

From: info
Sent: Tue, 17 Feb 2026 21:10:31 +0000
To: [REDACTED] 19 (1) @gtaa.com [REDACTED] 19 (1) @gtaa.com; Minister of Transport /
 Ministre des Transports (TC); hcmminister.ministresc@canada.ca; ministre-minister@ec.gc.ca;
 service@navcanada.ca; Williams, Duwayne (TC/TC); Mateen, Ovais (TC/TC); Thangaraj, Arun (he,him |
 il,lui) (TC/TC)
Subject: [XA-2026-545430] [External/Externe]: 2026 Go-Arounds at Toronto Pearson ?
 Community Evidence Log

Some people who received this message don't often get email from info@pearsonaccountabilityalliance.org.
[Learn why this is important](#)

Good morning,

This message is to provide notice that a new public evidence record has been published by the Pearson Accountability Alliance.

2026 Go-Arounds at Toronto Pearson □ Community Evidence Log

<https://pearsonaccountabilityalliance.org/2026-go-arounds-at-toronto-pearson-community-evidence-log/>

The log documents community-detected go-around events at Toronto Pearson for January 2026 (60 recorded events to date), including date/time, runway, aircraft type, and supporting radar screenshots where available. It is intended as a structured, verifiable sample to support pattern analysis, oversight, and public understanding of operational conditions affecting surrounding communities.

For continuity, the prior record remains available here:

2025 Go-Arounds Evidence Log

<https://pearsonaccountabilityalliance.org/go-arounds-2025/>

The broader index where these and related operational, health, and oversight records are maintained is available here:

Evidence Hub

<https://pearsonaccountabilityalliance.org/evidence-hub/>

Go-arounds are a standard safety procedure. However, when they occur frequently and cluster over the same neighbourhoods, they can also serve as indicators of congestion, routing concentration, and cumulative noise exposure. This record is being maintained so that operational narratives, regulatory responses, and community-level impacts can be evaluated against a consistent public dataset.

This email is provided as a courtesy notification that the record is now public and will continue to be updated as additional 2026 data are compiled and verified.

Sincerely,



Fabio Ovettoni

Founder & Director

Pearson Accountability Alliance

info@pearsonaccountabilityalliance.org

pearsonaccountabilityalliance.org

Independent, evidence-based research and public education on the health, safety, and environmental impacts of Toronto Pearson Airport.

From: info
Sent: Tue, 3 Feb 2026 08:41:14 +0000
To: Minister of Transport / Ministre des Transports (TC)
Subject: [XA-2026-545232] [External/Externe]: New evidence record relevant to your portfolio: integrity oversight and Pearson Airport

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Dear Minister,

I am writing to share a newly published evidence record that is directly relevant to your portfolio responsibilities.

The Pearson Accountability Alliance has made public a consolidated administrative record documenting how multiple disclosures related to Toronto Pearson International Airport were declined by the Office of the Public Sector Integrity Commissioner (PSIC) without investigation. The record includes original PSIC decision letters and supporting materials, and addresses, in particular, the finding that a 25-year failure to update the federally relied-upon Noise Exposure Forecast (NEF 2000) does not constitute "gross mismanagement" under the Public Servants Disclosure Protection Act.

The record is available here:

<https://pearsonaccountabilityalliance.org/psic-watchdog-refuses-to-bite/>

This material is being shared not to re-litigate individual PSIC files, but to flag a structural issue with potential cross-departmental implications. When disclosures identifying specific statutory obligations and prolonged public-health and environmental risks are declined at the threshold stage, the integrity framework Parliament established may not function as an effective safeguard for affected communities.

Toronto Pearson's operations sit at the intersection of federal transport policy, public-health evidence, environmental protection, and enforcement oversight. Communities under established flight paths continue to experience chronic impacts while key exposure models and oversight mechanisms remain outdated or unexamined.

Given your department's role, I would welcome confirmation that your office has received this material, and an indication of whether it is being reviewed or referred internally. Clarity on how such oversight gaps are assessed within your portfolio would be appreciated.

Thank you for your time and consideration.

Sincerely,



Fabio Ovettoni

Founder & Director

Pearson Accountability Alliance

Email: info@pearsonaccountabilityalliance.org

Web: pearsonaccountabilityalliance.org

Independent, evidence-based research and public education on the health, safety, and environmental impacts of Toronto Pearson Airport.

From: Web Feedback / Commentaires Web
Sent: Fri, 30 Jan 2026 20:44:59 +0000
To: XMS Ministerial Registry Unit / Unité du registre ministériel XMS
Subject: [XA-2026-544911] FW: [External/Externe]: Formal Notice: Pearson Airport Governance, Public-Health Impacts, and 2025 Evidence Archive

PROTECTED A / PROTÉGÉ A

Good Day

For your action

Thank you,

WEB Feedback/ Commentaires WEB
Transport Canada / Government of Canada
Transports Canada / Gouvernement du Canada

-----Original Message-----

From: info@pearsonaccountabilityalliance.org <info@pearsonaccountabilityalliance.org>
Sent: Tuesday, January 27, 2026 9:15 PM
To: info@pearsonaccountabilityalliance.org
Subject: [External/Externe]: Formal Notice: Pearson Airport Governance, Public-Health Impacts, and 2025 Evidence Archive

You don't often get email from info@pearsonaccountabilityalliance.org. Learn why this is important
<<https://aka.ms/LearnAboutSenderIdentification>>

Dear Ministers and Officials,

I am writing on behalf of the Pearson Accountability Alliance (PAA) to provide your offices with formal notice of the evidence we have compiled regarding governance failures, operational risks, and public-health impacts associated with Toronto Pearson International Airport.

Earlier, I transmitted an open letter to Prime Minister Carney outlining these concerns and summarizing key findings. This email is to ensure that each federal department and oversight body with responsibility for transport, safety, health, environment, and transparency is directly informed and has access to the underlying material.

PAA has completed a full-year analysis of 2025 operations and impacts, including:

- * Operational patterns and runway usage
- * Noise exposure levels and repeated night disturbances
- * WHO night-noise guideline exceedances across multiple communities in the GTA
- * Go-around incidents and associated workload/safety concerns

- * Discrepancies between published airport data and actual conditions experienced by residents
- * Evidence of Ground Lease obligations not being met or enforced
- * A pattern of regulatory inaction despite documented community warnings

The full 2025 evidence archive is available publicly at:

<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpearsonaccountabilityalliance.org%2F&data=05%7C02%7CXMSMinisterialRegistryUnit-UniteDuRegistreMinisteriel%40tc.gc.ca%7Cda4c6b389d114f842d3f08de60168692%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C639053847013708610%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtMiIsIkFOIjoiTWVpbGlldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=K4HwQZyGKklYK64rRG88LYO34l8JYrPREntKL8P3Vk%3D&reserved=0>
<<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpearsonaccountabilityalliance.org%2F&data=05%7C02%7CXMSMinisterialRegistryUnit-UniteDuRegistreMinisteriel%40tc.gc.ca%7Cda4c6b389d114f842d3f08de60168692%7C2008ffa9c9b24d979ad94ace25386be7%7C0%7C0%7C639053847013708610%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMtMiIsIkFOIjoiTWVpbGlldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=s9sCj%2BKFMqjhg9LGa25lOx4TDIBa64vmDeFDp8lz5n4%3D&reserved=0>>

This correspondence serves as formal notice that your office has been provided access to this material. The site includes detailed exhibits, data tables, and documentation relevant to:

- * Transport Canada's oversight and enforcement responsibilities
- * Health Canada's role in assessing and addressing health impacts
- * Environment and Climate Change Canada's responsibilities for environmental harm
- * Safety issues relevant to the Transportation Safety Board
- * Transparency and records-management issues relevant to the Information Commissioner and the Public Sector Integrity Commissioner
- * Parliamentary oversight by the Senate and House committees responsible for transport and environment

I would welcome the opportunity to provide your office with:

- * Evidence packages tailored to your mandate
- * Technical data breakdowns and methods
- * Summaries of safety and public-health implications
- * Timelines of previous warnings and responses

Please consider this email, together with the open letter to the Prime Minister, as part of the official record of notice regarding the issues described above. I would appreciate acknowledgment from your office and information about any steps being taken or contemplated in response.

Sincerely,

<<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpearsonaccountabilityalliance.org%2Fsite%2Fwp-content%2Fuploads%2F2026%2F01%2Fpaa-logoddd.jpg&data=05%7C02%7CXMSMinisterialRegistryUnit->

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&sdata=C%2BnCAQ%2BZCmAUjqUvglVdbM%2BJerMwzgSH1nDfmV4WIB8%3D&reserved=0> Fabio
Ovettini

Founder & Director

Pearson Accountability Alliance

Email: info@pearsonaccountabilityalliance.org <<mailto:info@pearsonaccountabilityalliance.org>>

Web: pearsonaccountabilityalliance.org

<<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpearsonaccountabilityalliance.org%2F&data=05%7C02%7CXMSMinisterialRegistryUnit->

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Independent, evidence-based research and public education on the health, safety, and environmental impacts of
Toronto Pearson Airport.

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APPENDIX C

GLYCOL MONITORING REQUIREMENTS

CANADIAN ENVIRONMENTAL PROTECTION ACT (CEPA) – GLYCOL GUIDELINES

Request for the Glycol Monitoring Reports for the 2024/2025 season.

As indicated in the CEPA Glycol Guidelines, the reports should include the following information at a minimum:

- Identify the glycol concentrations and measures put in place in an effort to mitigate future discharges;
- Water monitoring data;
 - o Only final results for what is leaving the property boundary. Results from intermediate sampling stations, retention ponds or holding tanks are not required for reporting.
 - o Final results should be determined based on the recommended sampling method provided in the Glycol Guidelines.
- Usage data for all types of glycol used at the airport.

Additional information that is helpful includes:

- Property map (indicating sampling areas and the property boundary);
- Recycling data/information (if applicable);
- Laboratory analysis results; and
- Glycol Operational Management Plan (if significant changes have occurred to the plan since the previous season).

The Glycol Data Sheet attached below; is available to download should you wish to use it to record your water sampling results. Alternatively, you may wish to use it as a reference in creating your own data collection document.

REMINDER We request that you update the sections highlighted in yellow in the pre-populated Glycol Reporting Template (attached below), including any other information that has changed from previous years. Please upload the completed template and any other related attachments to TitanFile, **by August 29, 2025**.

Transport Canada will review the information provided and put together the annual report using the Glycol Reporting Templates and submit to Environment and Climate Change Canada, along with your sampling results and any other attachments you wish to include.



Glycol Data Sheet:

Glycol Reporting Template:

If you have questions, please contact **Linda Beaulieu** at linda.beaulieu@tc.gc.ca or 416-557-5671

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Transport
Canada

Transports
Canada



Air, Marine and Environmental Programs
330 Sparks Street, Tower C
Ottawa ON K1A 0N5

BY EMAIL

January 5, 2026

19 (1)

Greater Toronto Airports Authority
P.O. Box 6031
3111 Convair Drive
Toronto AMF, ON L5P 1B2

Subject: GTAA 2025 Final Lease Monitoring Report

Dear 19 (1)

Thank you for the Greater Toronto Airports Authority's (GTAA) email of December 22, 2025, confirming its review and acceptance of the draft Lease Monitoring Report.

I am pleased to enclose the Final 2025 Lease Monitoring Report for the GTAA. The report concludes that the GTAA is operating and maintaining the Toronto Pearson International Airport in accordance with the requirements of the Ground Lease.

I would like to thank you and your staff for your cooperation throughout this process.

Yours sincerely,

**Apraku,
Baffour**

Digitally signed by
Apraku, Baffour
Date: 2026.01.05
11:29:10 -05'00'

Baffour Apraku
Manager, Strategic Program Policy
Operations and Authorities Stewardship
Air, Marine and Environmental Programs

Canada

From: [REDACTED] 19 (1)
Sent: Thu, 8 Jan 2026 15:43:04 +0000
To: Fernandes, Jason (TC/TC)
Cc: [REDACTED] 19 (1) Apraku, Baffour (TC/TC)
Subject: [External/Externe]: RE: GTAA 2025 Lease Monitoring - Final Report

Good morning Jason,

Thank you so much and we appreciate the opportunity to work with you and Baff!

Have a great day,
Anurima

[REDACTED] 19 (1) (she/her)
Greater Toronto Airports Authority
[REDACTED] 19 (1)

From: Fernandes, Jason (TC/TC) <Jason.Fernandes@tc.gc.ca>
Sent: Monday, January 5, 2026 1:03 PM
To: [REDACTED] 19 (1) [REDACTED] 19 (1) @gtaa.com>
Cc: [REDACTED] 19 (1) [REDACTED] 19 (1) @gtaa.com>; Apraku, Baffour (TC/TC) <baffour.apraku@tc.gc.ca>
Subject: GTAA 2025 Lease Monitoring - Final Report

CAUTION: External Sender. Do not click on any links or open any attachments unless you trust the sender and know the content is safe.

Hi [REDACTED] 19 (1)

Please find attached GTAA's 2025 Final Lease Monitoring Report, along with the accompanying transmittal letter. Baff and I would like to thank you and your team for the input provided throughout the lease monitoring year.

Thanks,

Jason Fernandes

Program Policy Analyst
Operations & Authorities Stewardship (AHPA) | Air, Marine & Environmental Programs
Transport Canada | Government of Canada
jason.fernandes@tc.gc.ca | Tel: (343) 543-3742

Analyste des politiques de programmes
Opérations et intendance des administrations (AHPA) | Programmes aériens, maritimes et environnementaux
Transports Canada | Gouvernement du Canada
jason.fernandes@tc.gc.ca | Tél: (343) 543-3742



Transport
Canada

Transports
Canada

From: [REDACTED] 19 (1)
Sent: Wed, 7 May 2025 17:18:06 +0000
To: Fernandes, Jason (TC/TC); [REDACTED] 19 (1)
Cc: Penney, Tim (TC/TC); Beaulieu, Linda (she,her | elle,la) (TC/TC); Arabo, Sam (TC/TC)
Subject: [External/Externe]: Re: GTAA 2025 Lease Monitoring - Call Letter

Hi Jason, hope you are keeping well.

We acknowledge receipt of this email and attachments.

Have a nice afternoon.



Greater Toronto Airports Authority

[REDACTED] 19 (1)

Toronto Pearson 

From: Fernandes, Jason (TC/TC) <Jason.Fernandes@tc.gc.ca>
Sent: May 7, 2025 10:33 AM
To: [REDACTED] 19 (1) @gtaa.com>
Cc: [REDACTED] 19 (1); [REDACTED] 19 (1) @gtaa.com>; Penney, Tim (TC/TC) <tim.penney@tc.gc.ca>; Beaulieu, Linda (she,her | elle,la) (TC/TC) <linda.beaulieu@tc.gc.ca>; Arabo, Sam (TC/TC) <sam.arabo@tc.gc.ca>
Subject: GTAA 2025 Lease Monitoring - Call Letter

CAUTION: External Sender. Do not click on any links or open any attachments unless you trust the sender and know the content is safe.

Hi [REDACTED] 19 (1)

Please see attached for GTAA's Call Letter and appendices regarding the 2025 lease monitoring exercise.

We appreciate your collaboration and please do not hesitate to contact me for any questions or concerns.

Thanks,

Jason Fernandes

Program Policy Analyst
Operations & Authorities Stewardship (AHPA) | Air, Marine & Environmental Programs
Transport Canada | Government of Canada
jason.fernandes@tc.gc.ca | Tel: (343) 543-3742

Analyste des politiques de programmes
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From: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC)
Sent: Wed, 13 Aug 2025 20:29:37 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: RE: FOR ADM APPROVAL: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Added to 1N!

Jesse

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 4:27 PM
To: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC) <jesse.myles-maclean@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FOR ADM APPROVAL: Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Requestor:	DMO
File Number:	N/A
Classification	Unclassified
Date/Time of Request:	August 12, 2025
Question/Request/Task Details:	Seeking your approval on information prepared by the Ont Region (and approved by DG Aviation) regarding Pearson Airport noise complaints. This information is prepared to support the DM's meeting with the Minister on Friday. Request – for reference: The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

	He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).
Material/Response Requiring Approval:	Proposed Response: • Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users. • TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner. • One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: Noise Management Program Pearson Airport. • TC continues to monitor the total number of permitted annual flights during the restricted hours. Over the past five years, the GTAA has consistently adhered to the threshold of total permitted number of flights during the restricted hours. • Should there be any deviances to the number of permitted flights, TC's National Enforcement Program (NEP) investigates the occurrences and alleged violations to ascertain whether or not a violation has occurred. When a regulatory non-compliance is identified, NEP will take the appropriate enforcement action. For more information regarding the roles and responsibilities of the NEP, you may wish to visit: Aviation Offences and Enforcement. For a list of published enforcement actions, please see: Aviation Corporate Offenders and Aviation Non-Corporate Offenders.

	• Under the GTAA's Noise Management Committee, there is a dedicated website, InsightFull for Toronto Pearson offering interactive monthly and quarterly operational reports, complaints reports, and is supported by their "Enforcement Office," which monitors every flight for compliance with noise abatement procedures and the Night Flight Restriction Program. • TC acknowledges that noise management is a complicated and often difficult issue faced by airport authorities and communities around the country. It is an issue that must be managed while ensuring that aviation safety is not compromised. TC's experience has shown that noise issues are most effectively addressed at the local community level. Therefore, the department encourages dialogue with the airport authority directly, as Transport Canada is not involved in the daily operations of airports, including Toronto Pearson International Airport. • The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: Toronto Pearson-Contact Us.
Approved by:	DG, Aviation A/RDG, Ont Region
Due to Requester Date:	August 14 – noon
Analyst:	Michelle

From: Ung, Jie-Lee (TC/TC) <jie-lee.Ung@tc.gc.ca>

Sent: Wednesday, August 13, 2025 4:15 PM

To: Dyer, Trudi (she,her | elle,la) (TC/TC) <Trudi.Dyer@tc.gc.ca>; Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Good afternoon,

Note that DG indicated the response was good as well. We can consider this DG-approved.

Thanks,

Jie Lee Ung

DGO Aviation | BDG Aviation
(343) 576-5091

From: Dyer, Trudi (she/her | elle/la) (TC/TC) <Trudi.Dyer@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:51 PM
To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>; Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Our OPI had no concerns with the Input provided by ON Region and nothing further to add, therefore Mat approved on the DG's behalf.

Trudi Dyer

Issues Management Officer / Agente de Gestion des questions d'intérêt
Office of the Director General, Civil Aviation | Bureau du Directeur général, Aviation civile
Transport Canada | Transports Canada
Government of Canada | Gouvernement du Canada
Trudi.dyer@tc.gc.ca

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Wednesday, August 13, 2025 3:07 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: FW: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi! Can you confirm DG approval on the below?

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>

Sent: Wednesday, August 13, 2025 2:58 PM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Michelle,

Please find the A/RDG approved input for this tasking. Please let me know if anything further is needed.

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
- TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its obligations and responsibilities regarding noise management in a responsible and effective manner.
- One of the tools available to assist airports includes a process through which airport operators develop noise abatement procedures and operating restrictions by consulting aviation stakeholders and local communities. Noise abatement procedures for Toronto Pearson International Airport are in place, including the Night Flight Restriction Program (known as the night flight budget). This program limits the number of movements during the restricted hours of 12:30 am to 6:29 am and aims to reduce nighttime noise while balancing a growing regional demand for air travel. For more information on the GTAA's Night Flight Restriction Program, please visit: [Noise Management Program | Pearson Airport](#).
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- The Greater Toronto Airports Authority may be reached at 416-247-7682 or through its website at: [Toronto Pearson- Contact Us](#).

Best,
Kieran

Kieran Lawlor (he/him)
A/Policy Analyst
Regional Director General's Office | Ontario Region
Transport Canada | Government of Canada
Kieran.lawlor@tc.gc.ca | (416) 578-0743

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>
Sent: Tuesday, August 12, 2025 2:37 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi again,

Catherine pulled the following from the Airport's website, sharing your way in case it's helpful:
<https://www.torontopearson.com/en/community/noise-management>

"There are several ways residents can connect with Pearson's Noise Management Office:

- **Phone:** Call 416-247-7682 to ask questions or share concerns.
- **Online Flight Tracking Tool ([WebTrak](#)):** Track flights in real-time and see noise levels in your area.

- **Insightful Online Portal**: Access information about noise management and learn more about aircraft operations through this easy-to-use online resource.
- **Noise Complaint Form**: Submit up to 50 noise complaints at once via the online form.
- **Checking In**: Stay up to date on airport operations and community updates.
- Attend our **Pearson Public Meeting** on Noise Management"

Additionally, wanted to flag there was an MPQ back in March (TASK-13637) because constituents were concerned with the lack of transparency with the complaints and claimed that there is corruption at GTAA with respect to that, which the Region led.

Thank you!
Michelle

From: Bergeron, Michelle (TC/TC)
Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
Subject: For Action - Pearson Airport Noise

Good afternoon,

Seeking some info re: Pearson Airport noise complaints. The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date.

He committed to coming back to her with some things we can do with the community to address her constituents concerns (e.g., showing we are listening, what are already in place).

Were seeking info on what has been done in the past to address complaints we have received, and if there is anything else we can do. The DM is meeting with the Minister on Friday so we'll need this info COB tomorrow please.

Thank you,

Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Bergeron, Michelle (TC/TC)
Sent: Thu, 14 Aug 2025 13:13:46 +0000
To: Thibodeau, Mathieu (TC/TC); Lawlor, Kieran (TC/TC); TC.F NCR AAR Input / Contribution RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Et voila! This is what was approved/submitted:

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From: Thibodeau, Mathieu (TC/TC) <Mathieu.Thibodeau@tc.gc.ca>

Sent: Thursday, August 14, 2025 9:07 AM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Perfect – thank you! Could you share the revised version with us? This is a good doc to keep handy as these types of inquiries tend to come up every now and then.

Merci!

Mat

From: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>

Sent: Thursday, August 14, 2025 9:05 AM

To: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>; Brideau, Catherine (TC/TC) <catherine.brideau@tc.gc.ca>

Subject: RE: For Action - Pearson Airport Noise

UNCLASSIFIED / NON CLASSIFIÉ

Hi Kieran,

Thank you for this!!! I submitted to DMO and CC'd your DL. Lisa had made some minor tweaks which are reflected in the input I submitted 😊

Thank you,
Michelle

From: Lawlor, Kieran (TC/TC) <kieran.lawlor@tc.gc.ca>

Sent: Wednesday, August 13, 2025 2:58 PM

To: Bergeron, Michelle (TC/TC) <michelle.bergeron@tc.gc.ca>; TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>

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Subject: RE: For Action - Pearson Airport Noise

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Sent: Tuesday, August 12, 2025 2:26 PM
To: TC.F NCR AAR Input / Contribution RCN F.TC <AARInput-Contribution@tc.gc.ca>
Cc: SS Information / Information SS <TC.SSInfo-InfoSS.TC@tc.gc.ca>; TC.F ONT PX RDGO / BDGR PX F.TC <ONTPXRDGO-BDGRPX@tc.gc.ca>
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Michelle Bergeron
Policy Officer | Agent de politiques
Safety & Security ADMO | Sécurité et sûreté
Transport Canada | Transports Canada

From: Bergeron, Michelle (TC/TC)
Sent: Thu, 14 Aug 2025 13:03:55 +0000
To: TC.F NCR XM Deputy Ministers Office / Bureau du sous-ministre XM RCN F.TC
Cc: SS Information / Information SS; TC.F ONT PX RDGO / BDGR PX F.TC; Brideau, Catherine (TC/TC)
Subject: Pearson Airport Noise - for DM/Min meeting Friday August 15

UNCLASSIFIED / NON CLASSIFIÉ

Good morning,

Please see below information prepared by the Ont Region (approved by A/RDG Ont Region, HQ DG Aviation and Lisa) regarding Pearson Airport noise complaints. This request came in via teams directly to Patrycja on Tuesday (from Désirée) and is intended to support the DM's meeting with the Minister tomorrow.

Thank you,

Michelle Bergeron

A/Policy Analyst | A/Analyste des politiques
Safety & Security ADMO | BSMA Sécurité et sûreté
Transport Canada | Transports Canada
michelle.bergeron@tc.gc.ca / Cel: 343-549-4014

- Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users.
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From: Myles-MacLean, Jesse (he,him | il,lui) (TC/TC)
Sent: Thu, 14 Aug 2025 12:25:39 +0000
To: Bergeron, Michelle (TC/TC)
Cc: SS Information / Information SS; Brideau, Catherine (TC/TC)
Subject: APPROVED - SEE LISA COMMENT: Pearson Airport Noise - for DM/Min meeting
 Friday August 15

UNCLASSIFIED / NON CLASSIFIÉ

Pearson Airport Noise - for DM/Min meeting Friday August 15

Wednesday, August 13, 2025
 4:27 PM

Requestor:	DMO
File Number:	N/A
Classification	Unclassified
Date/Time of Request:	August 12, 2025
Question/Request/Task Details:	Seeking your approval on information prepared by the Ont Region (and approved by DG Aviation) regarding Pearson Airport noise complaints. This information is prepared to support the DM's meeting with the Minister on Friday. Request – for reference: The Minister received a call from Judy Sgro about noise complaints from her constituents. The DM told the Minister that every time we receive a complaint of the sort, we look at it with the airport but have not found anything beyond the normal noise at Pearson to date. He committed to coming back to her with some things we can do with the community to address her constituents

- ☒ **Lisa Approved**
- ☐ **Nick Approved**
- ☐ **Not Approved**
- ☒ **See Comments**
- ☐ **Leave for second**

	concerns (e.g., showing we are listening, what are already in place).
Material/Response Requiring Approval:	Proposed Response: • Transport Canada (TC) is responsible for developing and overseeing the transportation policies, programs, and goals set by the Government of Canada to ensure the national transportation system is safe, efficient, and accessible to all its users. • TC confirms that the Greater Toronto Airports Authority (GTAA) is fulfilling its

ADM review

☐ **Leave for
second
ADM info**

Minor edits

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Approved by:	DG, Aviation A/RDG, Ont Region
Due to Requester Date:	August 14 – noon
Analyst:	Michelle