

From: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC)
Sent: Wed, 13 Aug 2025 20:29:37 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: RE: FOR ADM APPROVAL: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Added to 1N!

Jesse

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 4:27 PM
To: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC) <jesse.myles-maclean@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FOR ADM APPROVAL: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Requestor:	DMO
File Number:	N/A
Classification	Unclassified
Date/Time of Request:	August 12, 2025
Question/Request/Task Details:	Seeking your approval on information prepared by the Ont Region (and approved by DG Aviation) regarding Pearson Airport noise complaints. This information is prepared to support the DM's meeting with the Minister on Friday. Request – for reference: The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

	He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).
Material/Response Requiring Approval:	Proposed Response: • Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users. • TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner. • One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: Noise Management Program Pearson Airport. • TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours. • Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: Aviation Offences and Enforcement. For a list of published enforcement actions, please see: Aviation Corporate Offenders and Aviation Non-Corporate Offenders.

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Approved by:	DG, Aviation A/RDG, Ont Region
Due to Requester Date:	August 14 – noon
Analyst:	Michelle

From: Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>

Sent: Wednesday, August 13, 2025 4:15 PM

To: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>; Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

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Good afternoon,

Note that DG indicated the response was good as well. We can consider this DG-approved.

Thanks,

Jie Lee Ung

DGO Aviation | BDG Aviation
(343) 576-5091

From: Dyer, Trudi (she/her | elle/la) (TC/TC) <Trudi.Dyer@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:51 PM
To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Our OPI had no concerns with the Input provided by ON Region and nothing further to add, therefore Mat approved on the DG's behalf.

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:07 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi! Can you confirm DG approval on the below?

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>

Sent: Wednesday, August 13, 2025 2:58 PM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Please find the A/RDG approved input for this tasking. Please let me know if anything further is needed.

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Best,
Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

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Sent: Tuesday, August 12, 2025 2:37 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
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Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

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- **Phone:** Call 416-247-7682 to ask questions or share concerns.
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- **Noise Complaint Form**: Submit up to 50 noise complaints at once via the online form.
- **Checking In**: Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
Michelle

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Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
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Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Bergeron, Michelle (TC/TC)
Sent: Thu, 14 Aug 2025 13:13:46 +0000
To: Thibodeau, Mathieu (TC/TC); Lawlor, Kieran (TC/TC); TC.F NCR AAR Input / Contribution RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

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Et voila! This is what was approved/submitted:

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From: Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Sent: Thursday, August 14, 2025 9:07 AM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Perfect – thank you! Could you share the revised version with us? This is a good doc to keep handy as these types of inquiries tend to come up every now and then.

Merci!

Mat

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Sent: Thursday, August 14, 2025 9:05 AM

To: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Kieran,

Thank you for this!!! I submitted to DMO and CC'd your DL. Lisa had made some minor tweaks which are reflected in the input I submitted 😊

Thank you,
Michelle

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A/Policy Analyst
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Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Bergeron, Michelle (TC/TC)
Sent: Thu, 14 Aug 2025 13:03:55 +0000
To: TC.F NCR XM Deputy Ministers Office / Bureau du sous-ministre XM RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: Pearson Airport Noise - for DM/Min meeting Friday August 15

UNCLASSIFIED / NON CLASSIFIÉ

Good morning,

Please see below information prepared by the Ont Region (approved by A/RDG Ont Region, HQ DG Aviation and Lisa) regarding Pearson Airport noise complaints. This request came in via teams directly to Patrycja on Tuesday (from Désirée) and is intended to support the DM's meeting with the Minister tomorrow.

Thank you,

Michelle Bergeron

A/Policy Analyst | A/Analyste des politiques
Safety & Security ADMO | BSMA Sécurité et sûreté
Transport Canada | Transports Canada
michelle.bergeron@tc.gc.ca / Cel: 343-549-4014

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Sent: Thu, 14 Aug 2025 12:25:39 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: APPROVED - SEE LISA COMMENT: Pearson Airport Noise - for DM/Min meeting
 Friday August 15

UNCLASSIFIED / NON CLASSIFIÉ

Pearson Airport Noise - for DM/Min meeting Friday August 15

Wednesday, August 13, 2025
 4:27 PM

Requestor:	DMO
File Number:	N/A
Classification	Unclassified
Date/Time of Request:	August 12, 2025
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- ☒ **Lisa Approved**
- ☐ **Nick Approved**
- ☐ **Not Approved**
- ☒ **See Comments**
- ☐ **Leave for second**

	concerns (e.g., showing we are listening, what are already in place).
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ADM review

☐ **Leave for
second
ADM info**

Minor edits

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- Under the GTAA's Noise Management Committee, there is a dedicated website, [InsightFull for Toronto Pearson](#) offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program.
- TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and

	communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport.
Approved by:	DG, Aviation A/RDG, Ont Region
Due to Requester Date:	August 14 – noon
Analyst:	Michelle