnamia, Jon Albert (TC/TC); International Aviation / Aviation Internationale; Bourgeois, Gilles (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; Thibodeau, Mathieu (TC/TC); Bailey, Wendy (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Perfect, thanks Jon. Please let us know if you have any questions.

Trudi Dyer

Issues Management Officer / _Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Obnamia, Jon Albert (TC/TC)
Sent: Wednesday, August 13, 2025 8:37 AM
To: Dyer, Trudi (she,her | elle,la) (TC/TC) ; International Aviation / Aviation Internationale ; Bourgeois, Gilles (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC ; Thibodeau, Mathieu (TC/TC) ; Bailey, Wendy (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Thanks Trudi. I'm including our SME Gilles for review of this proposed response.

Jon

Jon Albert Obnamia, Ph.D.

A/Chief, Environmental Protection Office, International Aviation Branch (IAB-AARJE)
Chef/I, Bureau de la protection de l'environnement, Direction de l'aviation internationale
Transport Canada Civil Aviation | Government of Canada
Transports Canada Aviation Civile | Gouvernement du Canada
330 rue Sparks Street, Ottawa, ON K1A 0N5
1. 343. 543. 3376 | jonalbert.obnamia@tc.gc.ca

From: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>
Sent: Wednesday, August 13, 2025 8:30 AM

To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Obnamia, Jon Albert (TC/TC) <jonalbert.obnamia@tc.gc.ca>

Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Good morning IAB,

We've been asked to run the Region's proposed response to the inquiry below on Noise at Pearson by Wendy's team, would you have anything to add?

Can you please let us know by 11am this morning?

MinO Inquiry:

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Proposed Response-ON Region.

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
- This request was reviewed by departmental subject matter experts who confirm the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner.
- One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, in addition to

the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am, aimed at reducing nighttime noise while balancing the growing regional demand. For more information, please visit: [Noise Management Program | Pearson Airport](#).

- TC continues to oversee safety and monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours.
- Should there be any deviances to the number of permitted flights, TC's Regional Enforcement Unit (REU) will investigate the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, REU will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the REU, you may wish to visit: [Aviation Offences and Enforcement](#). For a list of published enforcement actions, please see: [Aviation Corporate Offenders](#) and [Aviation Non-Corporate Offenders](#).
- In addition to the GTAA's Noise Management Committee, there is a dedicated website, [InsightFull for Toronto Pearson](#) offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.
- TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.
- The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: [Toronto Pearson- Contact Us](#).

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Sent: Tuesday, August 12, 2025 3:34 PM

To: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC

<AARInput-Contribution@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Thank you Trudi!! [@TC.F ONT PX RDGO / BDGR PX F.TC](#) possible to confirm whether you can take the lead here?

From: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>

Sent: Tuesday, August 12, 2025 3:10 PM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

We feel the Region is best placed to led on input for this tasking, HQ can support as required.

In terms of the MPQ noted below, we were not able to find any input that HQ contributed to that tasking; I don't believe we were involved in that one unless the region obtained input directly from our SMEs, or unless it was under a different subject heading.

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile

Transport Canada | Transports Canada

Government of Canada | Gouvernement du Canada

Trudi.dyer@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Sent: Tuesday, August 12, 2025 2:37 PM

To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

"There are several ways residents can connect with Pearson's Noise Management Office:

- **Phone:** Call 416-247-7682 to ask questions or share concerns.
- **Online Flight Tracking Tool (WebTrak):** Track flights in real-time and see noise levels in your area.
- **Insightful Online Portal:** Access information about noise management and learn more about aircraft operations through this easy-to-use online resource.
- **Noise Complaint Form:** Submit up to 50 noise complaints at once via the online form.
- **Checking In:** Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
 Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Subject: For Action - Pearson Airport Noise

Good afternoon,

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron

Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: McLaughlin, Melanie (TC/TC)
Sent: Mon, 2 Dec 2024 15:46:30 +0000
To: McDonald, Ted (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; Bailey, Wendy (TC/TC); International Aviation / Aviation Internationale; Bourgeois, Gilles (TC/TC)
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Ted,

Appreciate your feedback. The extension has been granted.

Thank you,

Melanie McLaughlin
 A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
 Transport Canada | Transports Canada
 Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
 Sent: Friday, November 29, 2024 4:30 PM
 To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>
 Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Melaine,

A few thoughts:

1. We agree that the bulk of the issues raised in the letter fall under the responsibility of GTAA and NAV CANADA.
2. We would like to provide some additional input from a TCCA perspective regarding some of the larger issues (health concerns, ICAO standards, noise insulation research and funding programs).

Q: - Would it be possible to request an extension till 13 Dec for our inputs? We would aim to provide our input back to DGO by 11 Dec.

3. We note that the letter also calls for the redistribution of aircraft from YYZ to other airports (NAV CANADA would lead the response for this part) and associated infrastructure improvements to facilitate movement between the airports (direct train or bus services). We (AARJE) would not be in a position to respond to the infrastructure improvements point. If the Department wishes to respond to this point, we would recommend engaging with the Policy Group. We have some contacts we could recommend. Please let us know.

Many thanks,

Ted

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Thursday, November 28, 2024 4:01 PM
To: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Wendy,

There was a PDF attached to my initial email -- I've re-attached it here for ease of reference. There should be no access issues but please let me know if you're still having trouble opening the letter.

Thank you,

Melanie McLaughlin
A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Sent: Thursday, November 28, 2024 2:56 PM
To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

I am not able to open Judy Sgro's letter. Please grant access to Ted McDonald and me.
In the absence of being able to see the Letter I would agree with the Region's assessment.

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Thursday, November 28, 2024 2:34 PM
To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi,

Checking in on this one.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |

Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>

Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-

EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu

(TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her |

elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>;

Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE

<AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date

AAR - INPUT - 12/3/2024

Comments:

/*** Version française ***/

Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

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MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

De: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel

AAR - INPUT - 12/3/2024

WRITER INITIAL: ALL
LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C8e6493ae06064fee983508dd12e87d67%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638687511932610311%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWFpbCIsIlldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=TQGtQCPPExPb9jc%2FB%2Beo9VzvhMkB9X3A2rjGp7esEso%3D&reserved=0>

From: McDonald, Ted (TC/TC)
Sent: Tue, 10 Dec 2024 19:19:33 +0000
To: McLaughlin, Melanie (TC/TC); Thibodeau, Mathieu (TC/TC); Ung, Jie-Lee (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; Bailey, Wendy (TC/TC);
 International Aviation / Aviation Internationale; Bourgeois, Gilles (TC/TC); Obnamia, Jon Albert (TC/TC)
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hello Melanie, Mat (and Jie-Lee),

Gilles and I have discussed the response to the letter in extensive detail. We now feel that we would like to coordinate the response with Ontario Region, NAV CANADA, and YYZ. This would obviously require more time.

Can you please advise if:

1. We can request another extension (probably until the new year at this point...January 23rd?) Our SME, Gilles Bourgeois, is a retired contractor working two days per week. His current contract is ending and he will not restart until the second week of January).
2. We are free to share the letter with NAV CANADA and YYZ.

Thank you,

Ted

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From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Monday, December 02, 2024 10:47 AM
To: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Ted,

Appreciate your feedback. The extension has been granted.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
 Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
 Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Sent: Friday, November 29, 2024 4:30 PM
To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>

Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Melaine,

A few thoughts:

1. We agree that the bulk of the issues raised in the letter fall under the responsibility of GTAA and NAV CANADA.
2. We would like to provide some additional input from a TCCA perspective regarding some of the larger issues (health concerns, ICAO standards, noise insulation research and funding programs).

Q: - Would it be possible to request an extension till 13 Dec for our inputs? We would aim to provide our input back to DGO by 11 Dec.

3. We note that the letter also calls for the redistribution of aircraft from YYZ to other airports (NAV CANADA would lead the response for this part) and associated infrastructure improvements to facilitate movement between the airports (direct train or bus services). We (AARJE) would not be in a position to respond to the infrastructure improvements point. If the Department wishes to respond to this point, we would recommend engaging with the Policy Group. We have some contacts we could recommend. Please let us know.

Many thanks,

Ted

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Thursday, November 28, 2024 4:01 PM
To: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Wendy,

There was a PDF attached to my initial email -- I've re-attached it here for ease of reference. There should be no access issues but please let me know if you're still having trouble opening the letter.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Sent: Thursday, November 28, 2024 2:56 PM
To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; International Aviation / Aviation

Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

I am not able to open Judy Sgro's letter. Please grant access to Ted McDonald and me.
In the absence of being able to see the Letter I would agree with the Region's assessment.

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Thursday, November 28, 2024 2:34 PM
To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi,

Checking in on this one.

Thank you,

Melanie McLaughlin
A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: McLaughlin, Melanie (TC/TC)
Sent: Friday, November 22, 2024 1:10 PM
To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: FW: You have been assigned a task on: XAQ-2024-537046.

Good afternoon,

See attached letter from MP Judy Sgro, addressed to the Minister of Transport, regarding airplane noise. This request was also assigned to PX (Ontario Region) for input.

Ontario Region informed the department that the issues raised in the letter should be addressed by the GTAA and NAV CANADA -- it is my understanding that this is the approach that has been followed in the past. Do you concur with the redirection? One way or the other, please advise whether you suggest that we provide input from a TCCA standpoint (such as the standard lines below).

- Within Canada, commercial scheduled traffic and aircraft are the largest contributors to aircraft noise and greenhouse gas emissions. As such, Transport Canada's approach to addressing these impacts is targeted on commercial aircraft and operations.
- While Transport Canada is the regulator for aviation in Canada, airport operators play a key role in the

management of noise in the vicinity of airports. The department provides a regulatory framework to assist airports in managing noise through the implementation of noise abatement procedures and operating restrictions that are regulatory in nature and specific to each airport.

- For more information, please see the following webpages:

- Managing noise from aircraft:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Faviation%2Foperating-airports-aerodromes%2Fmanaging-noise-aircraft&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Ca12d190b9fff482f3edd08dd194f9409%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638694551817871780%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWVpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=O%2B47zLWw80%2FGfmIB95QmyUSkmvfD5gOT%2FZqlfsWnvD8%3D&reserved=0>

- Canada's Aviation Climate Action Plan:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Fcorporate-services%2Fpolicies%2Fcanada-s-aviation-climate-action-plan&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Ca12d190b9fff482f3edd08dd194f9409%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638694551817892645%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtIsIkFOIjoiTWVpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=yNfQCpL4ApesCp9yx0sBsOgpXVqpjmnf2ysftQfHs7Q%3D&reserved=0>

Thank you,

Melanie McLaughlin

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Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>

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From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date

AAR - INPUT - 12/3/2024

Comments:

/*** Version française ***/

Le dossier XAQ-2024-537046 vous est assigné.

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Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

De: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

De: MARK HOLLAND, M.P.

M.P. FOR AJAX - PICKERING,

Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel

AAR - INPUT - 12/3/2024

WRITER INITIAL: ALL

LANGUAGE: ENG

Commentaires:

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From: McLaughlin, Melanie (TC/TC)
Sent: Fri, 13 Dec 2024 13:38:20 +0000
To: McDonald, Ted (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; Bailey, Wendy (TC/TC); International Aviation / Aviation Internationale; Bourgeois, Gilles (TC/TC); Obnamia, Jon Albert (TC/TC)
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Ted,

ADMO would prefer to defer to GTAA and NAV CANADA as recommended by Ontario Region. No further action required.

Let us know if there are any questions or concerns.

Thank you,

Melanie McLaughlin
A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Sent: Wednesday, December 11, 2024 11:38 AM
To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Thx Melanie!

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Wednesday, December 11, 2024 11:29 AM
To: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bourgeois, Gilles (TC/TC) <gilles.bourgeois@tc.gc.ca>; Obnamia, Jon Albert (TC/TC) <jonalbert.obnamia@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Ted,

Conferring with ADMO - will circle back once I have an answer.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |

Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>

Sent: Tuesday, December 10, 2024 2:20 PM

To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Thibodeau, Mathieu (TC/TC)

<Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>

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Albert (TC/TC) <jonalbert.obnamia@tc.gc.ca>

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Hello Melanie, Mat (and Jie-Lee),

Gilles and I have discussed the response to the letter in extensive detail. We now feel that we would like to coordinate the response with Ontario Region, NAV CANADA, and YYZ. This would obviously require more time.

Can you please advise if:

1. We can request another extension (probably until the new year at this point...January 23rd?) Our SME, Gilles Bourgeois, is a retired contractor working two days per week. His current contract is ending and he will not restart until the second week of January).
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<wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-

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Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

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Hi Ted,

Appreciate your feedback. The extension has been granted.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |

Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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Hi Melaine,

A few thoughts:

1. We agree that the bulk of the issues raised in the letter fall under the responsibility of GTAA and NAV CANADA.
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 To: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
 Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
 Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Wendy,

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Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

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Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

I am not able to open Judy Sgro's letter. Please grant access to Ted McDonald and me.
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Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

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Sent: Friday, November 22, 2024 1:10 PM
To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: FW: You have been assigned a task on: XAQ-2024-537046.

Good afternoon,

See attached letter from MP Judy Sgro, addressed to the Minister of Transport, regarding airplane noise. This request was also assigned to PX (Ontario Region) for input.

Ontario Region informed the department that the issues raised in the letter should be addressed by the GTAA and NAV CANADA -- it is my understanding that this is the approach that has been followed in the past. Do you concur with the redirection? One way or the other, please advise whether you suggest that we provide input from a TCCA standpoint (such as the standard lines below).

- Within Canada, commercial scheduled traffic and aircraft are the largest contributors to aircraft noise and greenhouse gas emissions. As such, Transport Canada's approach to addressing these impacts is targeted on commercial aircraft and operations.
- While Transport Canada is the regulator for aviation in Canada, airport operators play a key role in the management of noise in the vicinity of airports. The department provides a regulatory framework to assist airports in managing noise through the implementation of noise abatement procedures and operating restrictions that are regulatory in nature and specific to each airport.
- For more information, please see the following webpages:

- Managing noise from aircraft:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Faviation%2Foperating-airports-aerodromes%2Fmanaging-noise-aircraft&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C96ef78602b6f4634619d08dd1b7b68a7%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638696939027418257%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOiJldU1jYjQ%3D%7C0%7C%7C%7C&sdata=BAP6dg78Odrs2odSUv7YLCKC%2FA8786IZTWqfTFzq8CI%3D&reserved=0>

- Canada's Aviation Climate Action Plan:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Fcorporate-services%2Fpolicies%2Fcanada-s-aviation-climate-action-plan&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C96ef78602b6f4634619d08dd1b7b68a7%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638696939027438641%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOiJldU1jYjQ%3D%7C0%7C%7C%7C&sdata=7w6yycYpkZxASmzoFMOjtGXULP%2BFhET6P81HWLBV5dE%3D&reserved=0>

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada | Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: donotreply.ccmenterprise@tc.gc.ca <donotreply.ccmenterprise@tc.gc.ca>

Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-

EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu

(TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her |

elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>;

Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE

<AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

(Click on the GOTO link attached to launch ccmEnterprise with this record.)

Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.

MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA

From: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date
AAR - INPUT - 12/3/2024
Comments:

/*** Version française ***/
Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /
De: JUDY SGRO, P.C., M.P.
MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA
De: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel
AAR - INPUT - 12/3/2024
WRITER INITIAL: ALL
LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7C96ef78602b6f4634619d08dd1b7b68a7%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638696939027451999%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoitWFrpbClzIldUIjoyfQ%3D%3D%7C0%7C%7C&sdata=xGI4liSPai48mTLLU%2FBdHdU%2Bqx%2BJ70DbVuqueC9OYk%3D&reserved=0>

From: McDonald, Ted (TC/TC)
Sent: Fri, 29 Nov 2024 21:30:25 +0000
To: McLaughlin, Melanie (TC/TC)
Cc: TC.F NCR AAR Input / Contribution RCN F.TC; Bailey, Wendy (TC/TC);
International Aviation / Aviation Internationale; Bourgeois, Gilles (TC/TC)
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Melaine,

A few thoughts:

1. We agree that the bulk of the issues raised in the letter fall under the responsibility of GTAA and NAV CANADA.
2. We would like to provide some additional input from a TCCA perspective regarding some of the larger issues (health concerns, ICAO standards, noise insulation research and funding programs).

Q: - Would it be possible to request an extension till 13 Dec for our inputs? We would aim to provide our input back to DGO by 11 Dec.

3. We note that the letter also calls for the redistribution of aircraft from YYZ to other airports (NAV CANADA would lead the response for this part) and associated infrastructure improvements to facilitate movement between the airports (direct train or bus services). We (AARJE) would not be in a position to respond to the infrastructure improvements point. If the Department wishes to respond to this point, we would recommend engaging with the Policy Group. We have some contacts we could recommend. Please let us know.

Many thanks,

Ted

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Thursday, November 28, 2024 4:01 PM
To: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi Wendy,

There was a PDF attached to my initial email -- I've re-attached it here for ease of reference. There should be no access issues but please let me know if you're still having trouble opening the letter.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Sent: Thursday, November 28, 2024 2:56 PM
To: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; McDonald, Ted (TC/TC) <ted.mcdonald@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

I am not able to open Judy Sgro's letter. Please grant access to Ted McDonald and me.
In the absence of being able to see the Letter I would agree with the Region's assessment.

-----Original Message-----

From: McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>
Sent: Thursday, November 28, 2024 2:34 PM
To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Subject: RE: FW: You have been assigned a task on: XAQ-2024-537046.

UNCLASSIFIED / NON CLASSIFIÉ

Hi,

Checking in on this one.

Thank you,

Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

-----Original Message-----

From: McLaughlin, Melanie (TC/TC)
Sent: Friday, November 22, 2024 1:10 PM
To: International Aviation / Aviation Internationale <TC.InternationalAviation-AviationInternationale.TC@tc.gc.ca>; Bailey, Wendy (TC/TC) <wendy.bailey@tc.gc.ca>
Cc: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
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<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftc.canada.ca%2Fen%2Fcorporate-services%2Fpolicies%2Fcanada-s-aviation-climate-action-plan&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Ceab915bbea9a4fec103108dd10bd0993%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638685126283295750%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMlslkFOljoIjWFBpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=0sO57fNRglUXW9eNWDGIAWTgm5RmKsm0C5CRIe3TltE%3D&reserved=0>

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Melanie McLaughlin

A/Policy & Economy Officer | Chargé des politiques & de l'économie p.i.

Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile Transport Canada |
Transports Canada Melanie.McLaughlin@tc.gc.ca | 613-558-6320

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Sent: Friday, November 22, 2024 7:49 AM

To: Civil Aviation Issues / Enjeux Aviation civile (TC) <TC.CivilAviationIssues-EnjeuxAviationcivile.TC@tc.gc.ca>; Church, Marie stephanie <Stephanie.Church@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>; Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>; Klassen, Trudi (she,her | elle,la) (TC/TC) <Trudi.Klassen@tc.gc.ca>; McLaughlin, Melanie (TC/TC) <Melanie.McLaughlin@tc.gc.ca>; Kalmisto, Hannah (she,her | elle,la) (TC/TC) <Hannah.Kalmisto@tc.gc.ca>; AARCE Issues / Questions AARCE <AARCEIssues-Questions@tc.gc.ca>

Subject: You have been assigned a task on: XAQ-2024-537046.

/*** La version française suit ***/

Docket XAQ-2024-537046 has been assigned to you.

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Summary: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /

From: JUDY SGRO, P.C., M.P.
MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA
From: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Document Date: 11/1/2024

Category: D

InfoDue Date: 12/5/2024

Assigned To - Comment - BF Date
AAR - INPUT - 12/3/2024
Comments:

/*** Version française ***/
Le dossier XAQ-2024-537046 vous est assigné.

(Cliquez sur le lien GOTO ci-inclus pour lancer le ccmMercury avec ce dossier.)

Sommaire: NOISE COMPLAINT: AIRPLANE NOISE ESPECIALLY IN EVENINGS /
De: JUDY SGRO, P.C., M.P.
MINISTER OF CITIZENSHIP AND IMMIGRATION, GOVERNMENT OF CANADA
De: MARK HOLLAND, M.P.
M.P. FOR AJAX - PICKERING,
Date du document: 11/1/2024

Catégorie: D

Date EchéanceInfo: 12/5/2024

Assigné à - Commentaire – Rappel
AAR - INPUT - 12/3/2024
WRITER INITIAL: ALL
LANGUAGE: ENG

Commentaires:

<https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fccmenterprise.tc.gc.ca%2FEnterprise%2FServices%2FAuthorization%2FLogin%3Frootid%3D24796727%26segmentid%3D2952694&data=05%7C02%7Cwendy.bailey%40tc.gc.ca%7Ceab915bba9a4fec103108dd10bd0993%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C638685126283307588%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMlslkFOljoITWVpbCIsIlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=KhDLQeuFvvERRsRFjHWZiFO7zhwiFLm923Uo5Y2O08k%3D&reserved=0>