



Transport Canada Transports Canada

Access to Information and Privacy (ATIP) Office
Transport Canada
Place de Ville, Tower C, ADX
330 Sparks Street
Ottawa ON K1A 0N5

Our File
A-2025-00781

Fabio Ovettoni
34 Jodphur Avenue
Toronto, ON M9M 2J4
info@pearsonaccountabilityalliance.org

Fabio Ovettoni:

This is in regard to your request under the *Access to Information Act* (ATIA), received by Transport Canada on February 24, 2026, for the following information:

"I am requesting access to records held by Transport Canada relating to the uptime, outages, and reliability of the Noise Monitoring Terminals (NMTs) associated with Toronto Pearson International Airport (CYYZ).

For the period from January 1, 2010, to February 24, 2026, I request copies of:

1. NMT uptime / outage records

Any records, logs, reports, spreadsheets, or databases that track, describe, or summarize the operational status of NMTs used to monitor aircraft noise around Toronto Pearson, including:

- o Uptime / downtime / outage status for each NMT;**
- o Start and end date/time of each outage or degraded state;**
- o Stated reasons for the outage (e.g., equipment failure, power, connectivity, planned maintenance, decommissioning);**
- o Any notes on remedial actions (temporary replacements, mobile monitoring, etc.).**

2. Correspondence and reports about NMT reliability

Any correspondence, briefing notes, presentations, or reports (including internal emails and attachments) provided to or from the Greater Toronto Airports Authority (GTAA), NAV CANADA, or other parties that:

- o Discuss the reliability, availability, outages, or performance of NMTs around Toronto Pearson;**
- o Identify concerns or issues about monitors being offline or "flat-lining" for extended periods;**
- o Discuss the implications of NMT outages for noise monitoring, community reporting, or compliance with Pearson's noise management program.**

3. Internal analyses or reviews by Transport Canada

Any internal Transport Canada analyses, summaries, or reviews

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prepared between January 1, 2010 and the present that evaluate:

- o The adequacy and reliability of the NMT network around Toronto Pearson; or**
- o The extent and duration of NMT outages and their impact on noise monitoring, noise management, public reporting, or community consultation.**

For greater clarity, this request includes records held by Transport Canada that were:

- Received from or shared with the Greater Toronto Airports Authority (GTAA), NAV CANADA, or their contractors; or**
- Generated internally by Transport Canada in the course of its regulatory, oversight, or policy functions in relation to noise monitoring at Toronto Pearson.**

I am not seeking personal information about identifiable individuals; if necessary, such information may be severed. I am also not seeking raw audio recordings; my interest is in the operational status of the NMT infrastructure (uptime / downtime / outages) and Transport Canada's knowledge and assessment of that status.

If it would assist in processing this request, I am open to discussing reasonable ways of narrowing or structuring the search (for example, by directorate, branch, or type of record), provided that the core objective—obtaining a complete picture of NMT uptime / outage history and related oversight—is preserved."

We have now completed the processing of your request. You will note that records are released in full.

Please be advised that you have a right to submit a complaint about the processing of this request within 60 days of receipt of this notice to the Office of Information Commissioner of Canada, 30 Victoria Street, Québec, K1A 1H3.

Should you have any questions, you may contact Christine Danis by email at christine.danis@tc.gc.ca. Please quote our file number listed above in all correspondence relating to this request.

Sincerely,

Muehlgassner, LisaAnn Digitally signed by Muehlgassner, LisaAnn
Date: 2026.04.28 09:38:57 -04'00'

Lisa Ann Muehlgassner
Team Leader, Access to Information and Privacy

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